

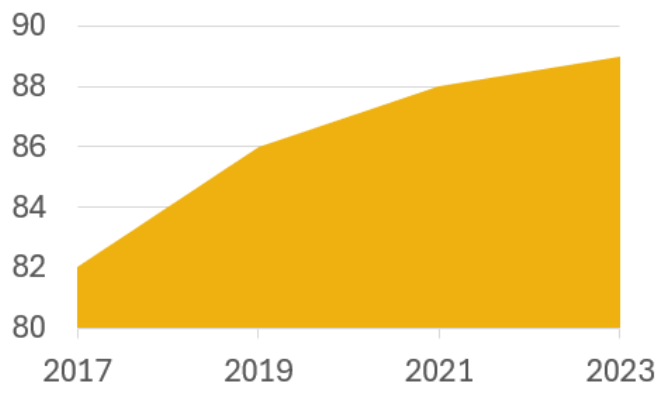
KEY INSIGHTS:

COMMUNITY SURVEY

Results from the Town of Hillsborough's Fall 2023 survey

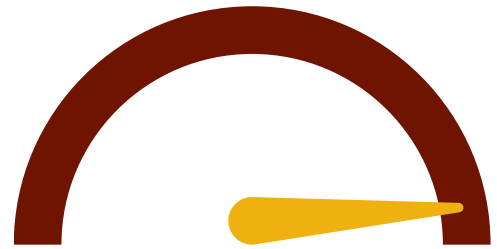
QUALITY OF SERVICES

89% of respondents are satisfied or very satisfied by the quality of town services.



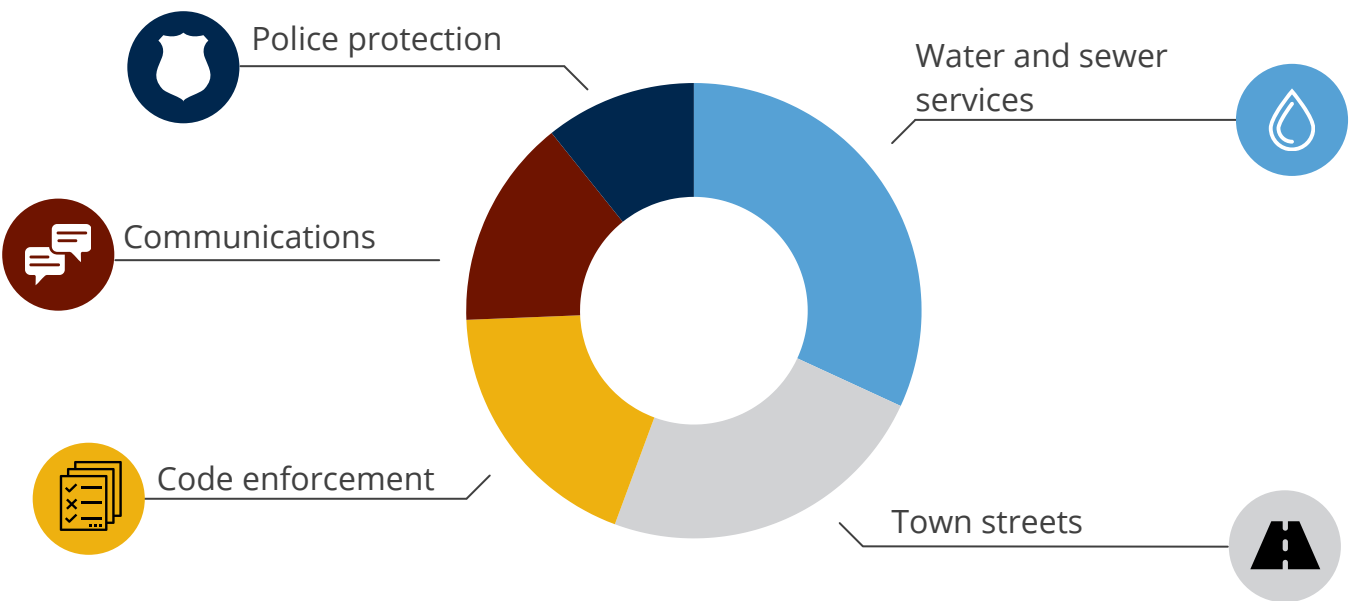
PLACE TO LIVE

95% of respondents rate Hillsborough as an excellent or good place to live.



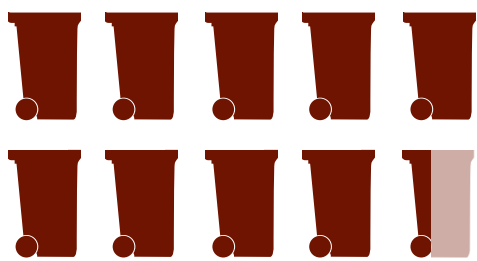
INVESTMENT PRIORITIES

ETC Institute, which conducted the survey, performed an importance-satisfaction analysis to determine areas where residents place high importance and desire improvements.



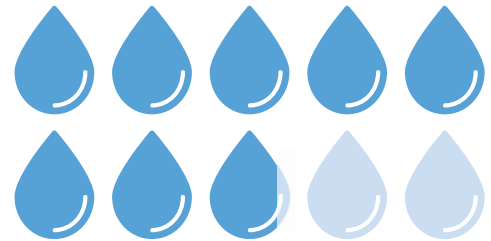
SOLID WASTE

93% of respondents are satisfied or very satisfied by the quality of solid waste collection services.



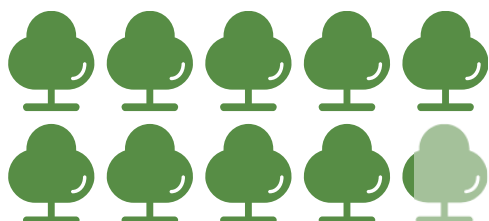
WATER AND SEWER

79% of respondents are satisfied or very satisfied by the quality of water and sewer services.



TOWN PARKS

91% of respondents are satisfied or very satisfied by the quality of town parks.



CUSTOMER SERVICE

87% of respondents are satisfied or very satisfied by the quality of customer service provided by town employees.



hillsboroughnc.gov/survey