



## Water and Sewer Rates Comparisons

The UNC School of Government's Environmental Finance Center and the N.C. League of Municipalities provide annual research to allow customers to compare Hillsborough's rates with other water and sewer systems that are in the same basin or regional council of governments or that have similar characteristics.

Comparing rates is not simple, as the cost of service for each utility is based on a number of diverse factors. Below are some characteristics for Hillsborough:

- Within the Upper Neuse River watershed.
- Within the Falls Lake watershed.
- Affected by wastewater treatment mandates under the Falls Lake Rules.
- Part of the Triangle J Council of Governments, a seven-county region.
- Charges for a minimum usage of 2,500 gallons each billing cycle. Additional use is billed per 1,000 gallons.
- Charges out-of-town customers a rate that is 1.95 times the rate for in-town customers.
- Serves about 16,697 people through about 6,523 water connections and 4,513 sewer connections.
- Average residential customer use is 3,761 gallons of water per month.

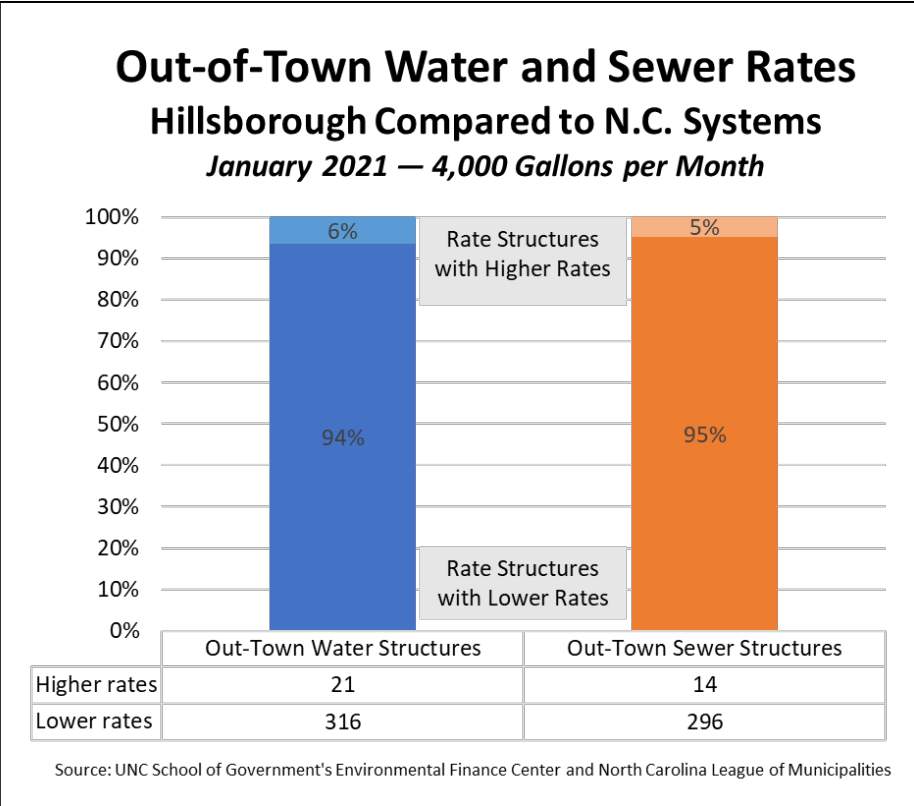
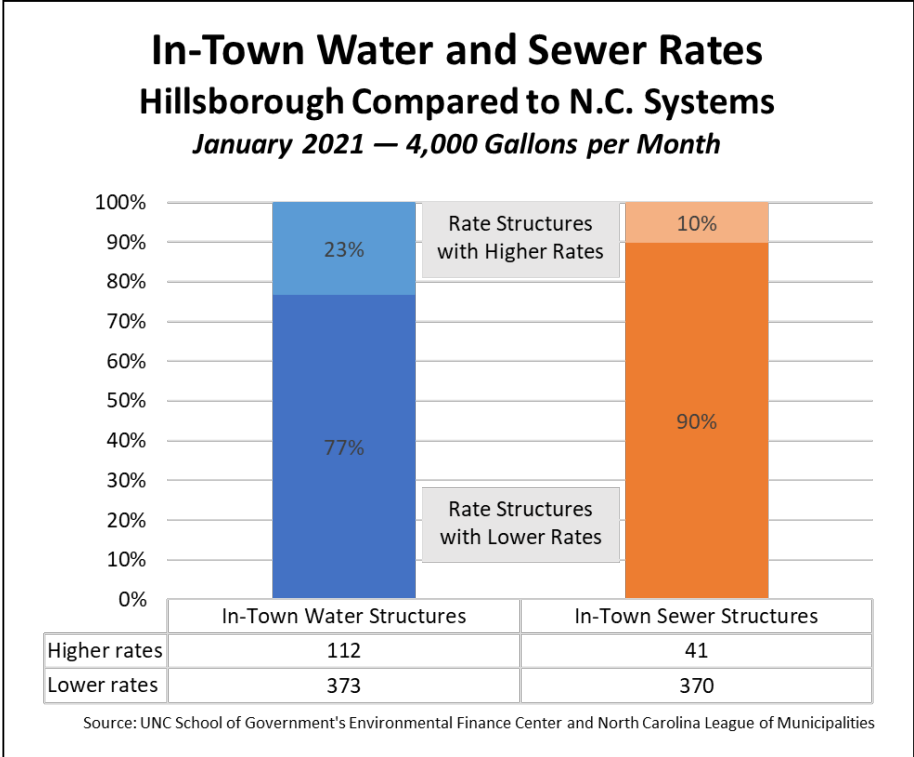
The following pages show comparisons based on January 2021 data, the most recent study. You'll find information on:

- Hillsborough compared to water and sewer systems across the state.
- Hillsborough compared to other systems in the same regional council of governments.
- Hillsborough compared to other systems in the same river basin.
- Hillsborough compared to other systems within the Upper Falls Lake watershed.

The complete data is available on the North Carolina Water and Wastewater Rates Dashboard of the Environmental Finance Center at UNC Chapel Hill: [efc.sog.unc.edu/resource/north-carolina-water-and-wastewater-rates-dashboard](https://efc.sog.unc.edu/resource/north-carolina-water-and-wastewater-rates-dashboard).

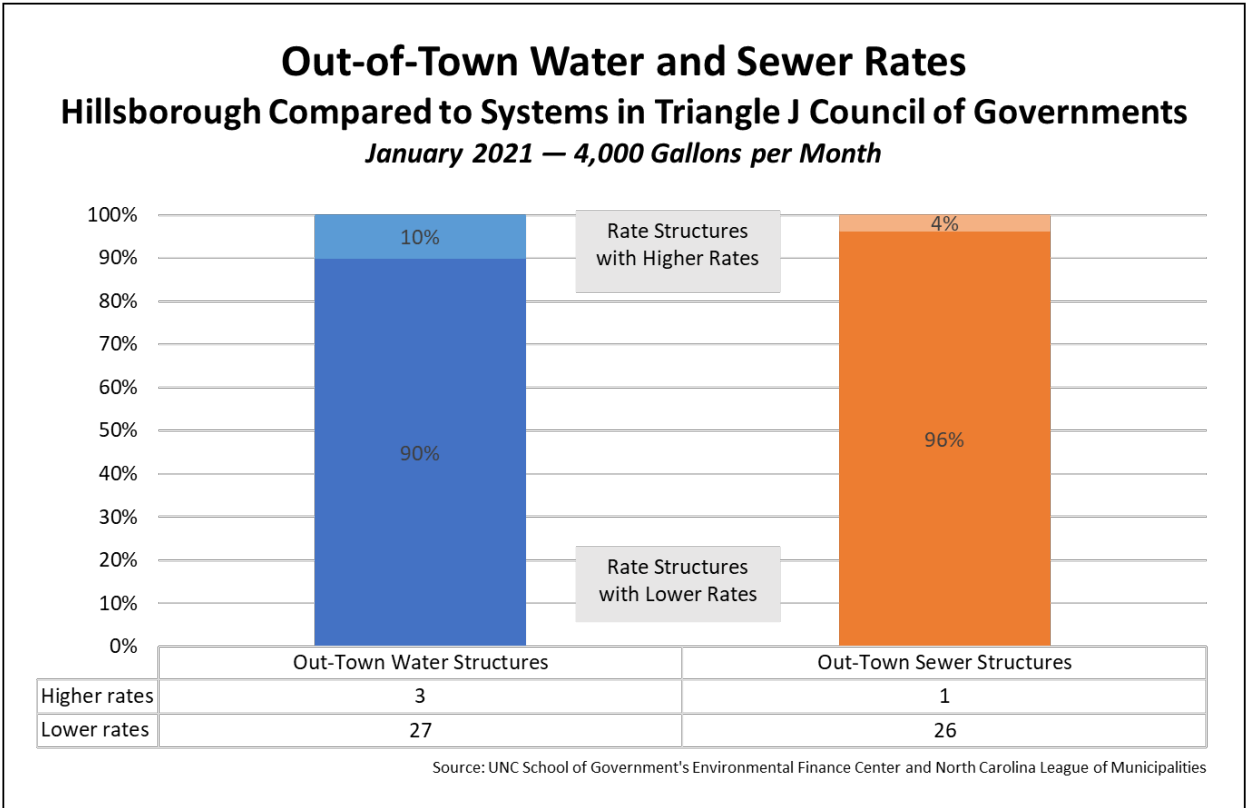
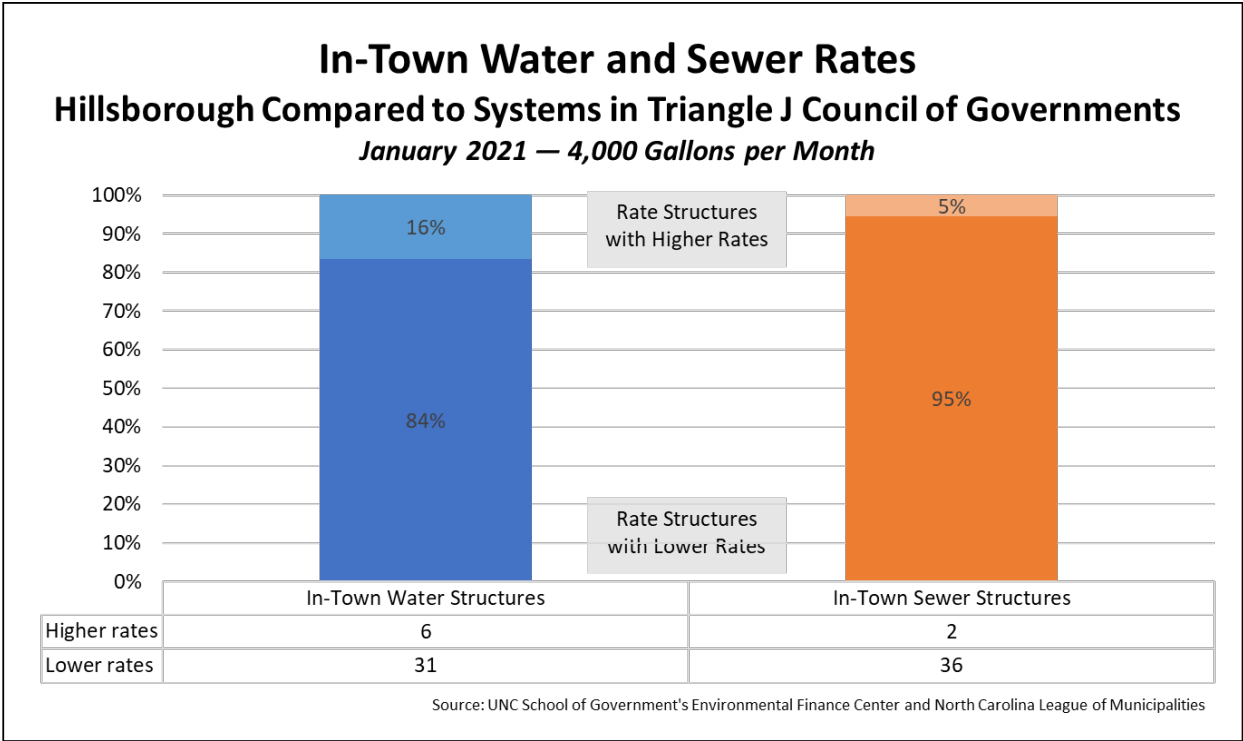
### Comparisons across the state

Across the state, a number of systems have higher rates. Some systems with lower rates are within larger communities. These larger communities have a greater customer base over which the cost of service can be distributed.



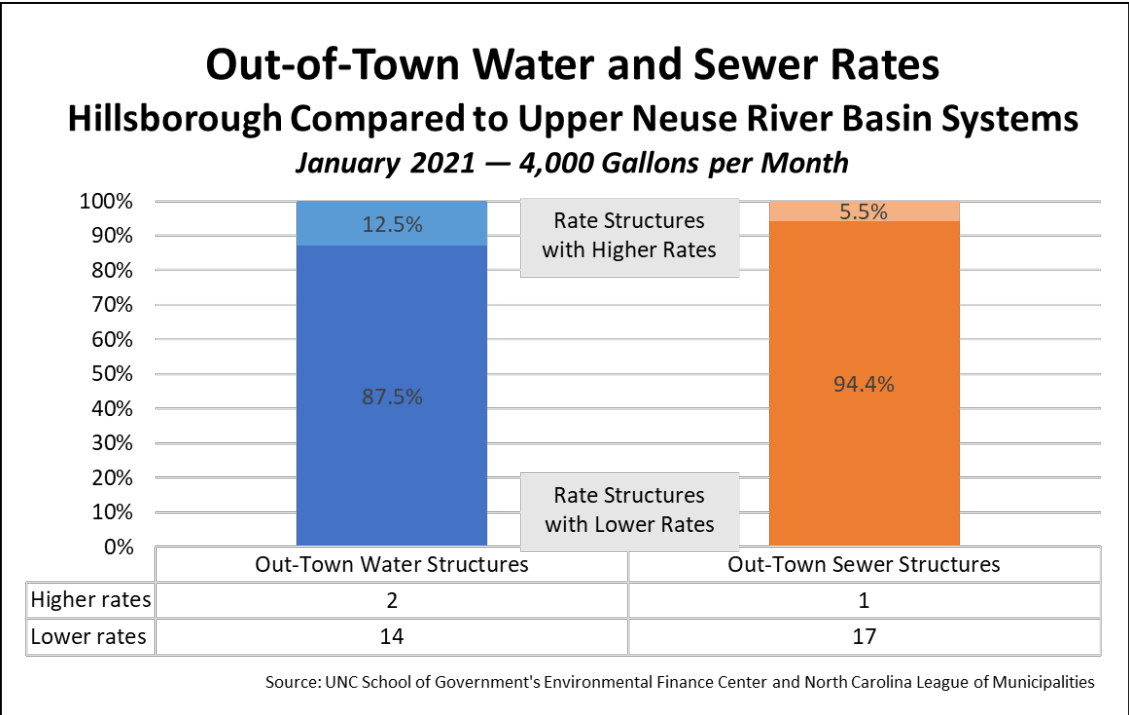
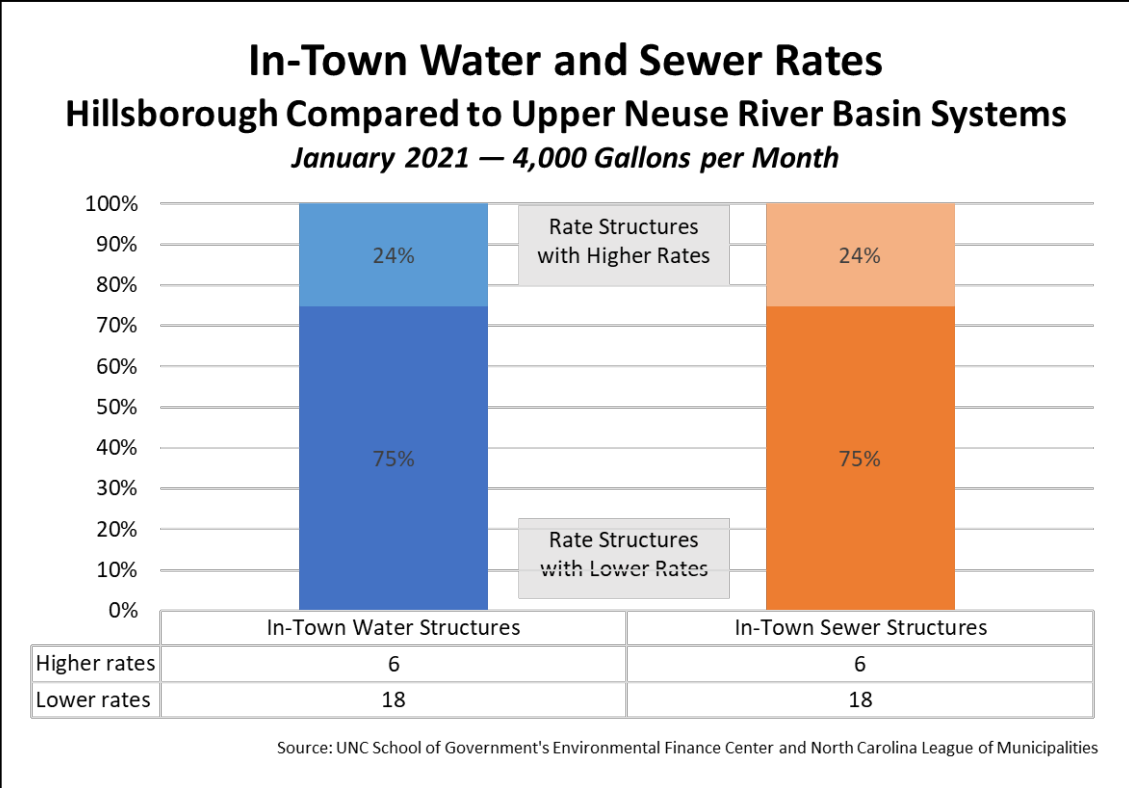
### Comparisons within the same regional council of governments

Hillsborough is located within the Triangle J Council of Governments, a seven-county region that consists of Chatham, Durham, Johnston, Lee, Moore, Orange and Wake counties.



### Comparisons within the same river basin

Hillsborough is located with the Upper Neuse River Basin, which includes parts of Durham, Franklin, Granville, Orange, Person and Wake counties. Municipalities within the watershed include Benson, Butner, Cary, Clayton, Creedmoor, Durham, Fuquay-Varina, Raleigh, Roxboro, Stem and Wake Forest.



### Comparisons within the Upper Falls Lake watershed

Hillsborough is located within the Upper Falls Lake watershed, which consists of parts of Durham, Granville, Orange and Person counties. The Hillsborough sewer system is one of three affected by wastewater treatment stipulations under the Falls Lake Rules, state mandates for protecting and restoring the water quality of Falls Lake. The other two affected systems are the South Granville Water and Sewer Authority and one of the City of Durham’s two wastewater treatment facilities. The South Granville system serves Butner, Creedmoor, Stem and South Granville County.

