

7 WAYS TO PAY YOUR WATER AND SEWER BILLS

1

BANK DRAFT

Sign up to have the town automatically draft payment from your bank account on the 10th or 25th day of each month by completing the automated debit service form on the back of your bill. Submit it with a voided check by mail, in person or by deposit box.

Processing enrollment takes at least one billing cycle. Pay by other methods until your bill states, "Do not pay. Paid by draft."

2

BANK ORIGINATED BILL PAY

Set up recurring payments through your bank account by logging on to your bank's online bill pay service and entering Town of Hillsborough as a payee with the following "remit to" address: Town of Hillsborough, PO Box 429, Hillsborough, NC 27278. Enter your account or customer number in the format shown on your bill.

Implementing electronic payments from your bank can take up to 90 days, but your bank will issue a paper check for payment during this time.

3

DEPOSIT BOX

Visit the deposit box at the Town Hall Annex, 105 E. Corbin St., to leave a payment. Do not place cash in the drop box.

4

IN PERSON

Visit the Town Hall Annex, 105 E. Corbin St., between 9 a.m. and 5 p.m. Monday-Friday to make cash or check payments. Staff also can help with credit or debit card payments.

5

MAIL

Send payments to Town of Hillsborough, PO Box 429, Hillsborough, NC 27278.

6

ONLINE

Visit the online customer portal to pay by credit or debit card:
www.municipalonlinepayments.com/hillsboroughnc

7

TELEPHONE

Call 833-262-5902 toll-free 24 hours a day to pay by credit or debit card.

The town resumed in-house billing on Feb. 26.

All customers are encouraged to register on the online portal: www.municipalonlinepayments.com/hillsboroughnc