

Town of Hillsborough Community Survey

GIS Maps

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2019

Submitted to the Town of Hillsborough

ETC Institute
725 W. Frontier Lane,
Olathe, Kansas
66061

December 2019



Interpreting GIS Maps

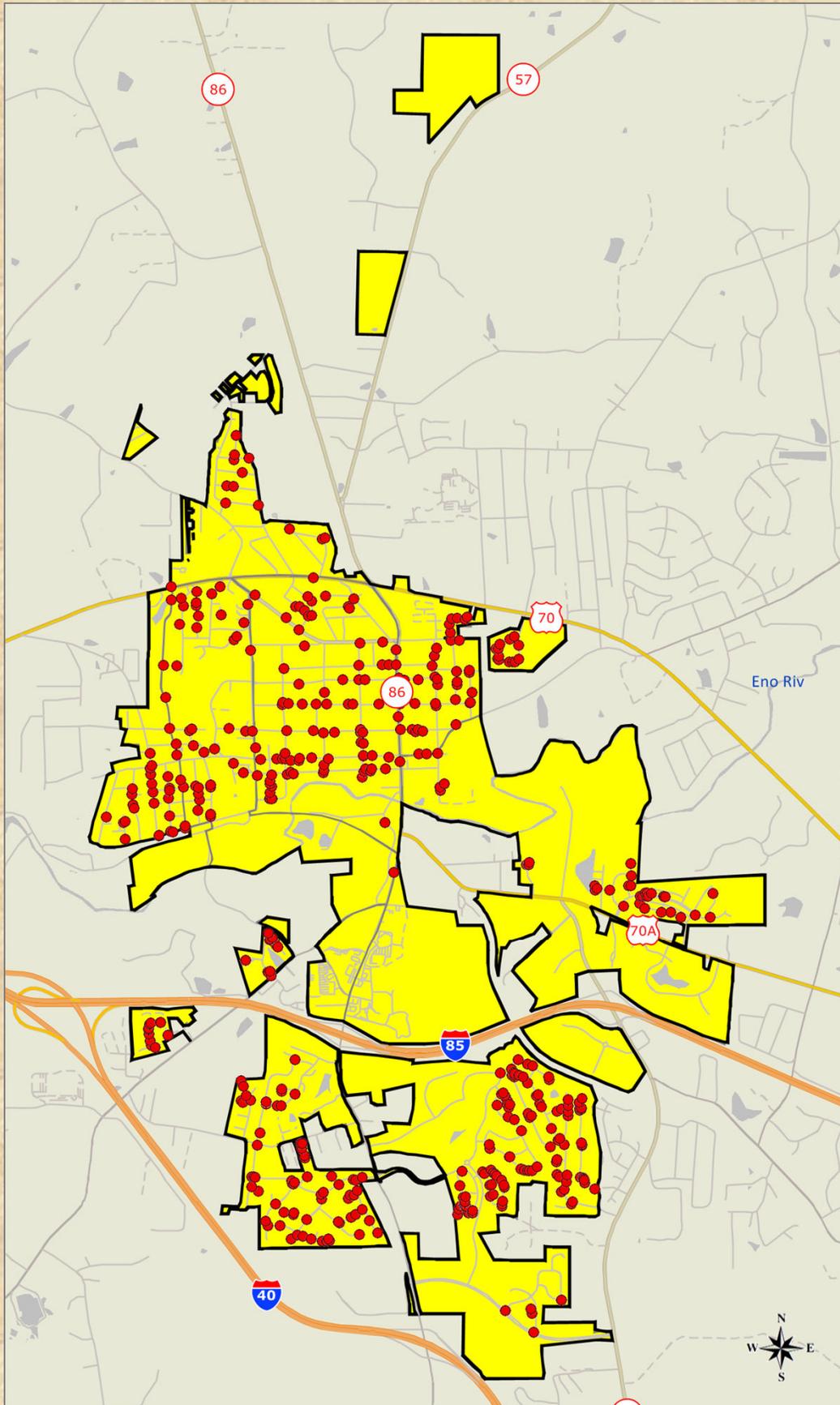
Town of Hillsborough, North Carolina

The maps on the following pages show the mean ratings for several questions on the survey by census block group.

When reading the maps, please use the following color scheme as a guide:

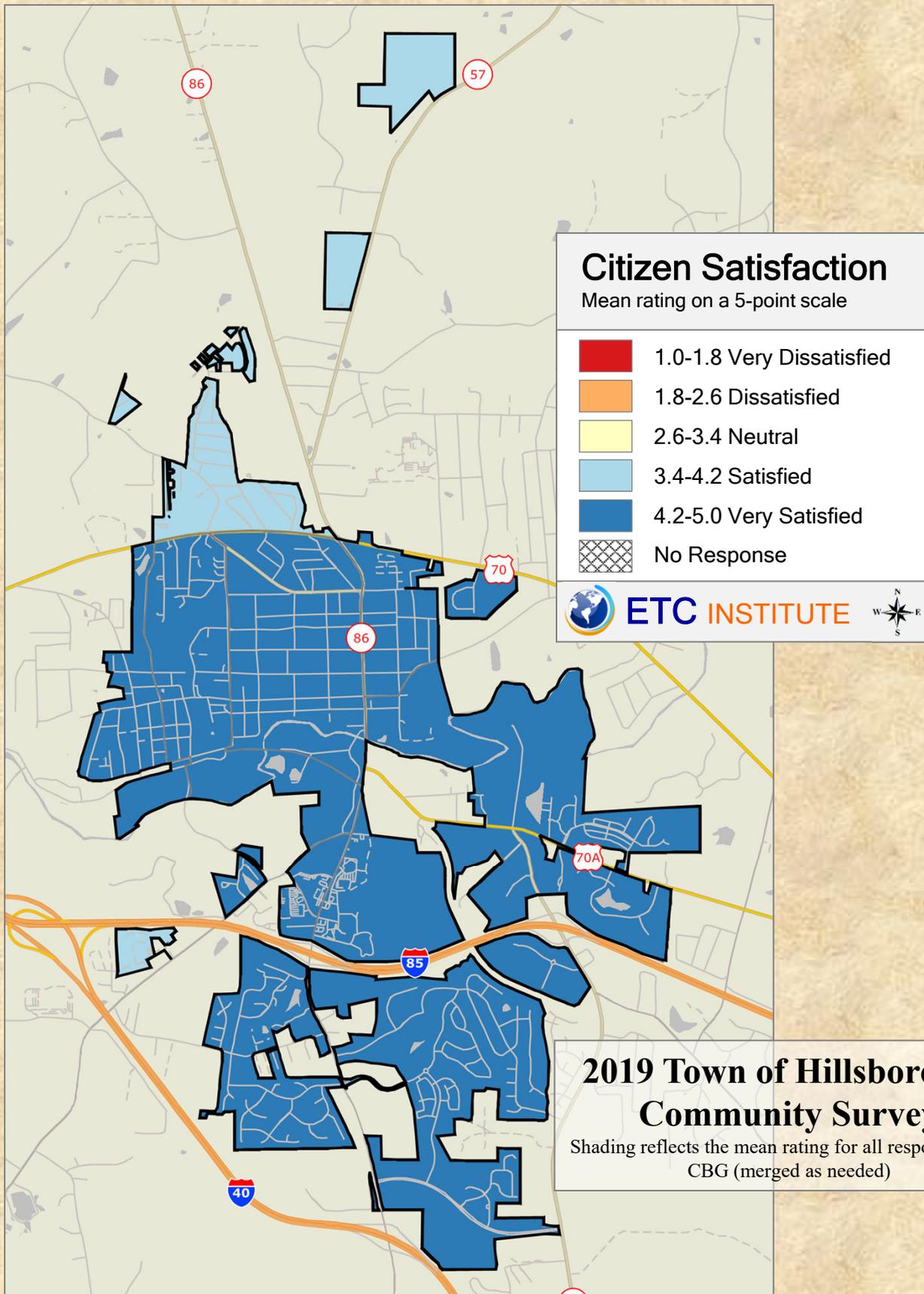
- **DARK/LIGHT BLUE** shades indicate POSITIVE ratings. Shades of blue generally indicate satisfaction with a service, ratings of “excellent” or “good” and ratings of “very safe” or “safe.”
- **OFF-WHITE** shades indicate NEUTRAL ratings. Shades of neutral generally indicate that residents thought the quality of service delivery is adequate.
- **ORANGE/RED** shades indicate NEGATIVE ratings. Shades of orange/red generally indicate dissatisfaction with a service, ratings of “below average” or “poor” and ratings of “unsafe” or “very unsafe.”

Location of Survey Respondents

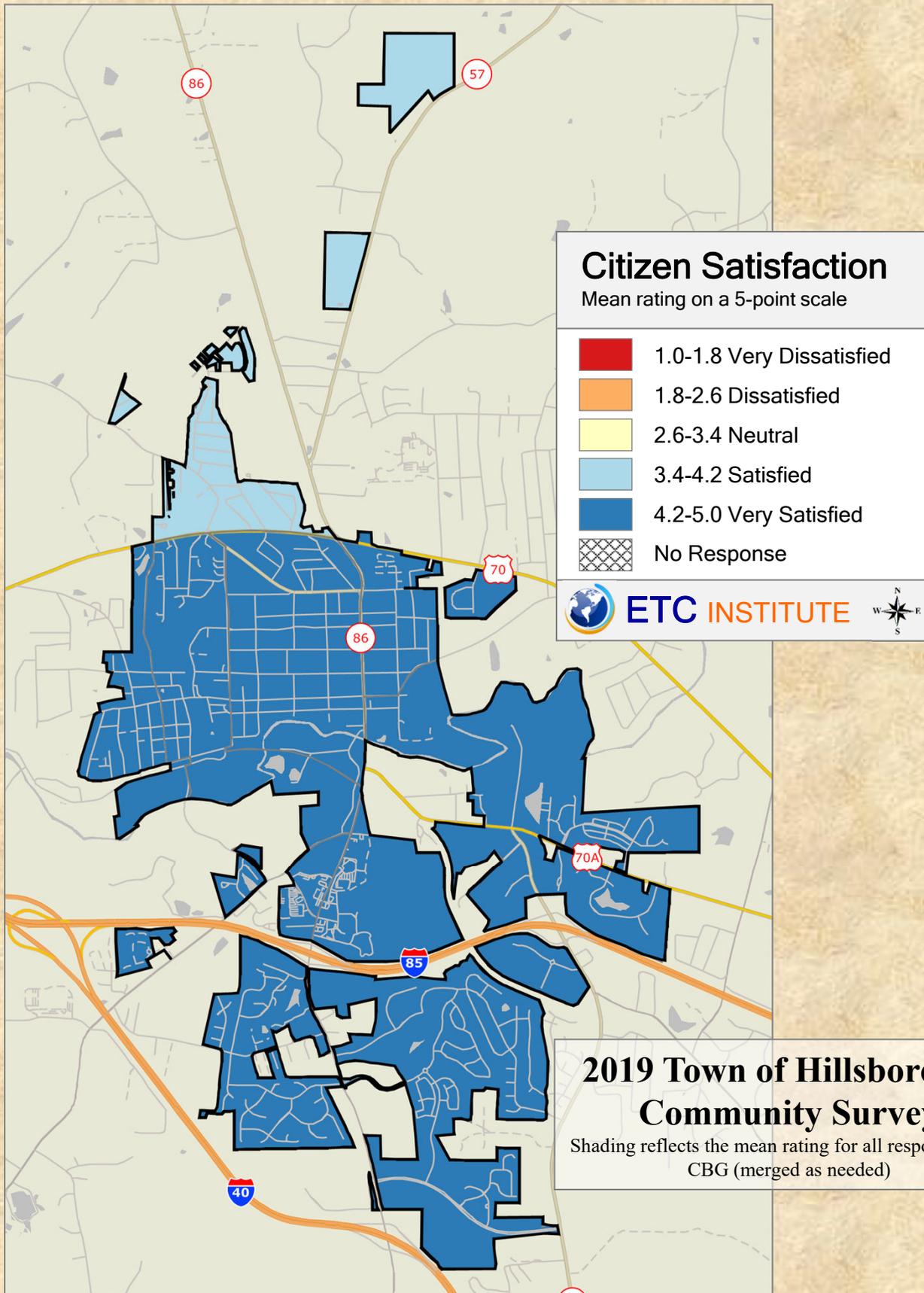


2019 Town of Hillsborough Community Survey

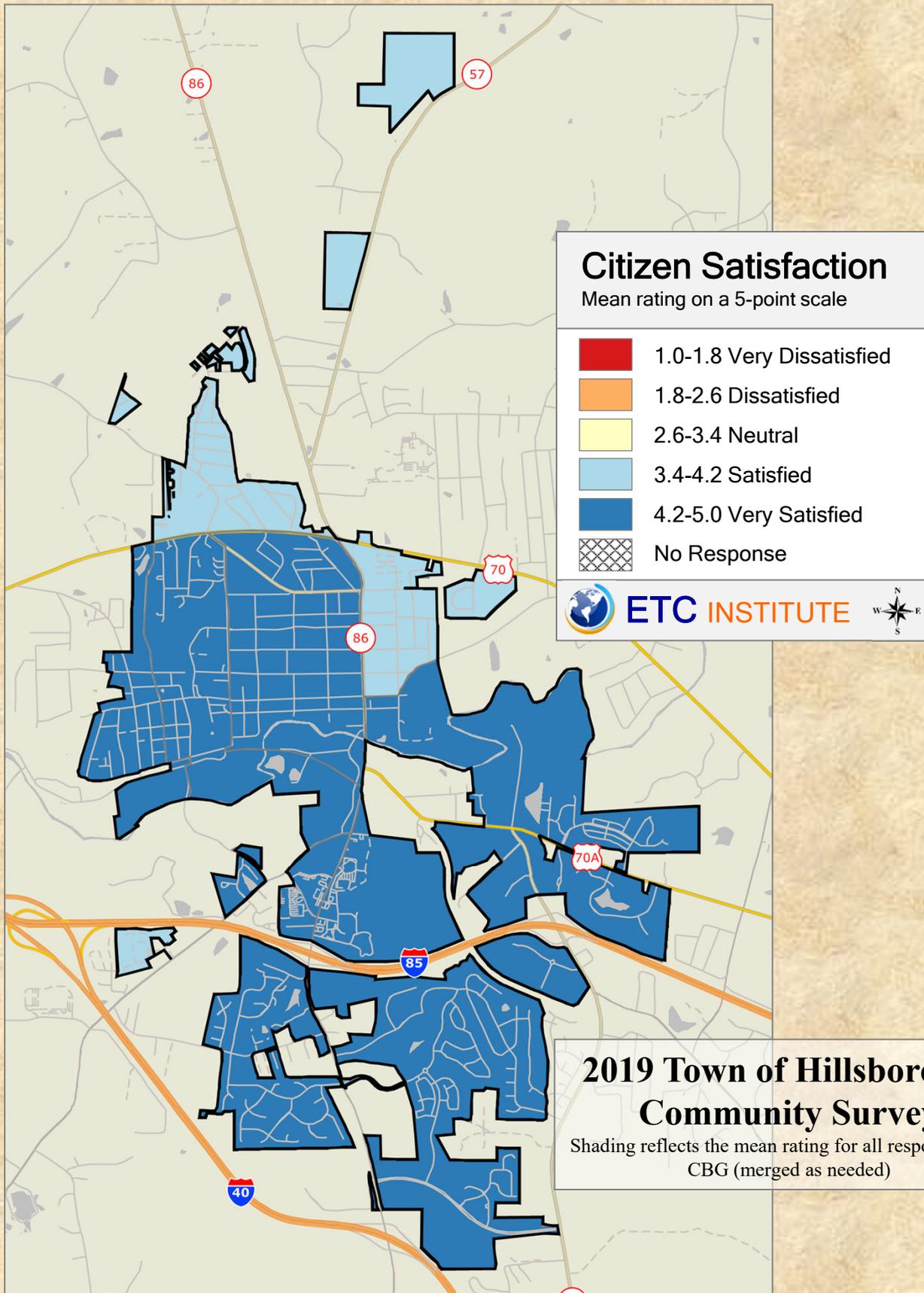
Q1-1. Overall quality of police protection



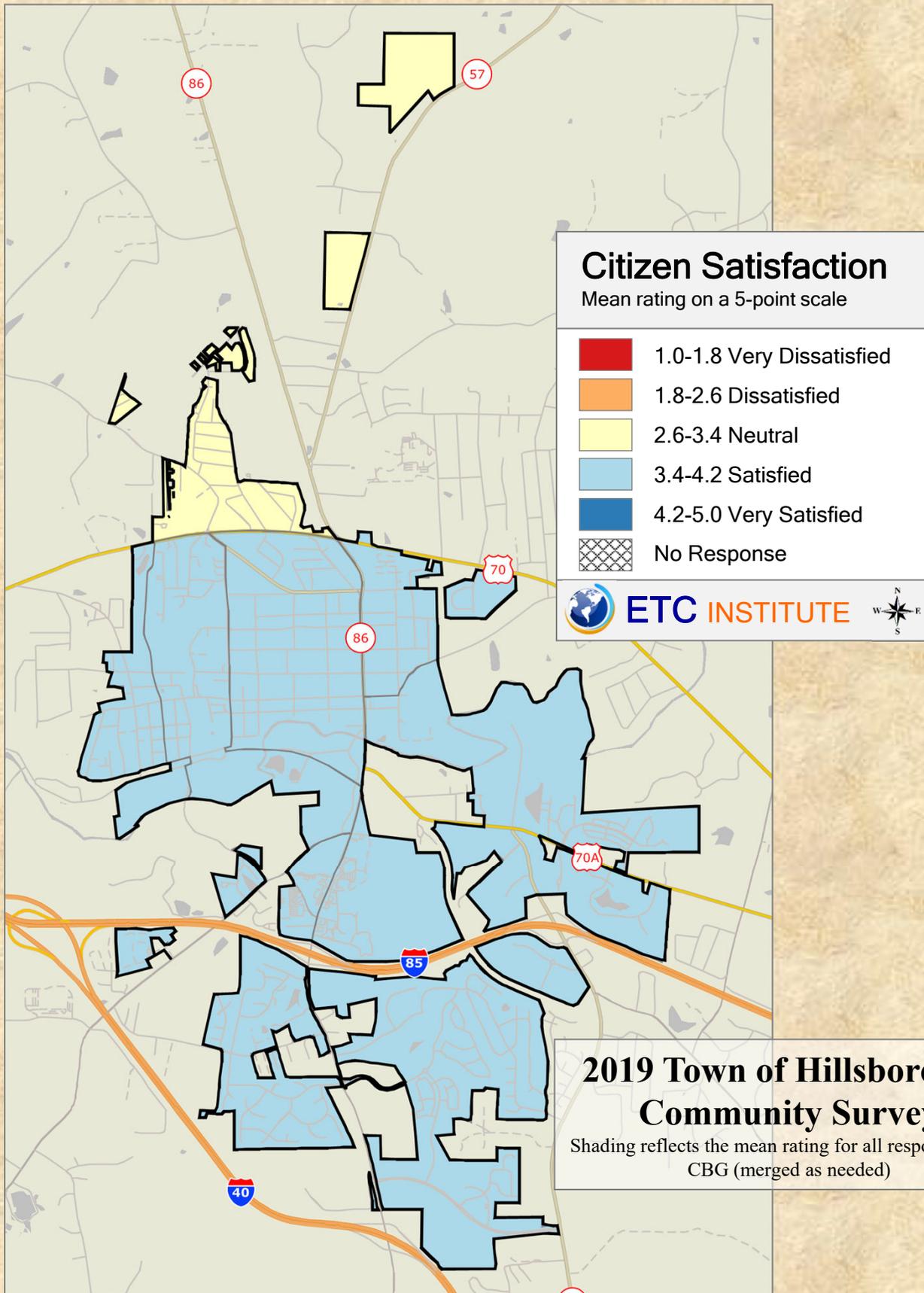
Q1-2. Overall quality of fire services



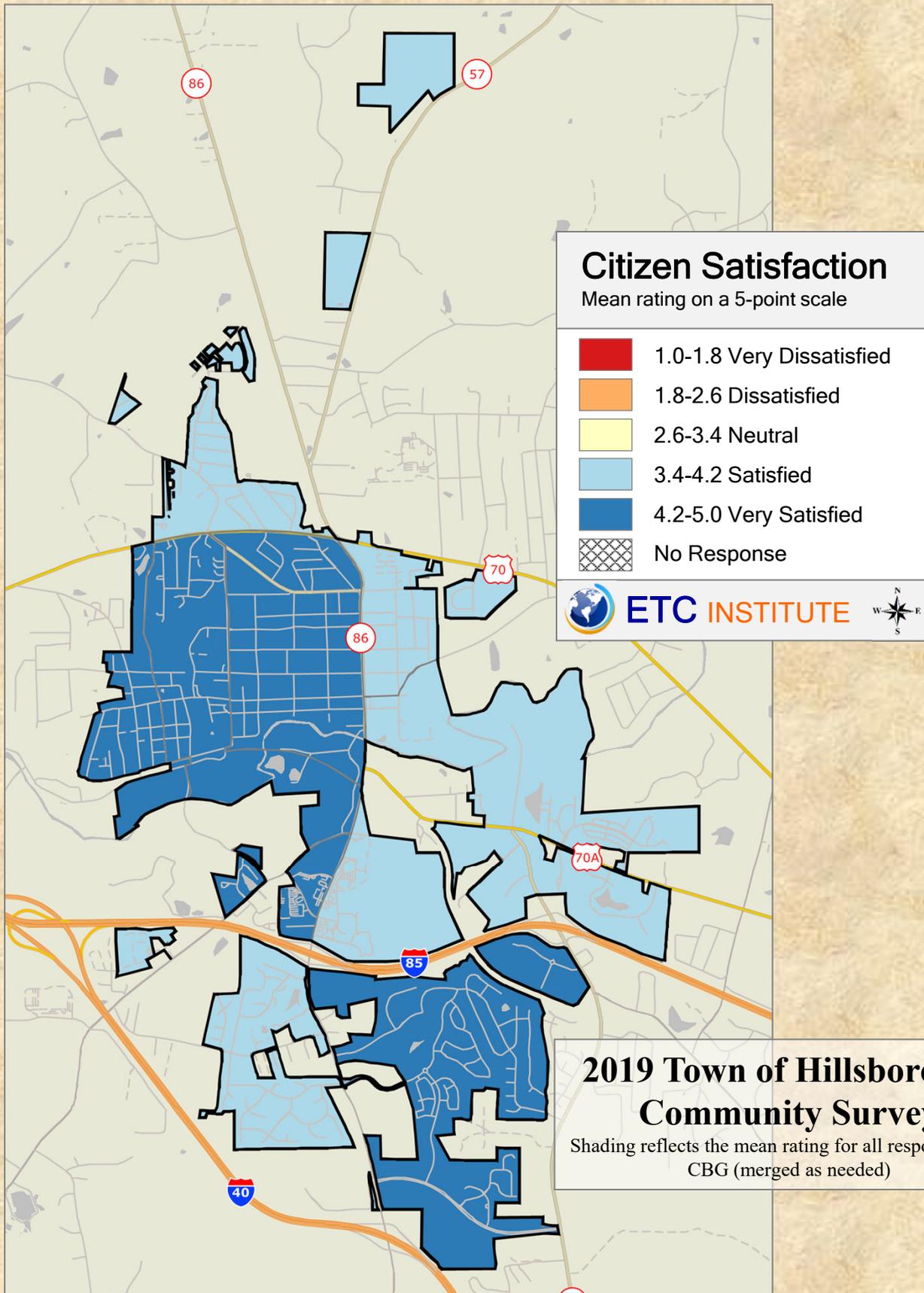
Q1-3. Overall quality of town parks



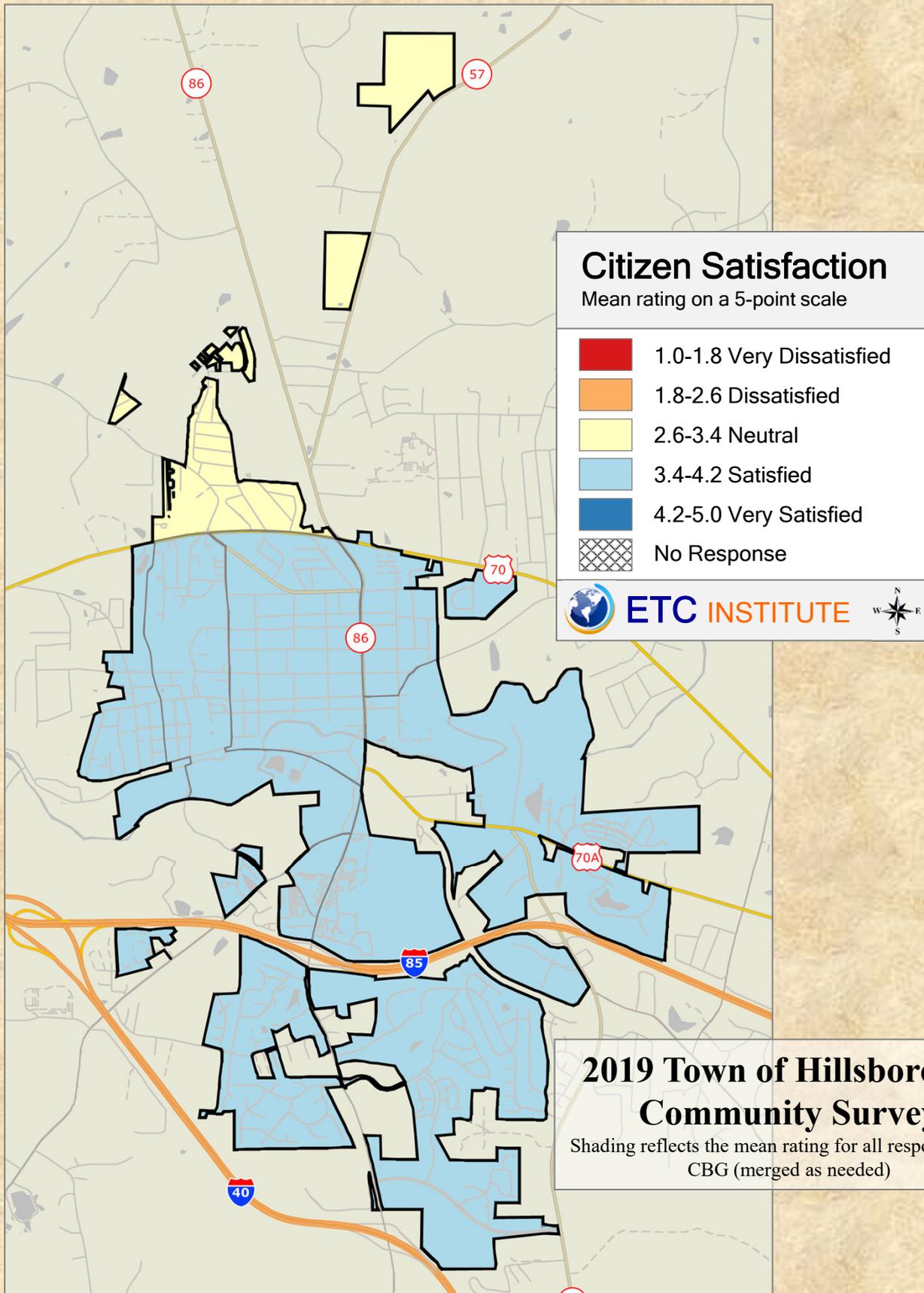
Q1-4. Overall maintenance of town streets



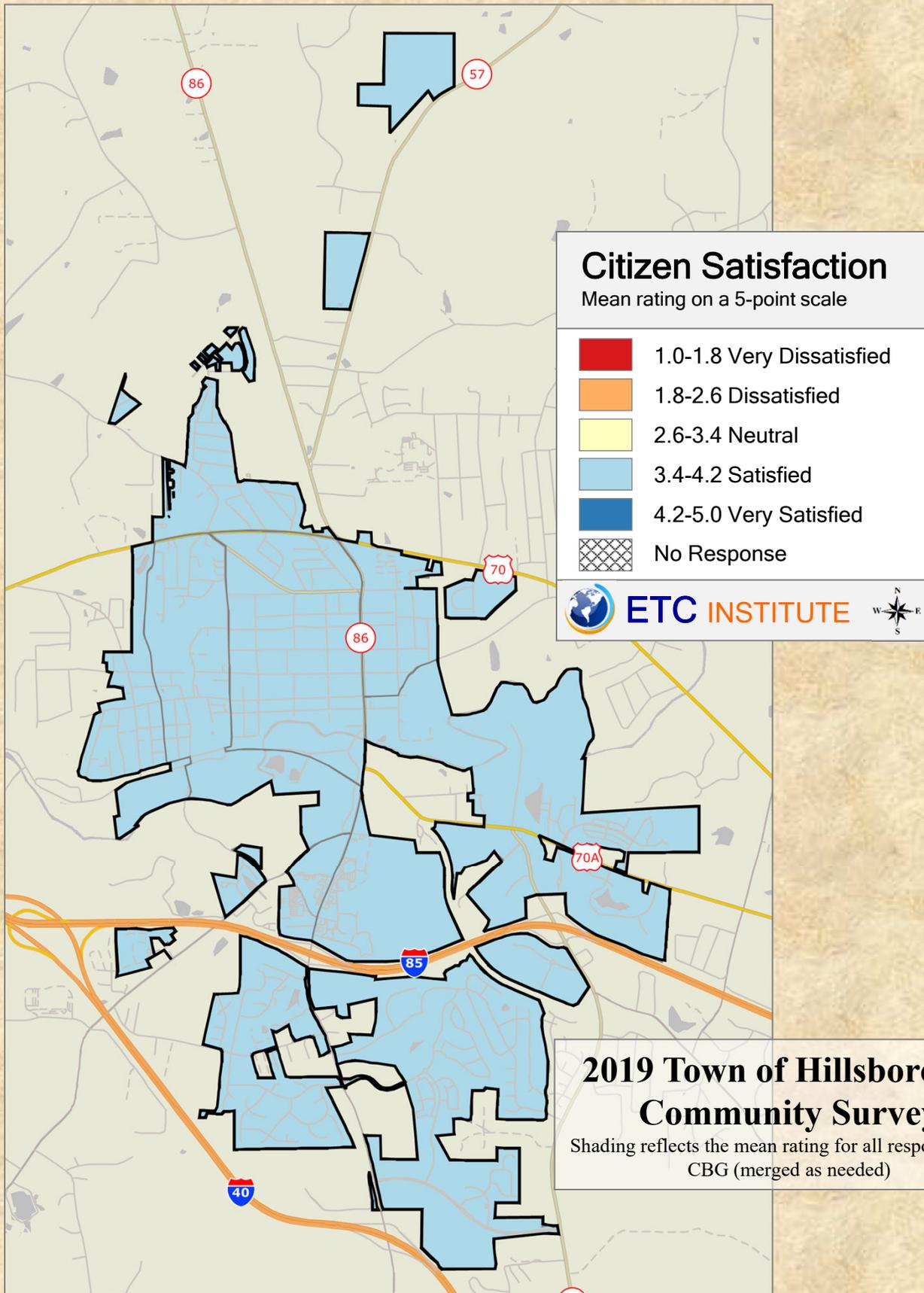
Q1-5. Overall maintenance of town buildings and facilities



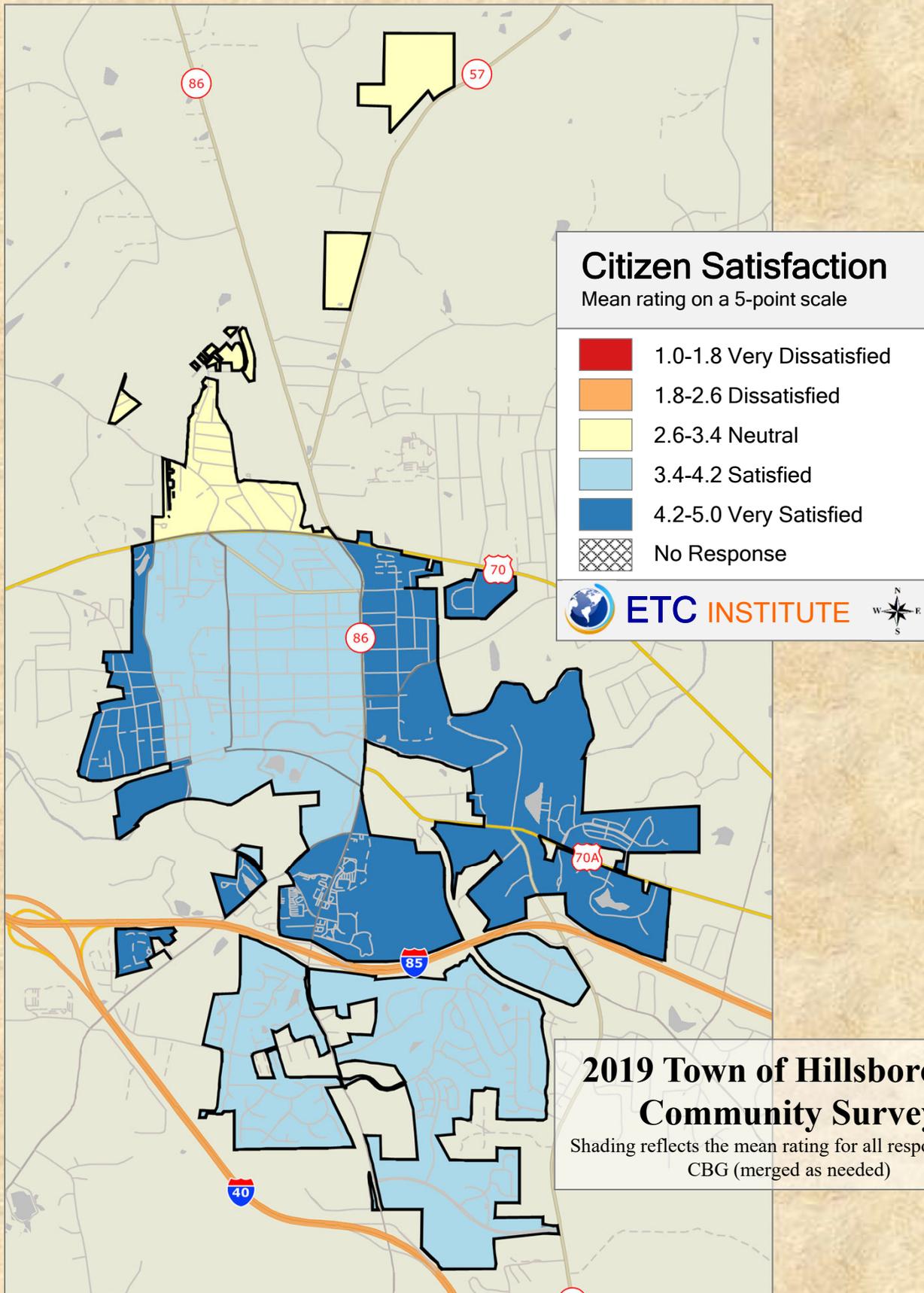
Q1-6. Overall quality of water and sewer services



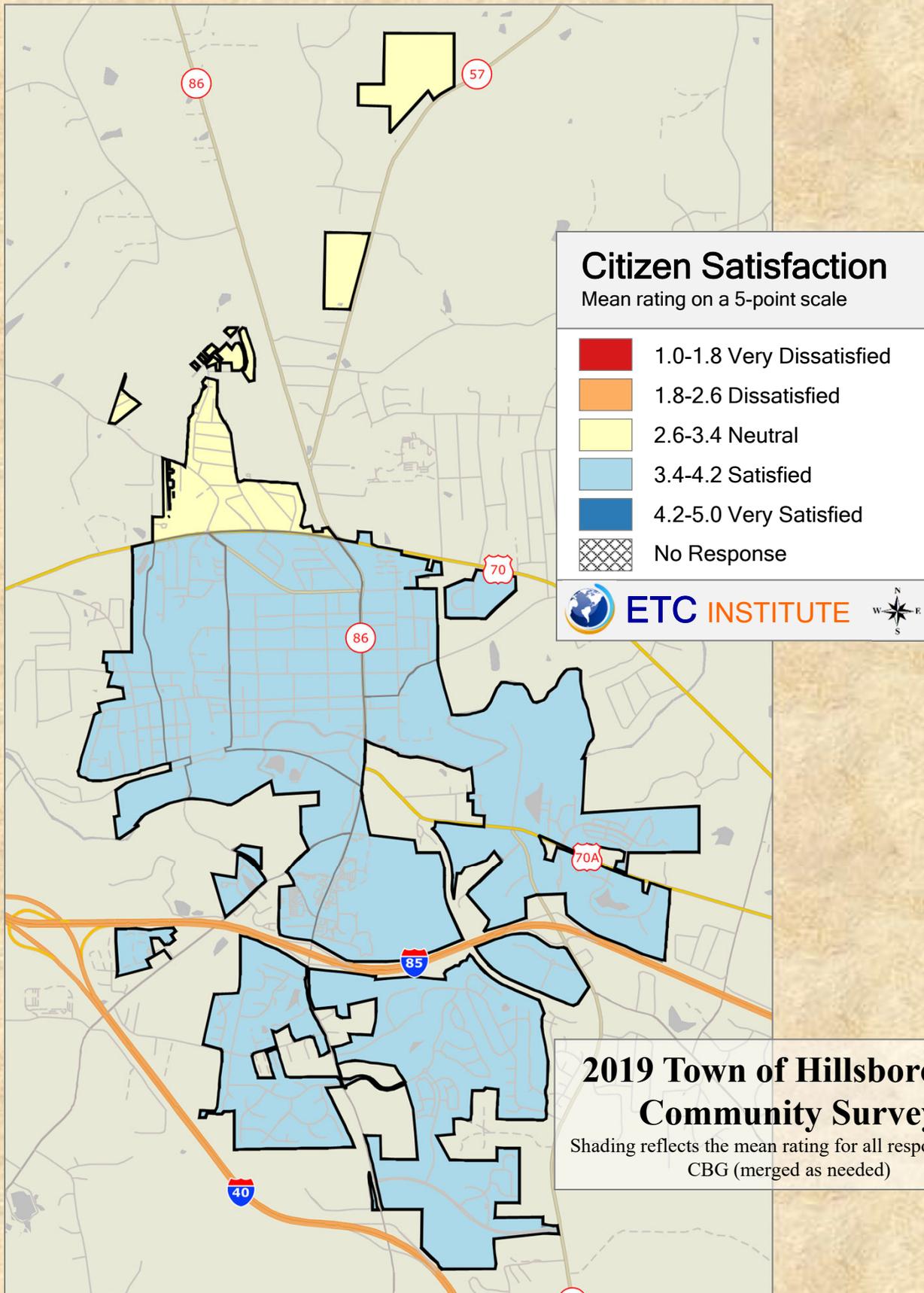
Q1-7. Overall enforcement of codes and ordinances



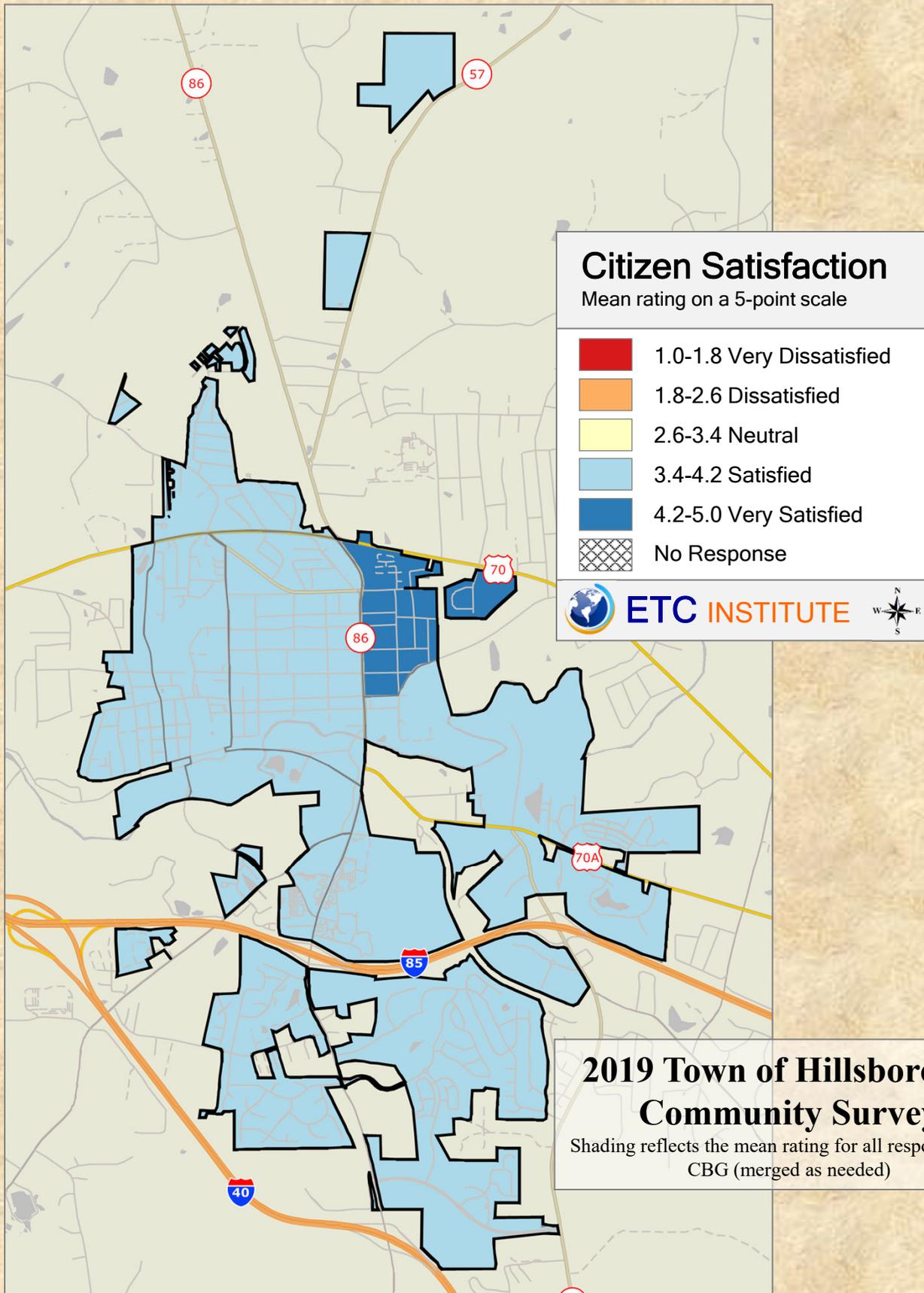
Q1-8. Overall quality of customer service you receive from town employees



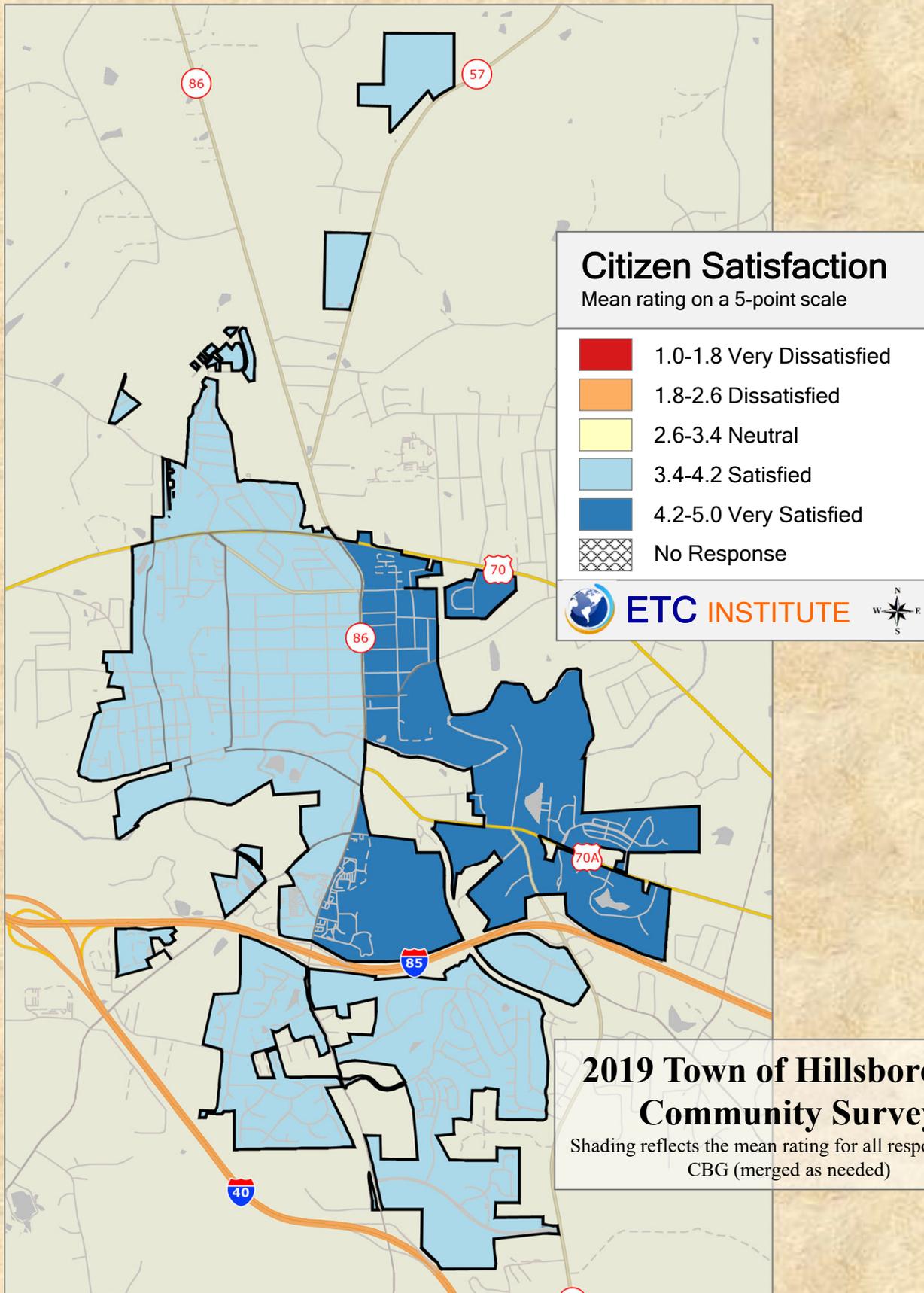
Q1-9. Overall effectiveness of communication with the public



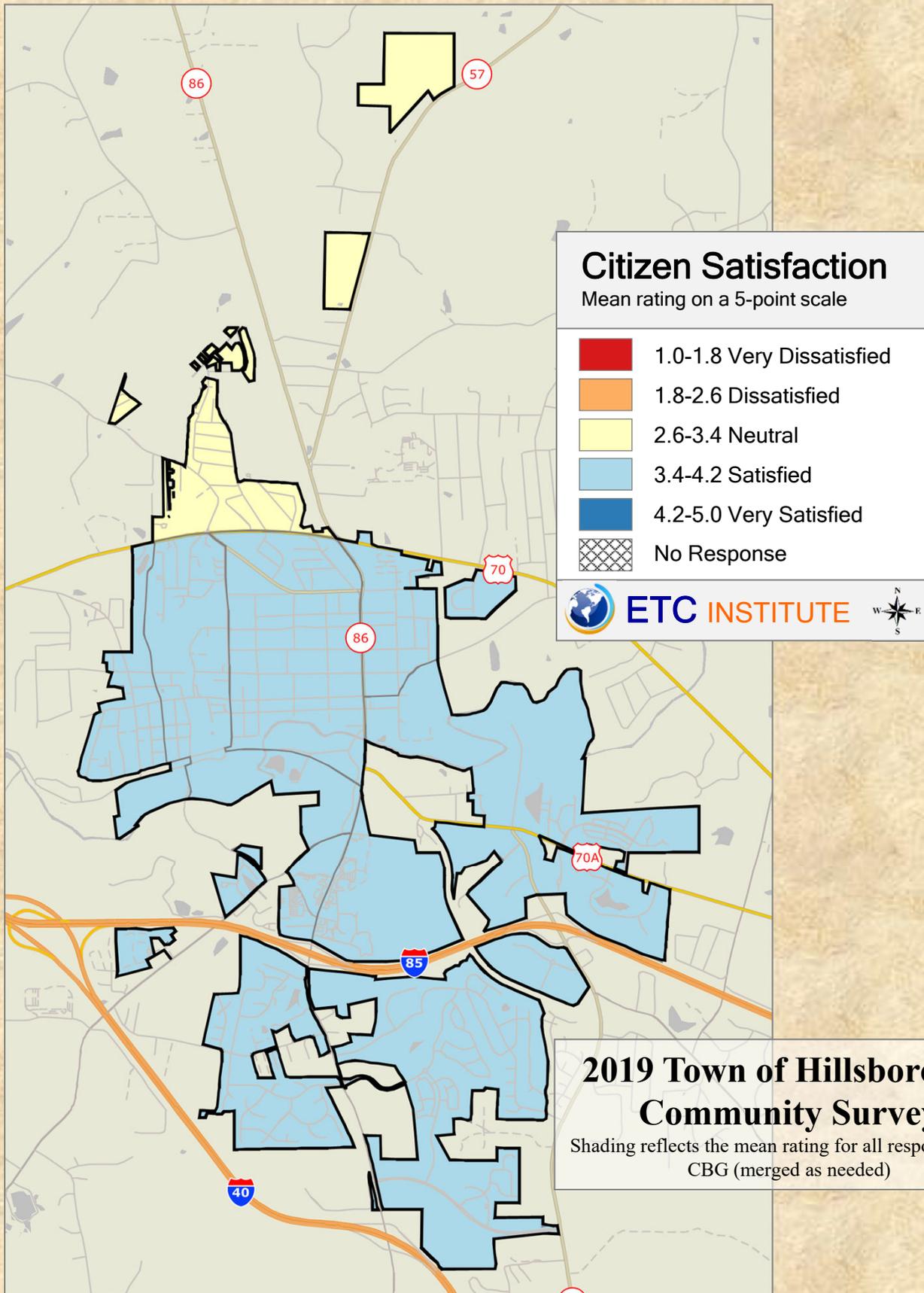
Q3-1. Overall quality of services provided by the town



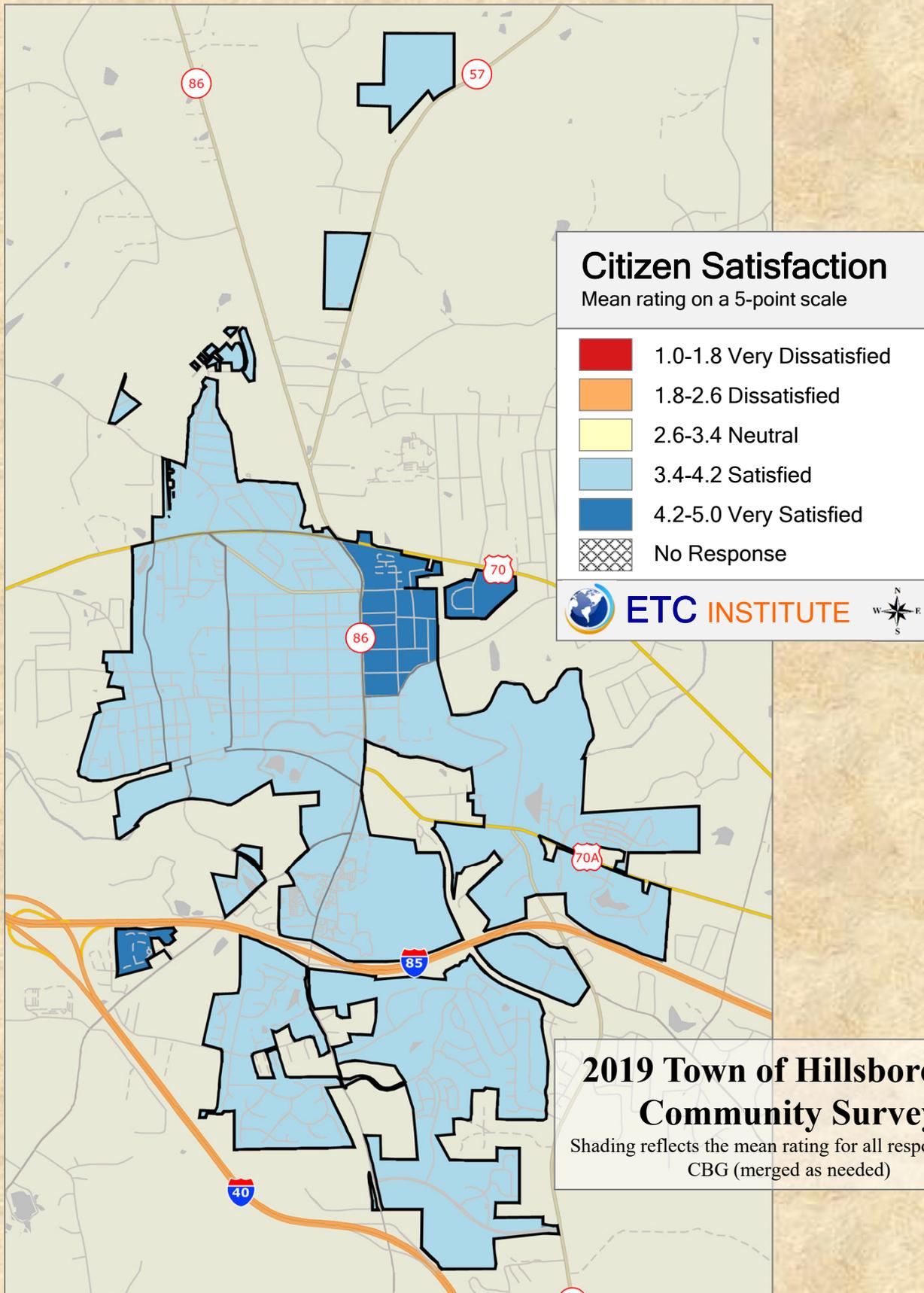
Q3-2. Overall appearance of Hillsborough



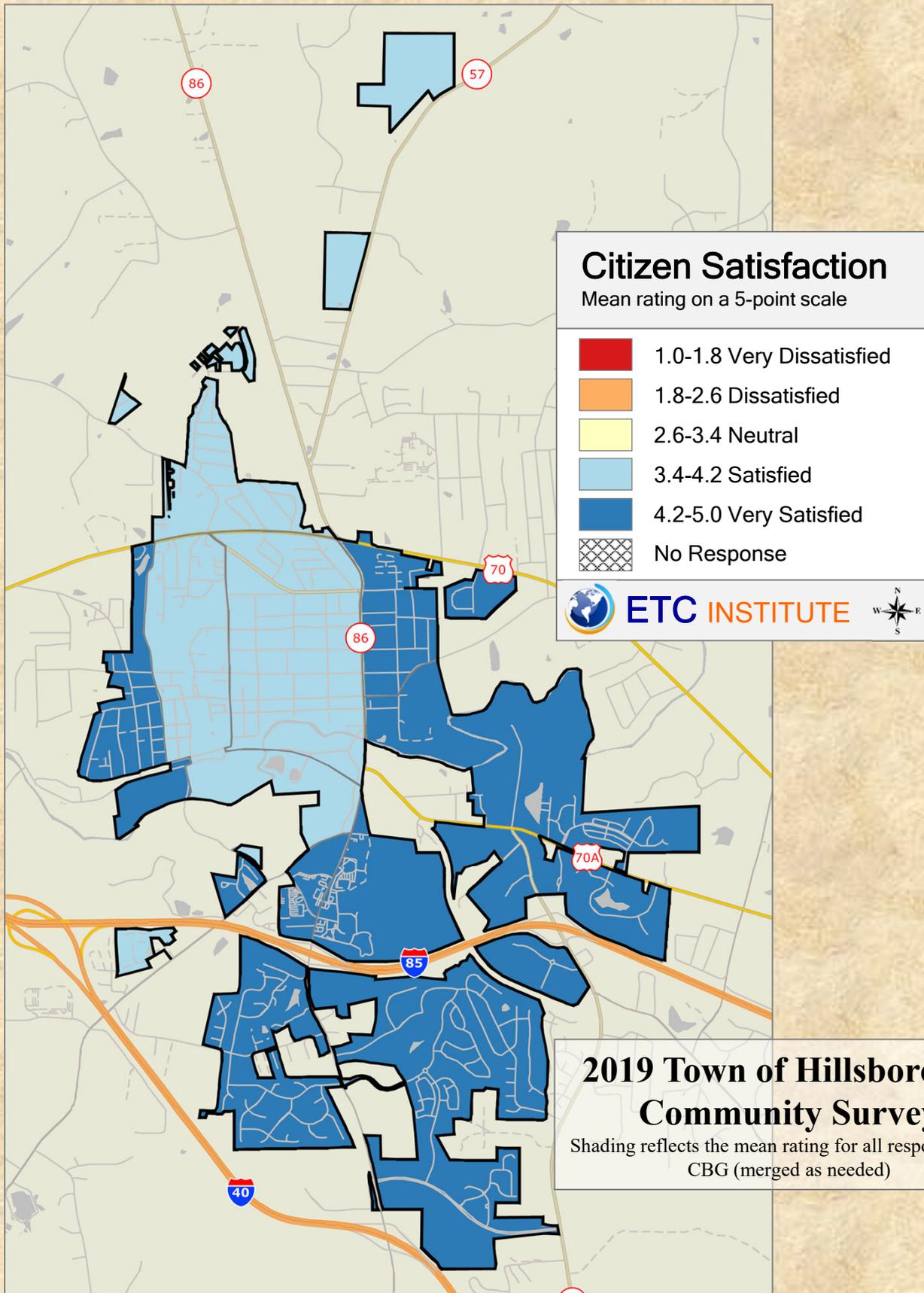
Q3-3. Overall acceptance by the community of diverse populations



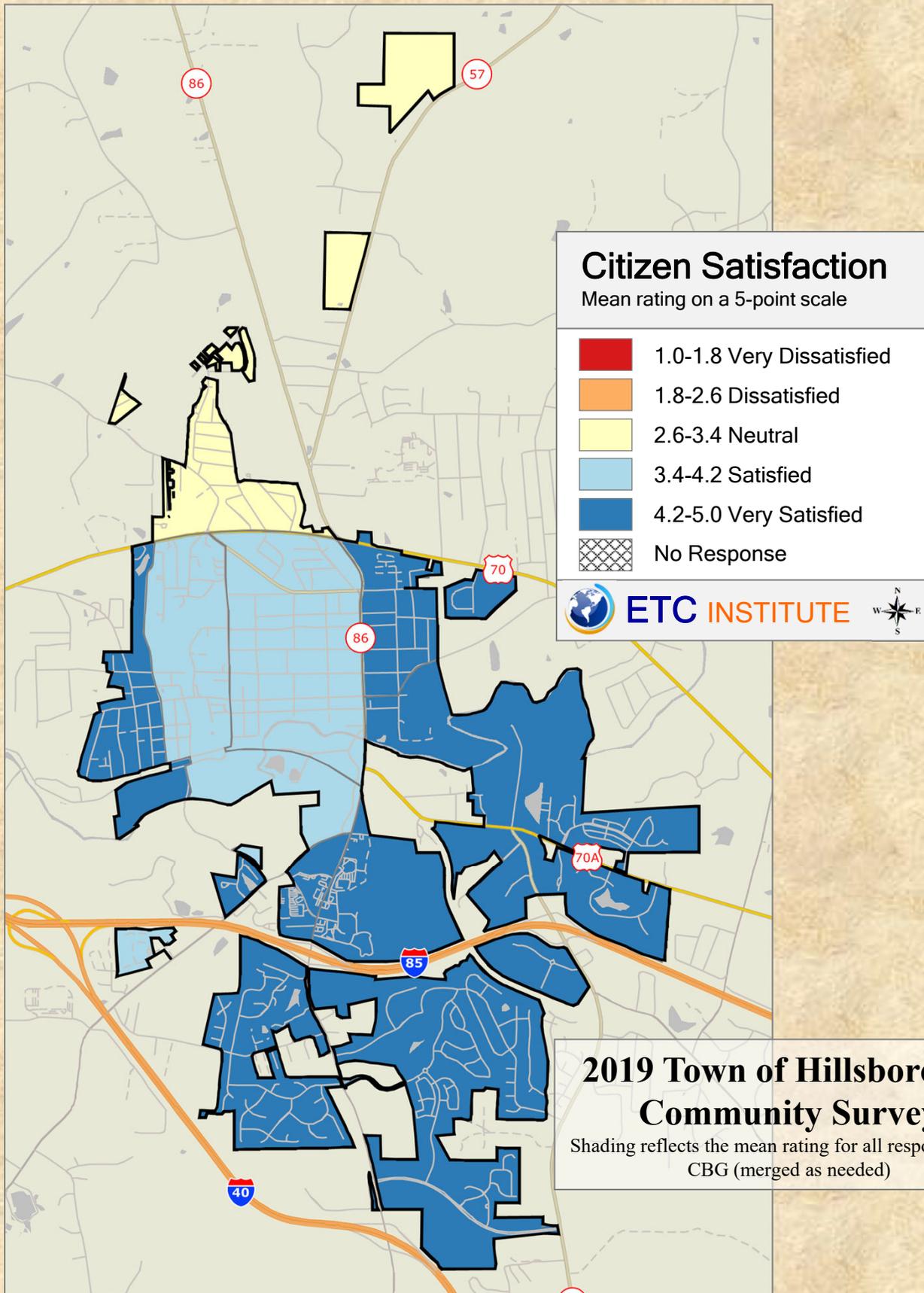
Q3-4. Overall image of Hillsborough



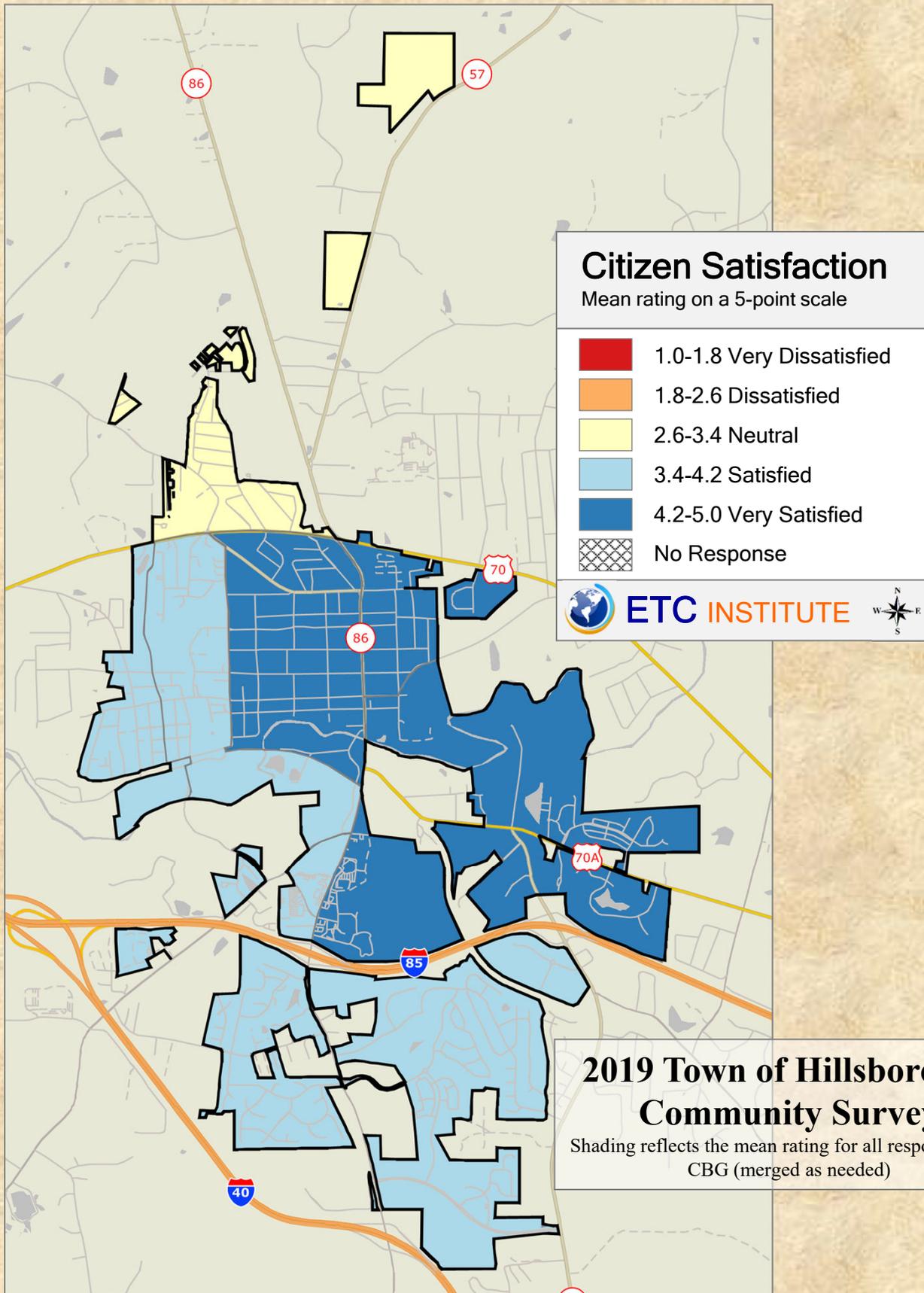
Q3-5. Overall quality of life in Hillsborough



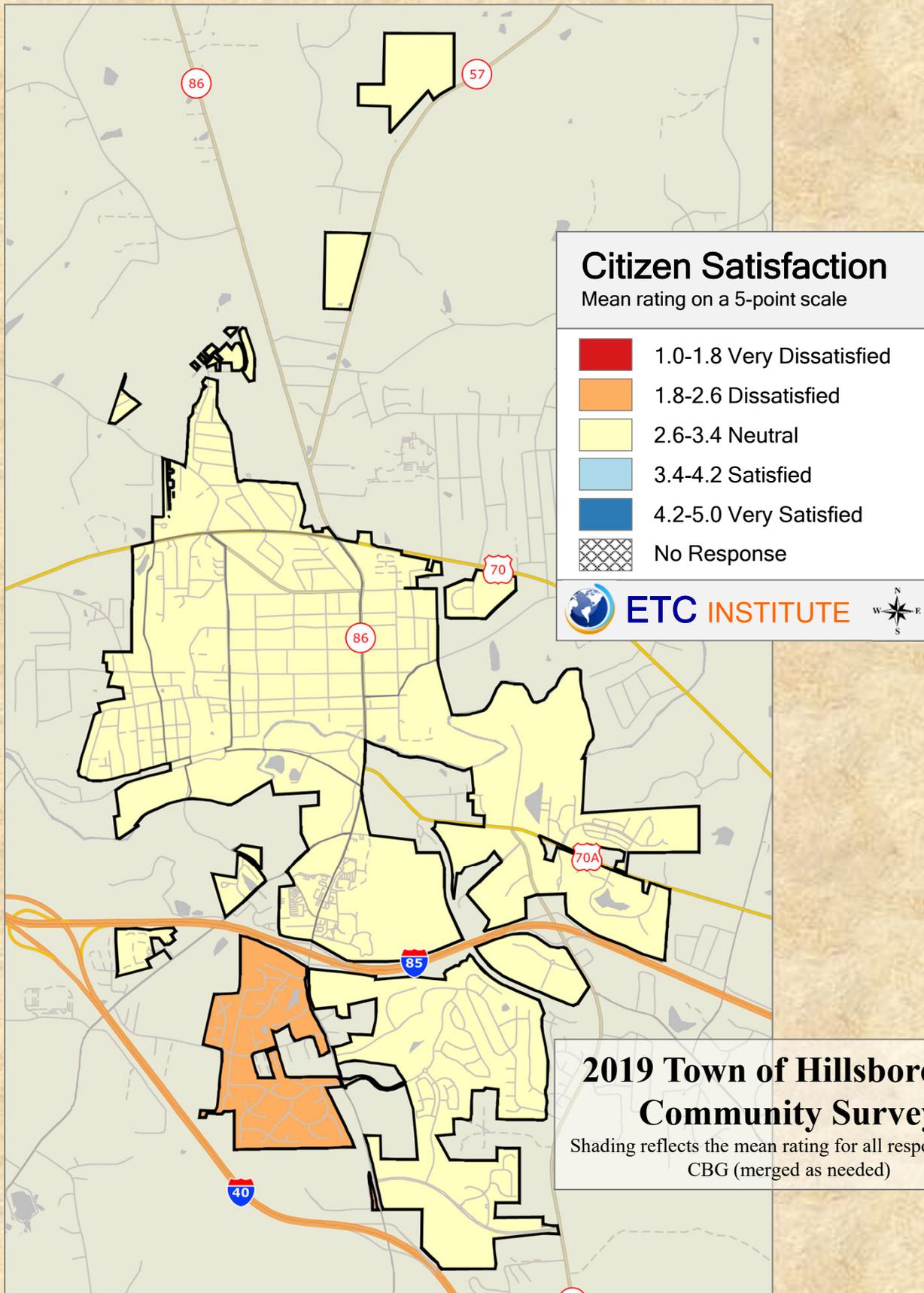
Q3-6. Overall quality of life in your neighborhood



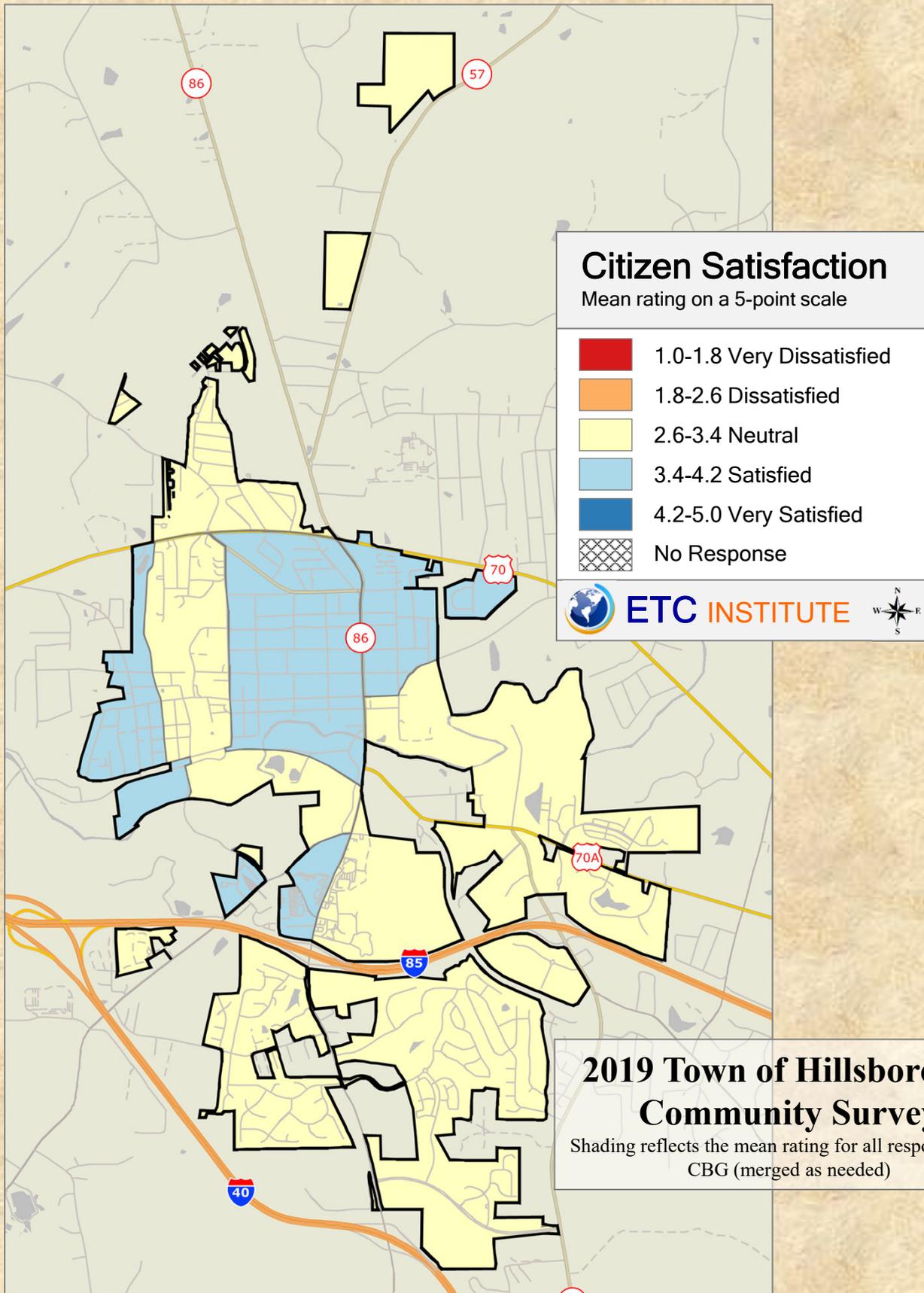
Q3-7. Overall availability of arts and cultural offerings within Hillsborough



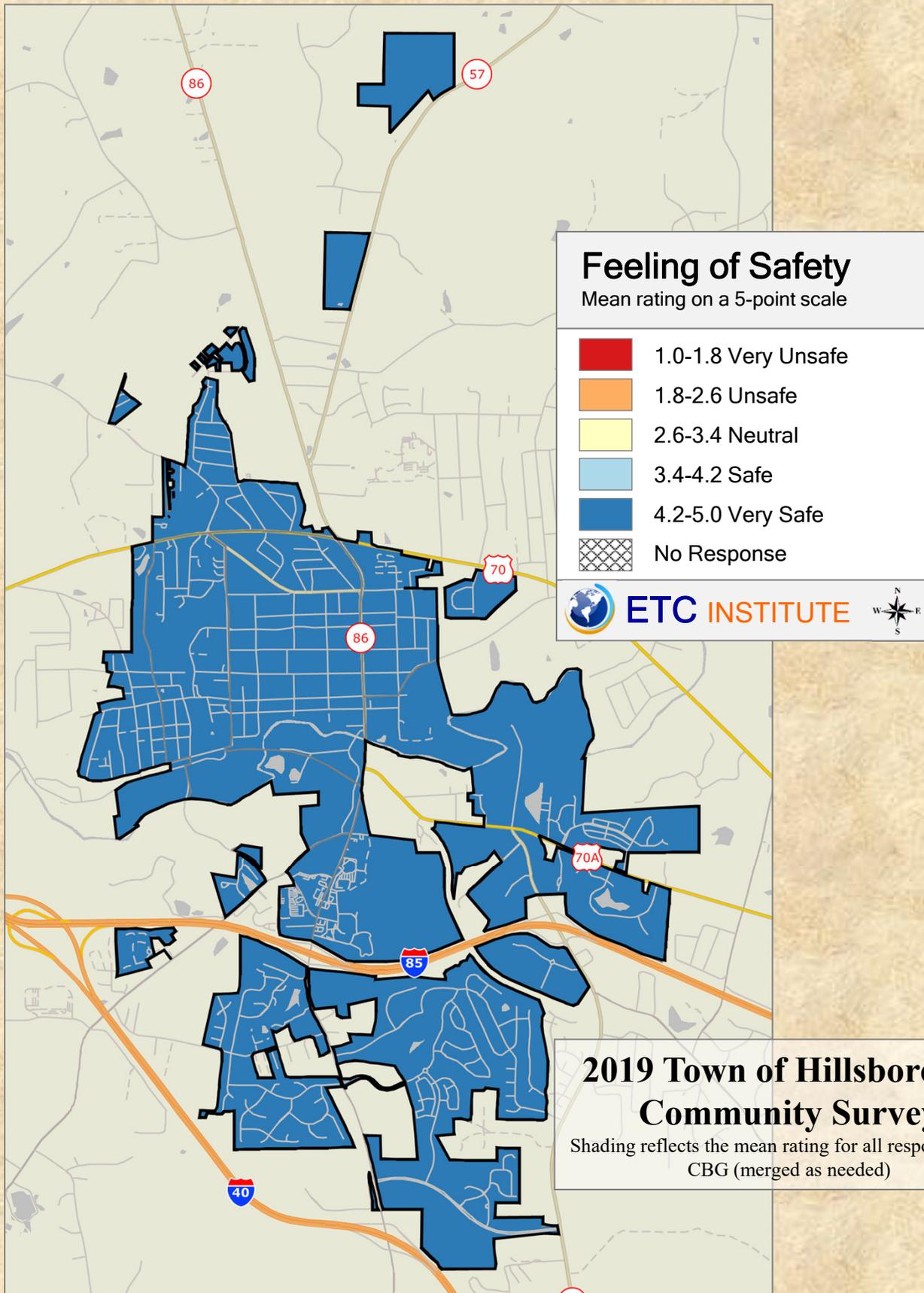
Q3-8. Overall ease of travel within Hillsborough



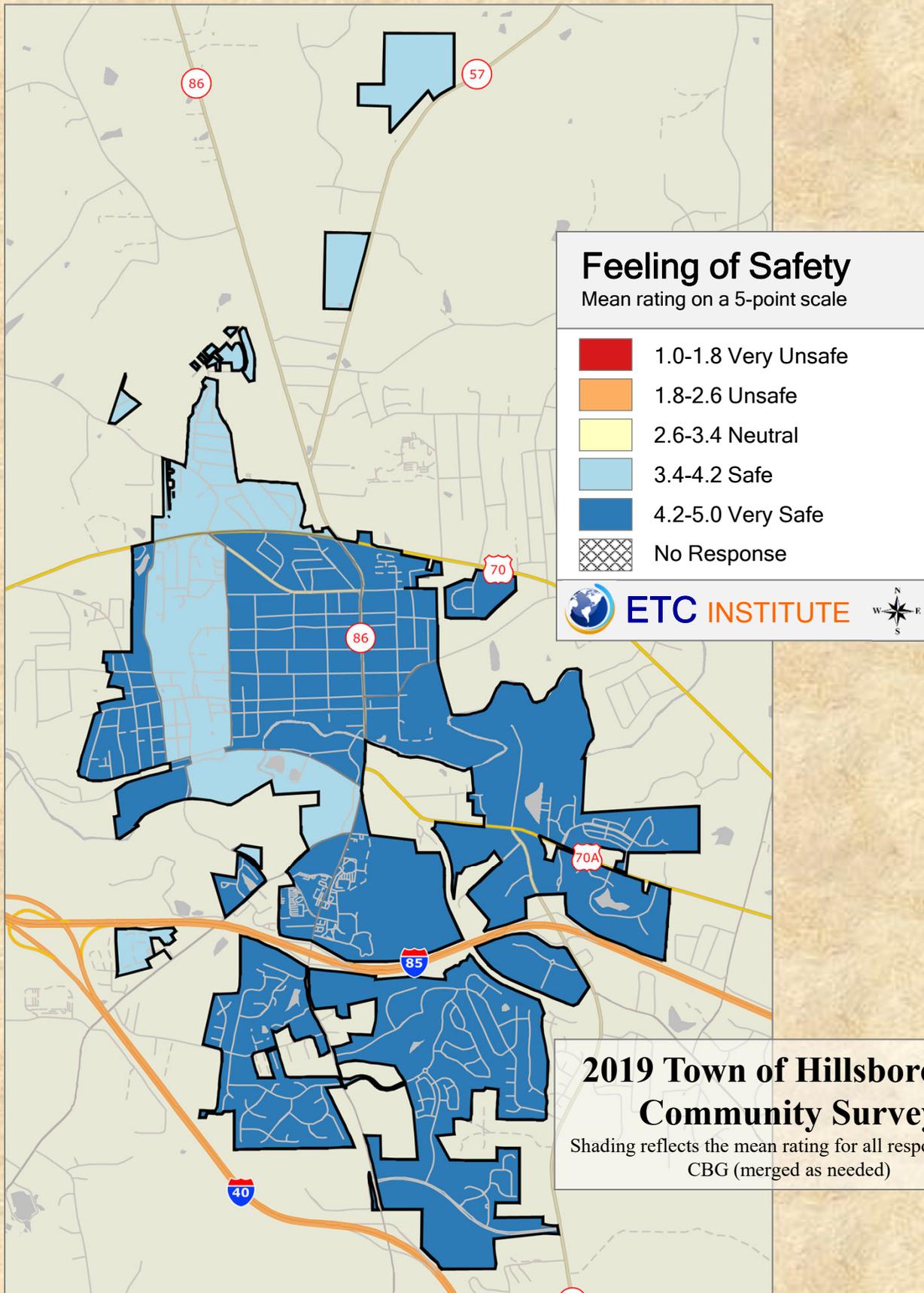
Q3-9. Overall value received for your local taxes and fees



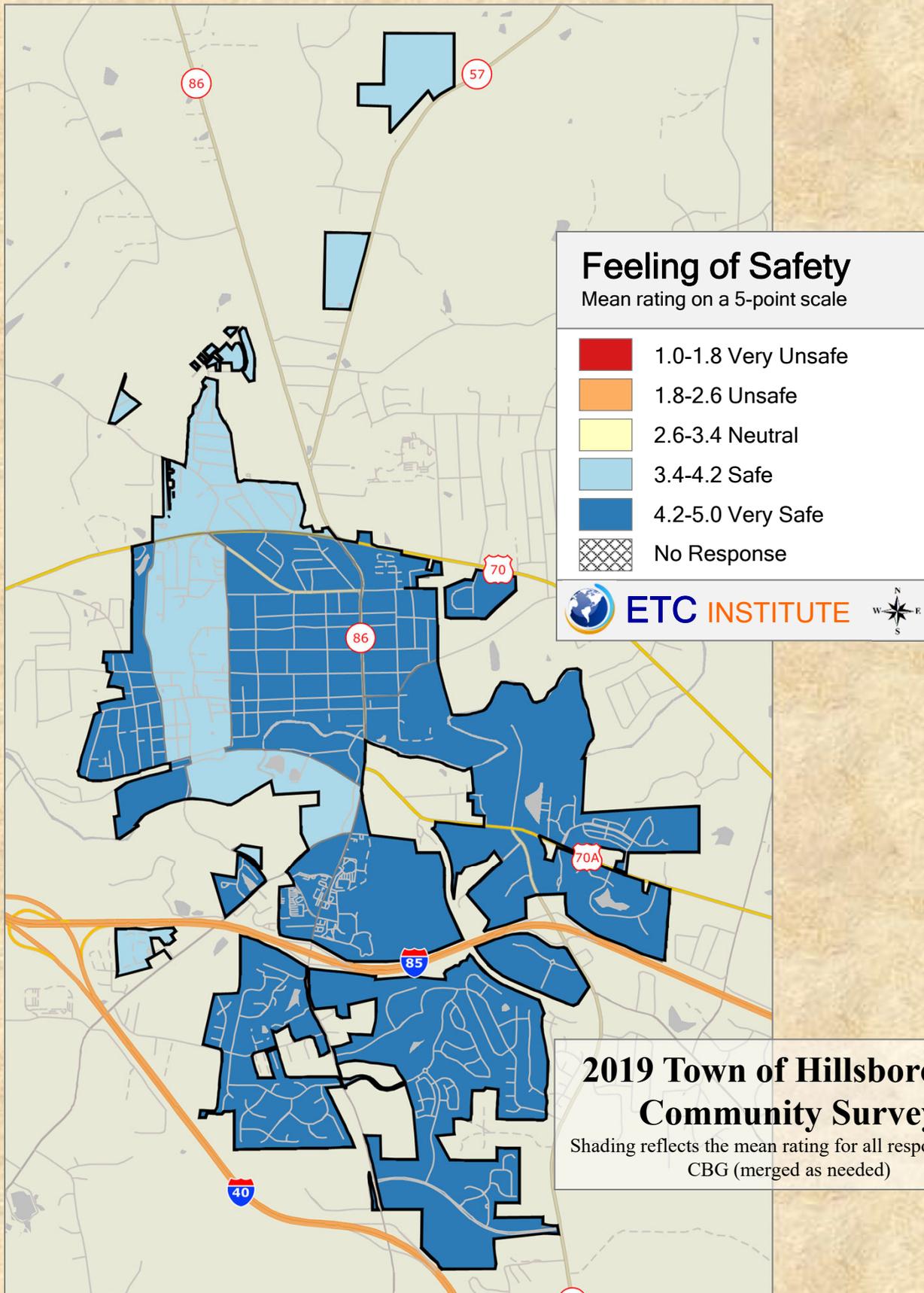
Q4-1. In downtown Hillsborough during the day



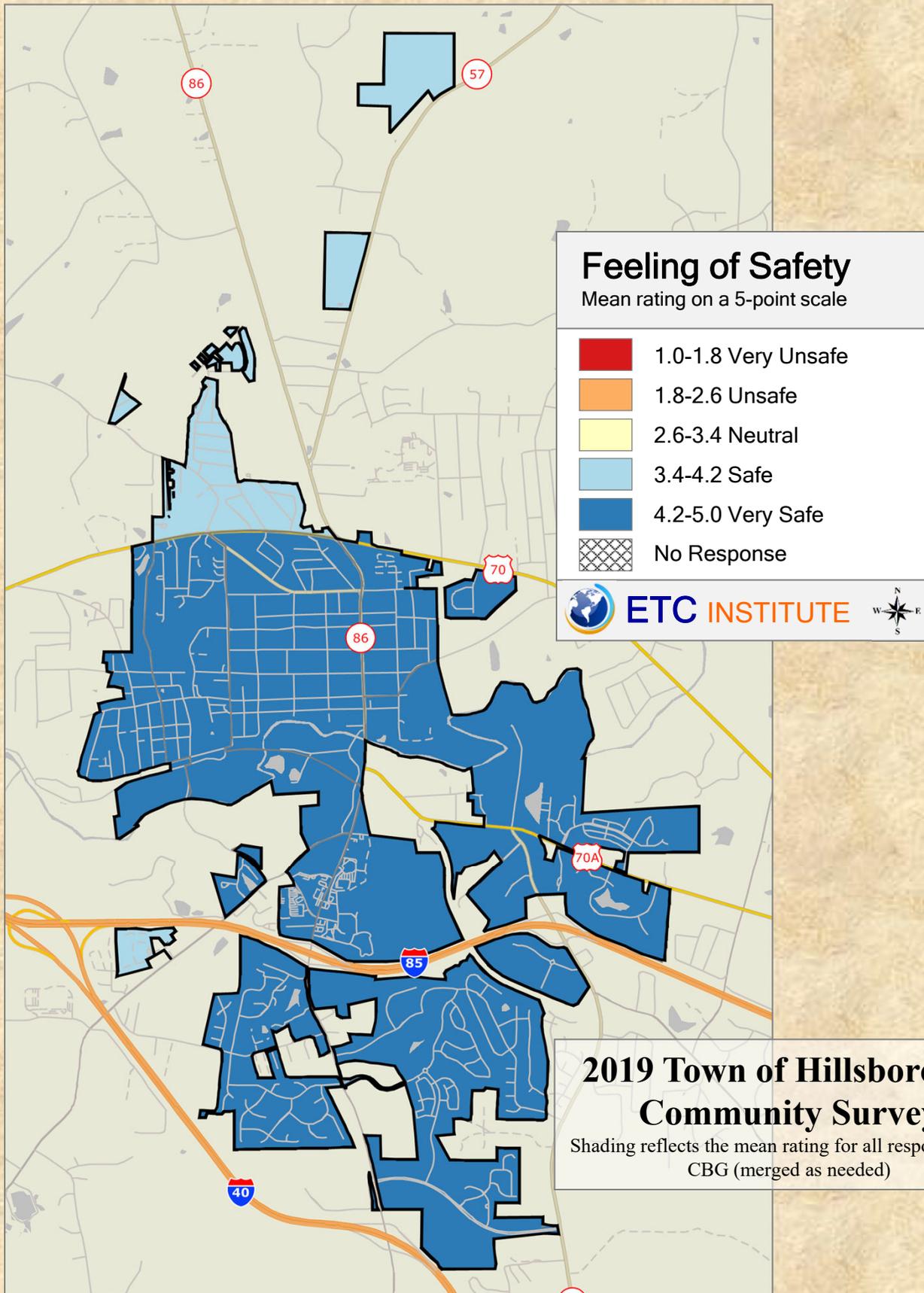
Q4-2. In downtown Hillsborough at night



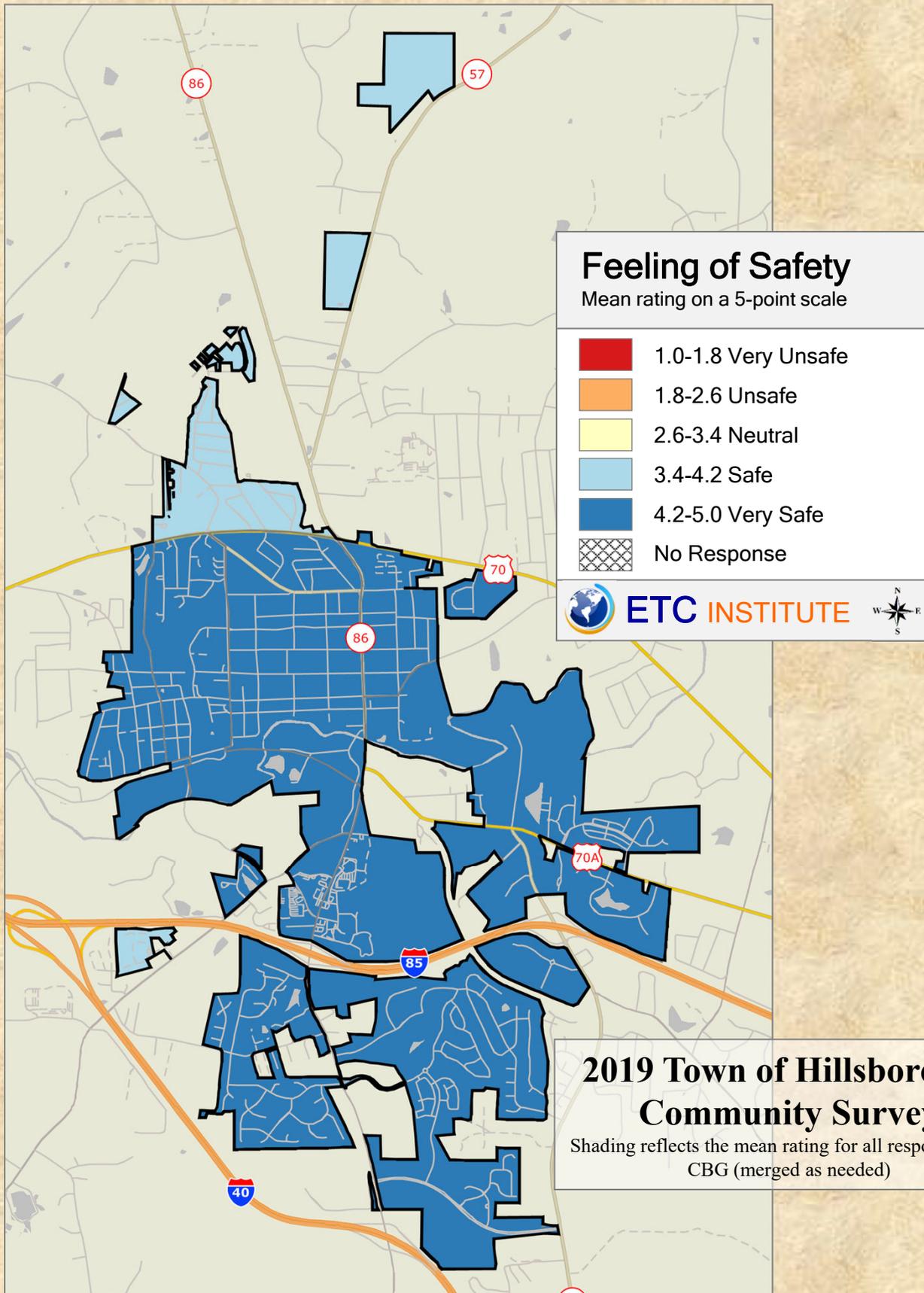
Q4-3. In Hillsborough overall



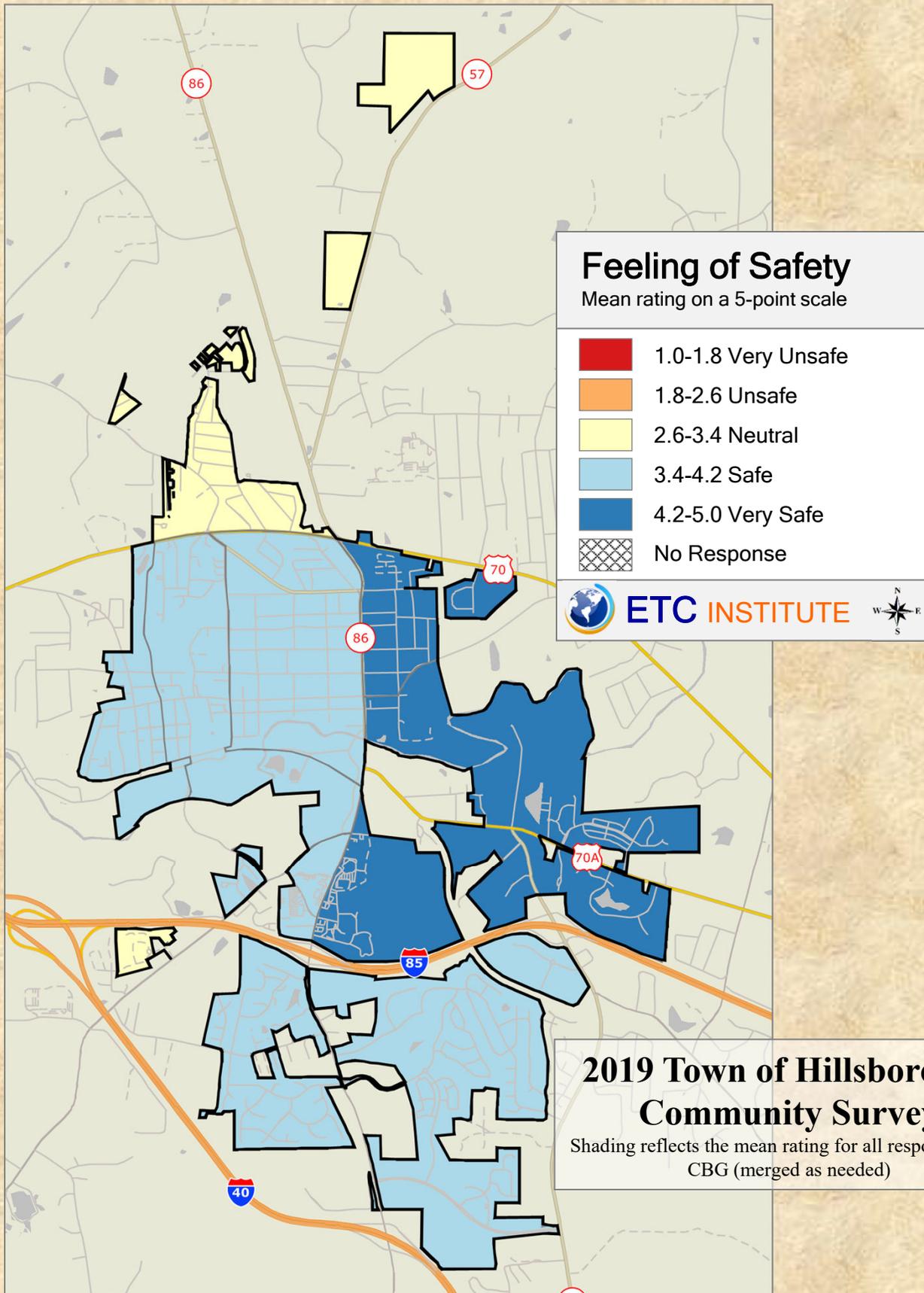
Q4-4. On Riverwalk trails and in town parks



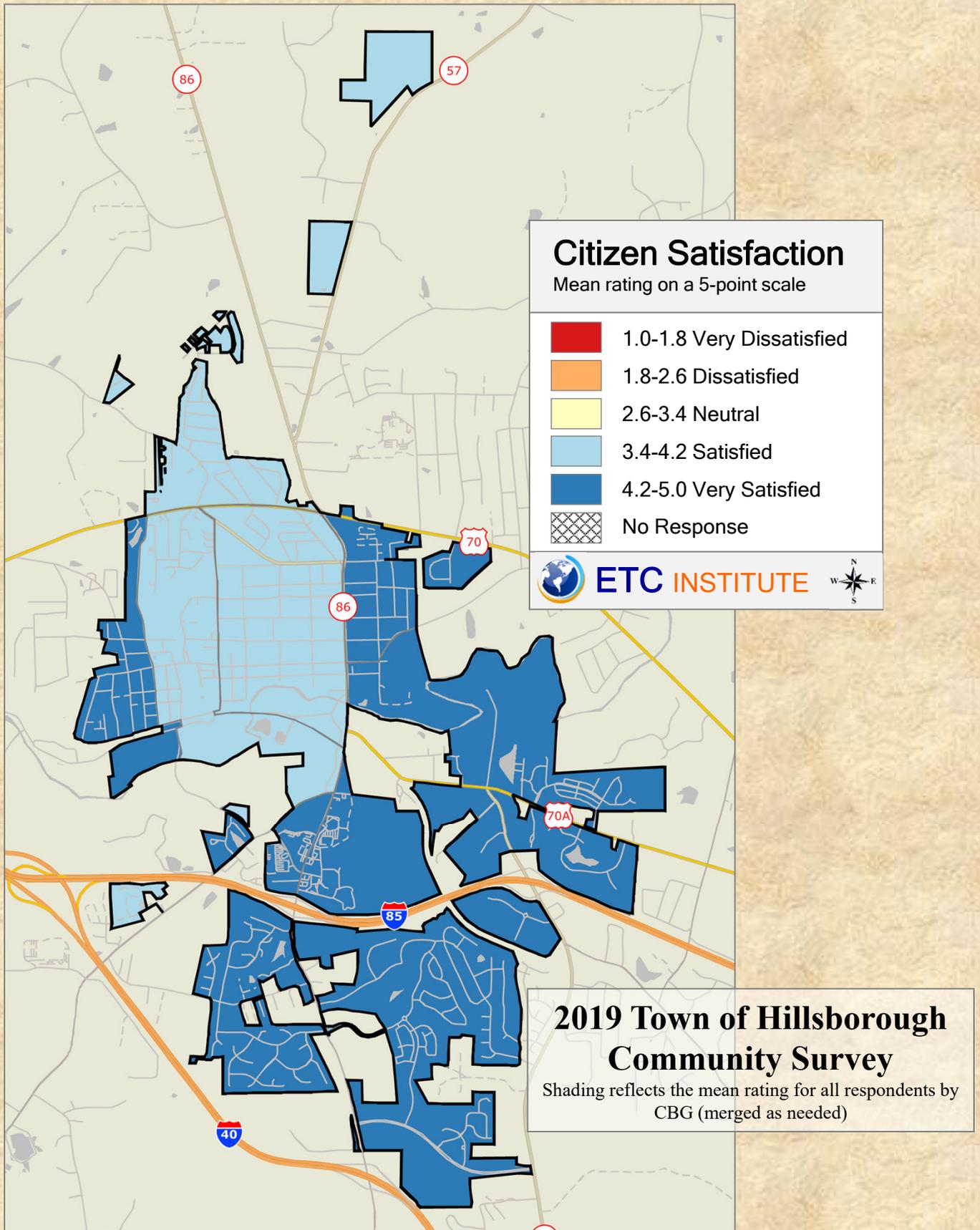
Q4-5. When walking alone in your neighborhood during the day



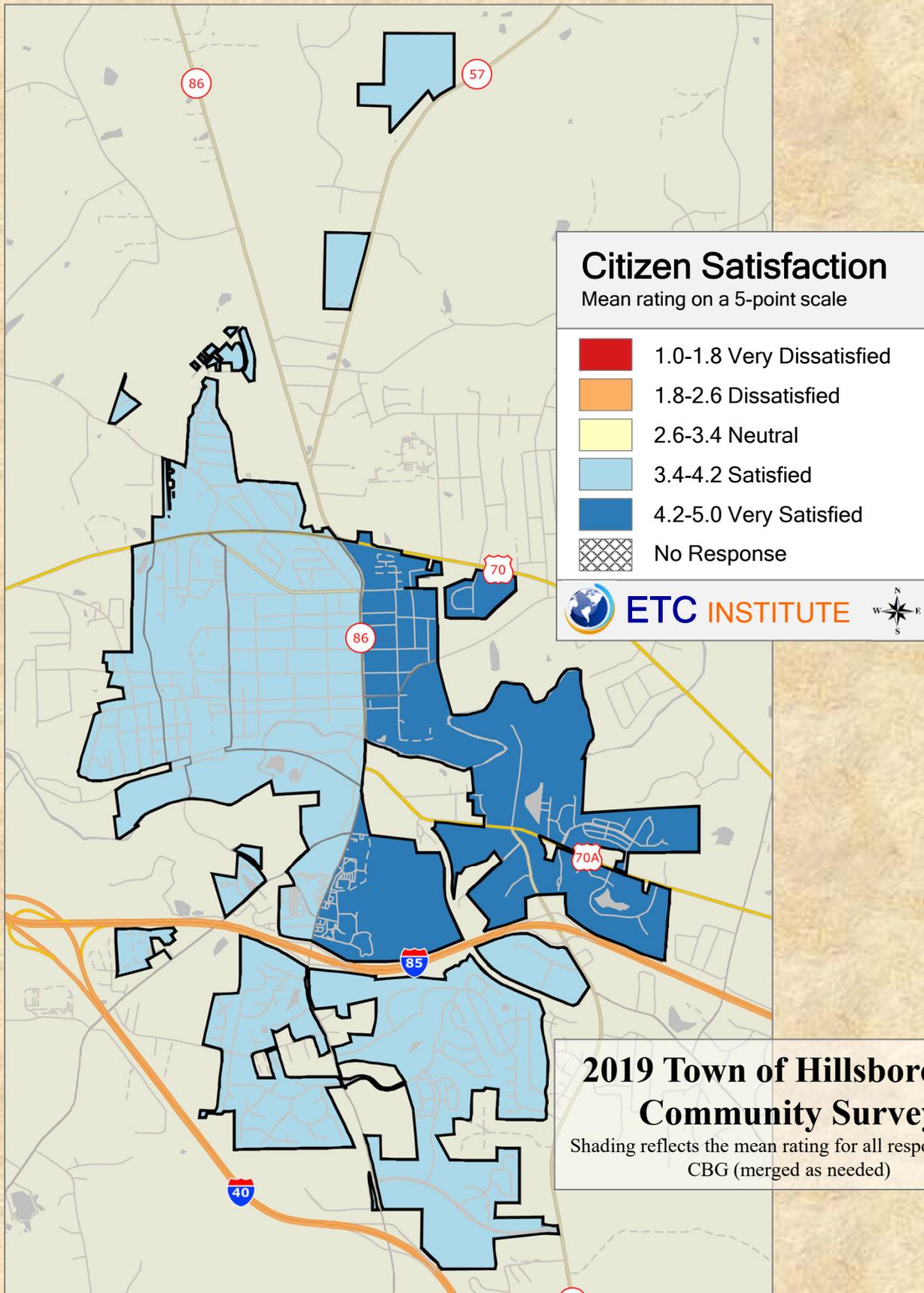
Q4-6. When walking alone in your neighborhood at night



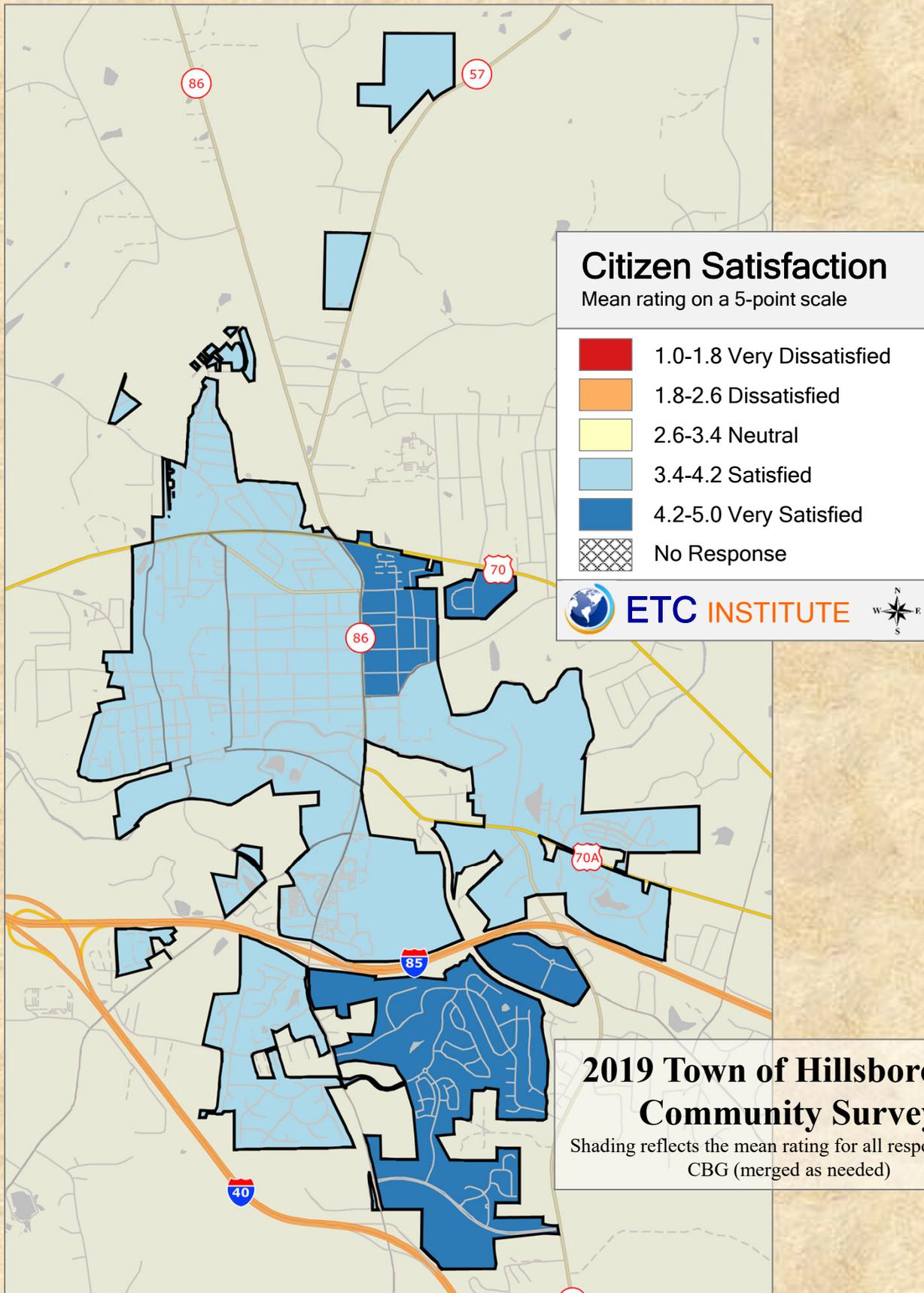
Q5-1. Overall police relationship with your neighborhood



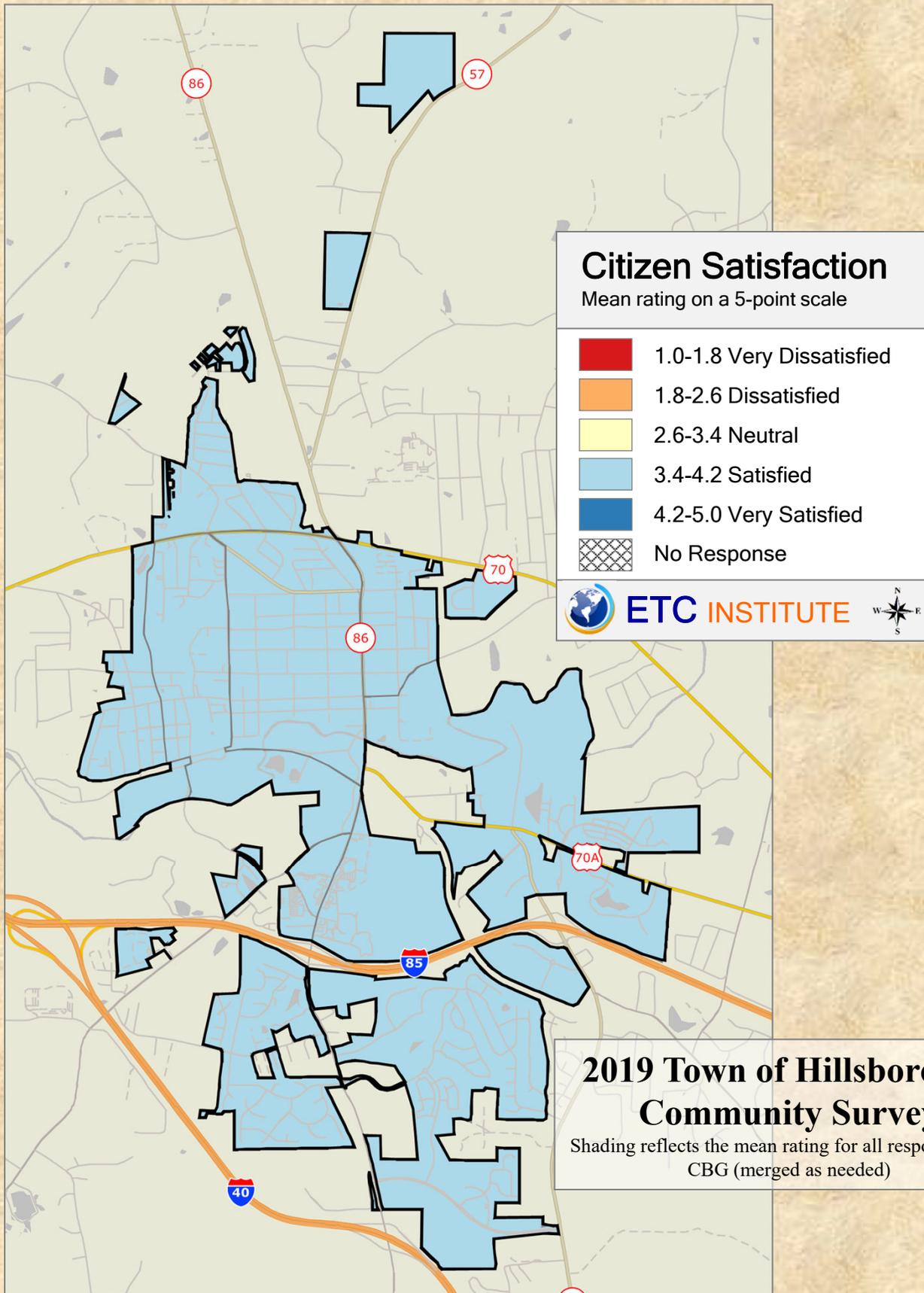
Q5-2. Visibility of police in neighborhoods



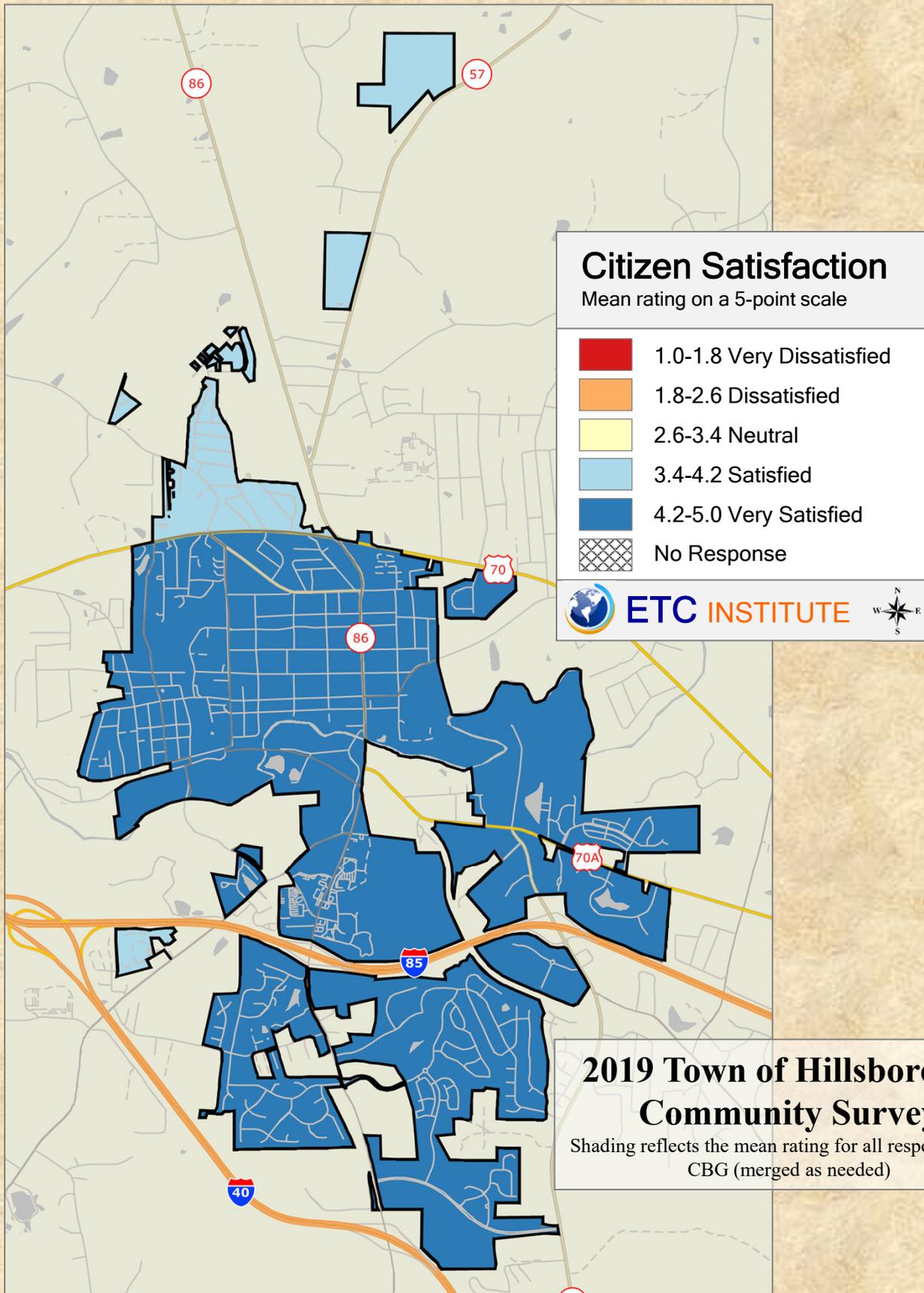
Q5-3. Town's efforts to prevent crime



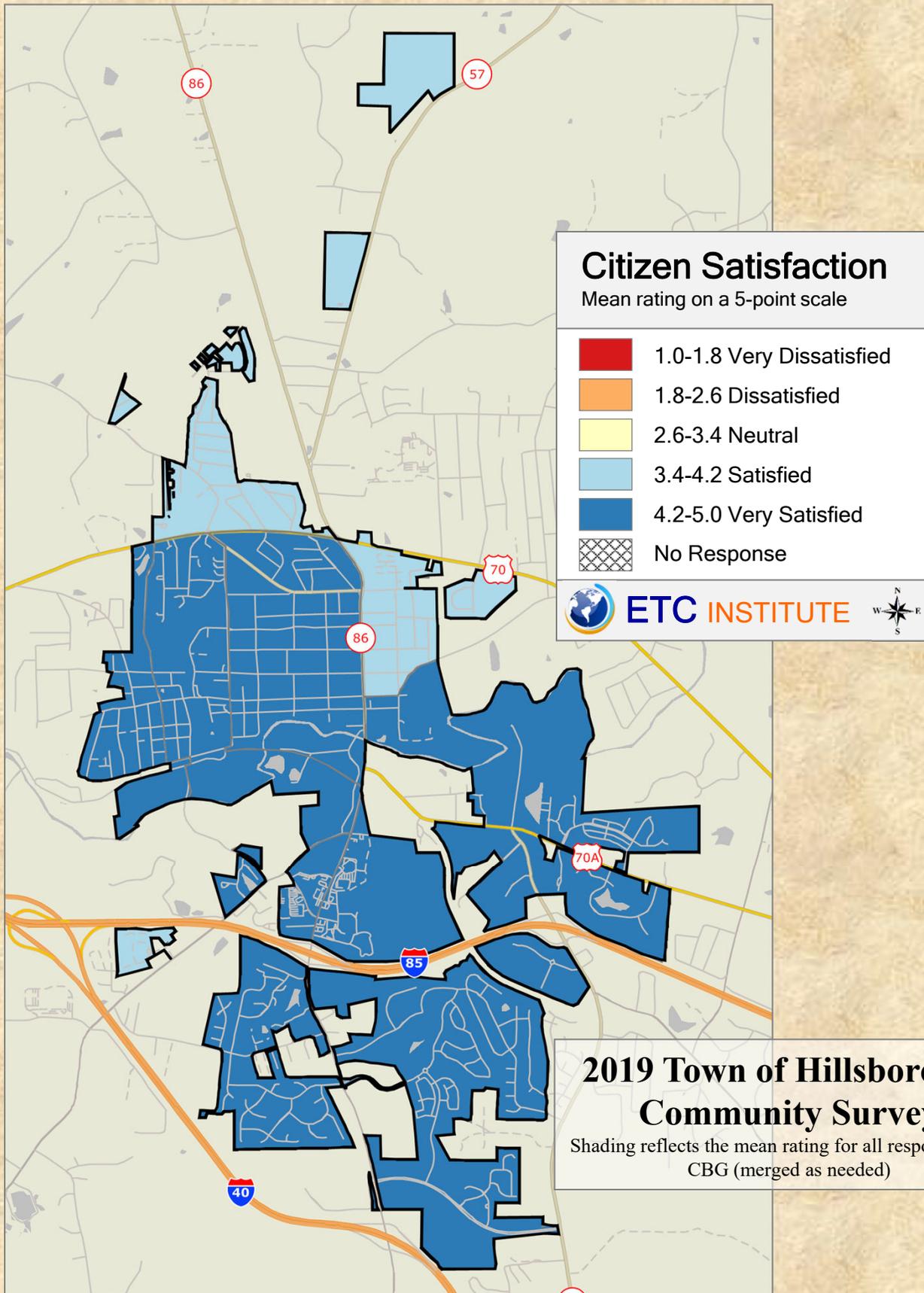
Q5-4. Enforcement of local traffic laws



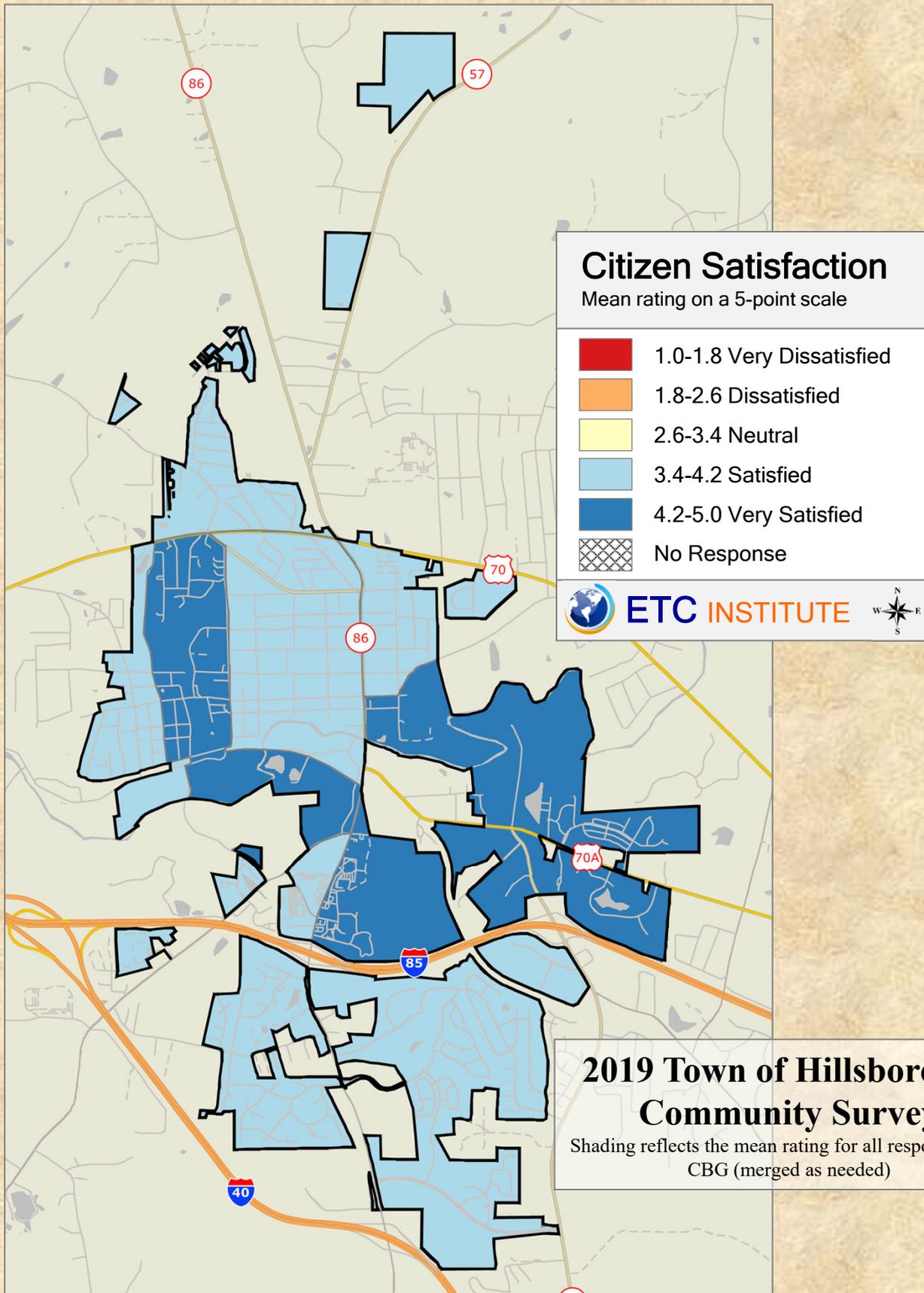
Q6-1. Availability of greenways and trails



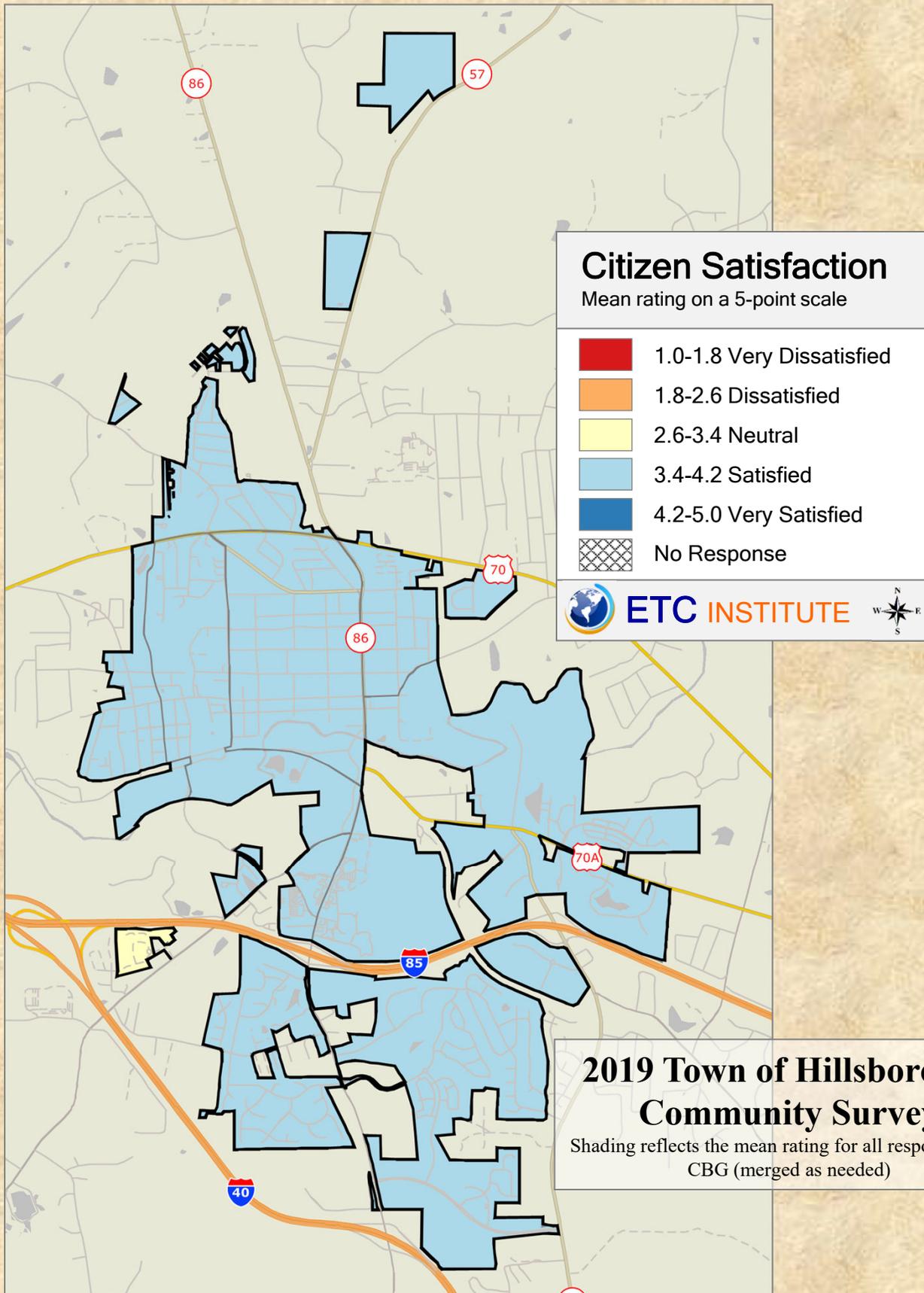
Q6-2. Availability of parks



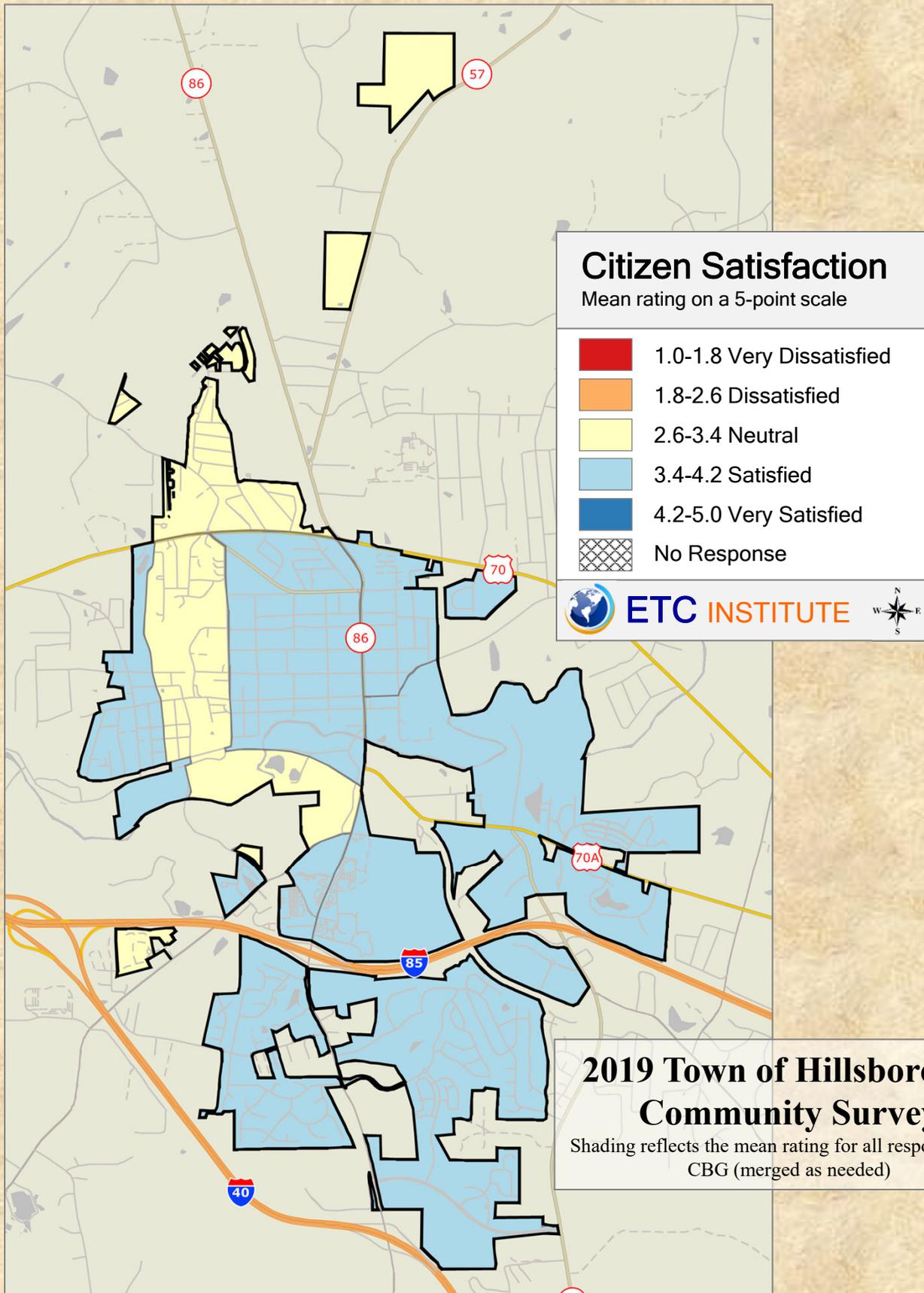
Q6-3. Availability of playgrounds



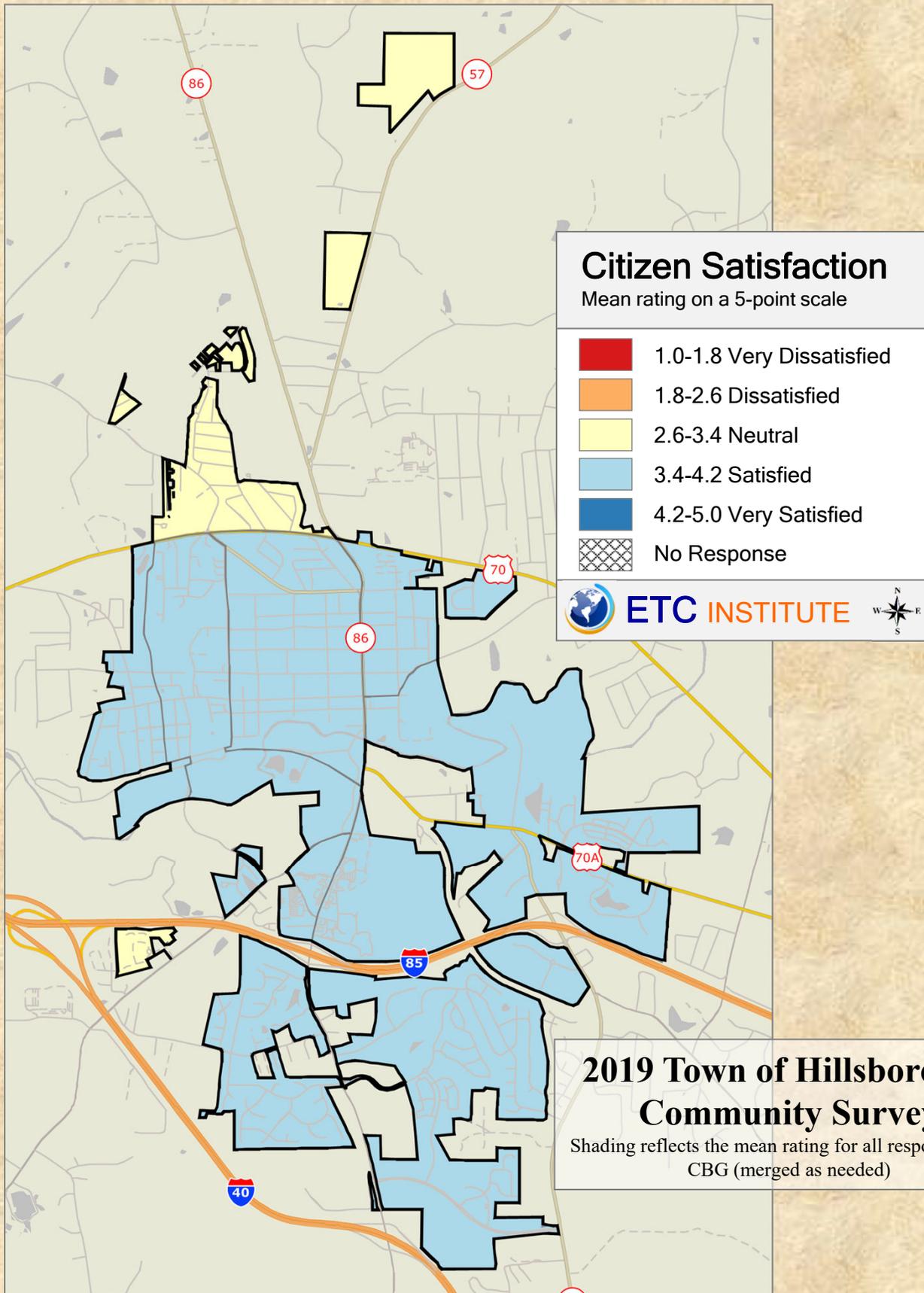
Q7-1. Enforcement of trash and debris cleanup on private property



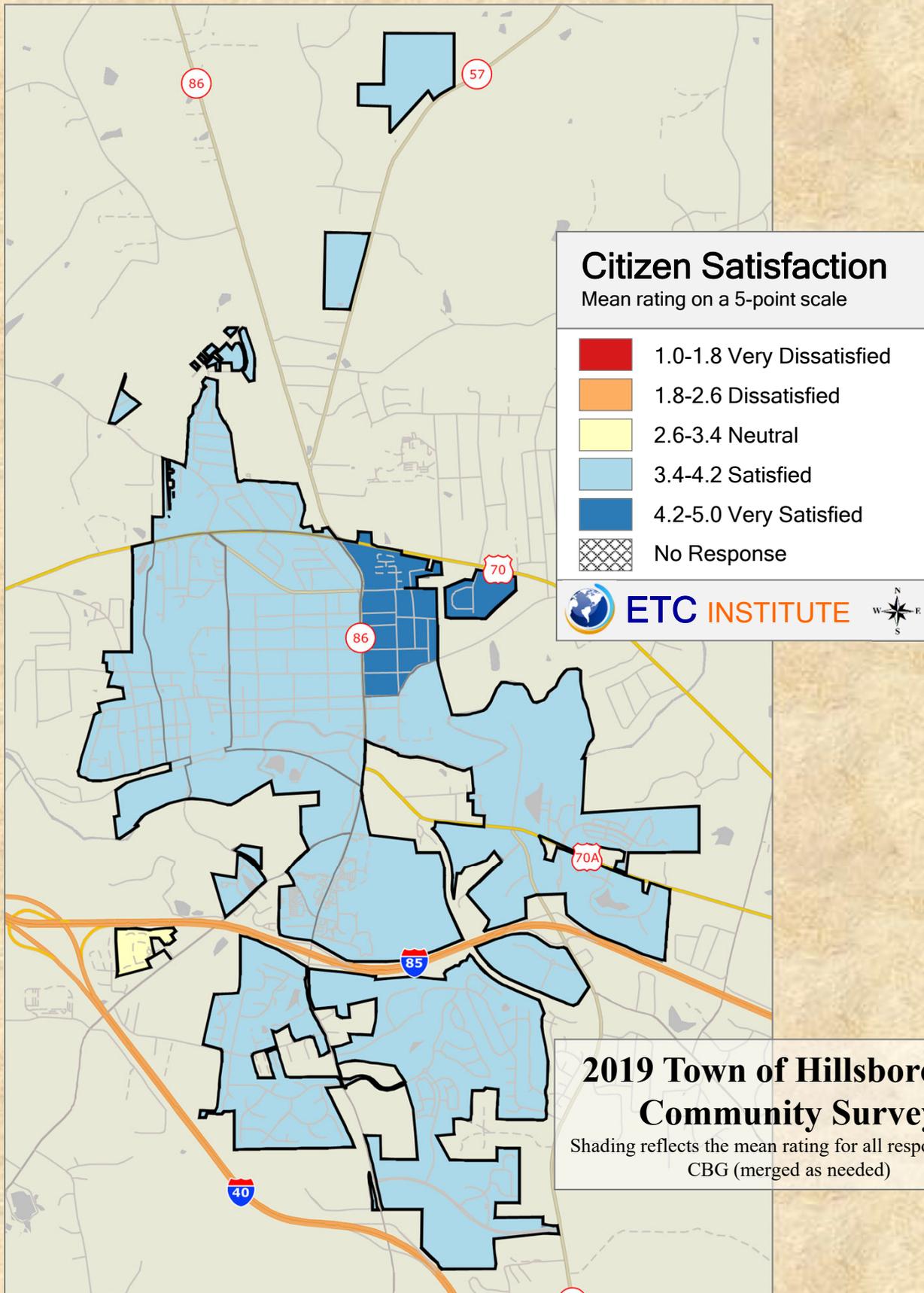
Q7-2. Enforcement of mowing and cutting of weeds on private property



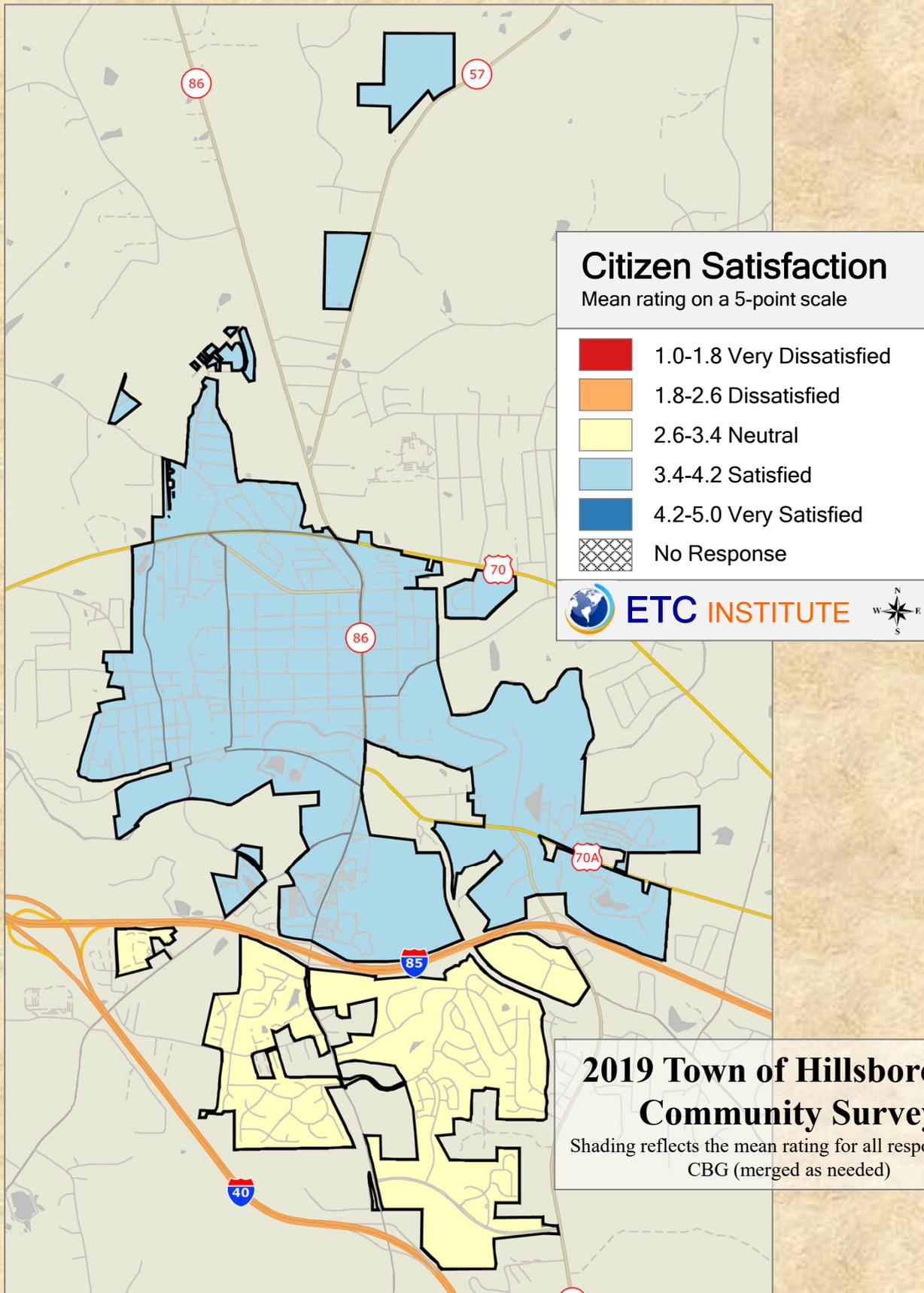
Q8-1. Convenience of downtown parking



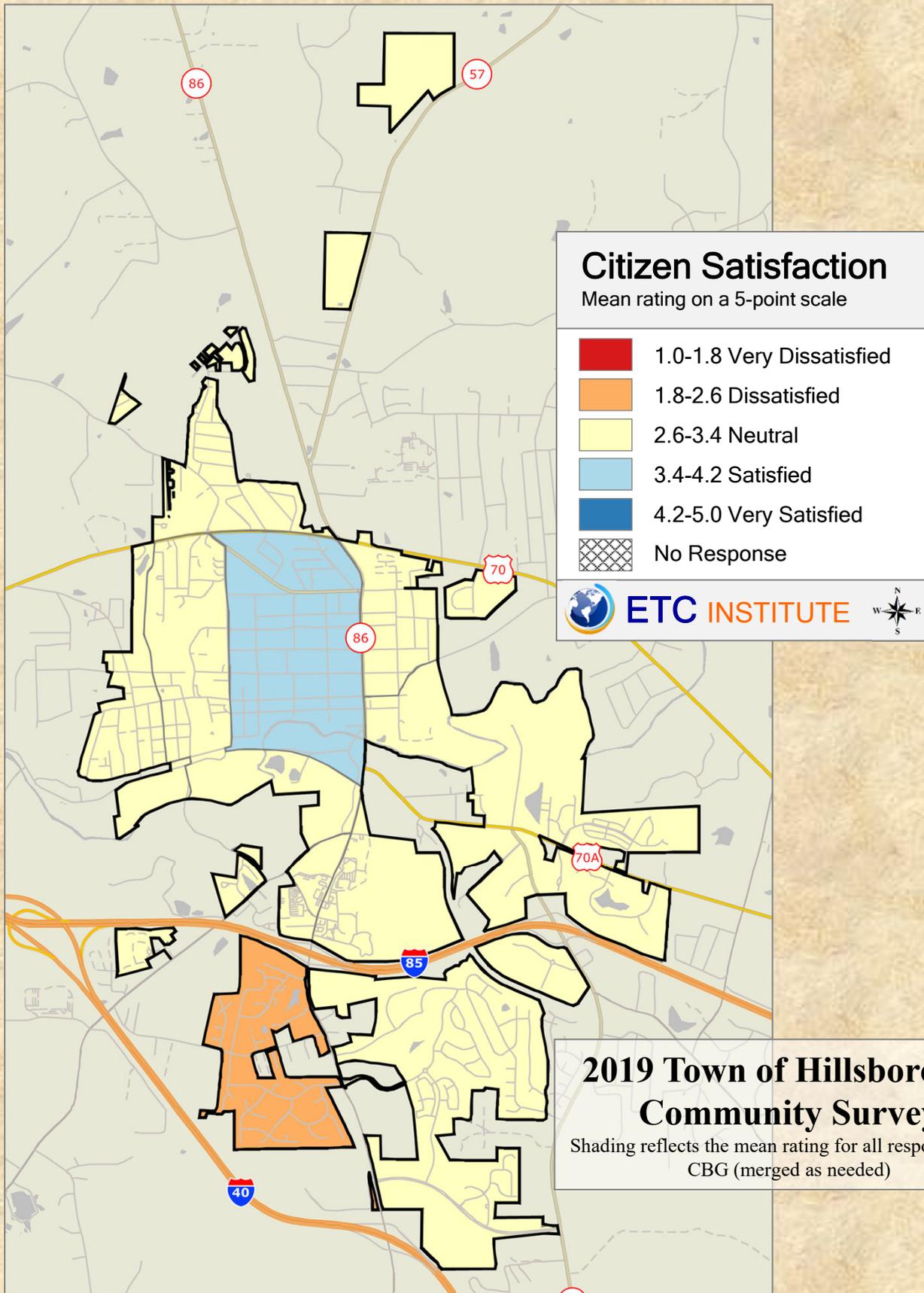
Q8-2. Ease of travel by walking to key destinations



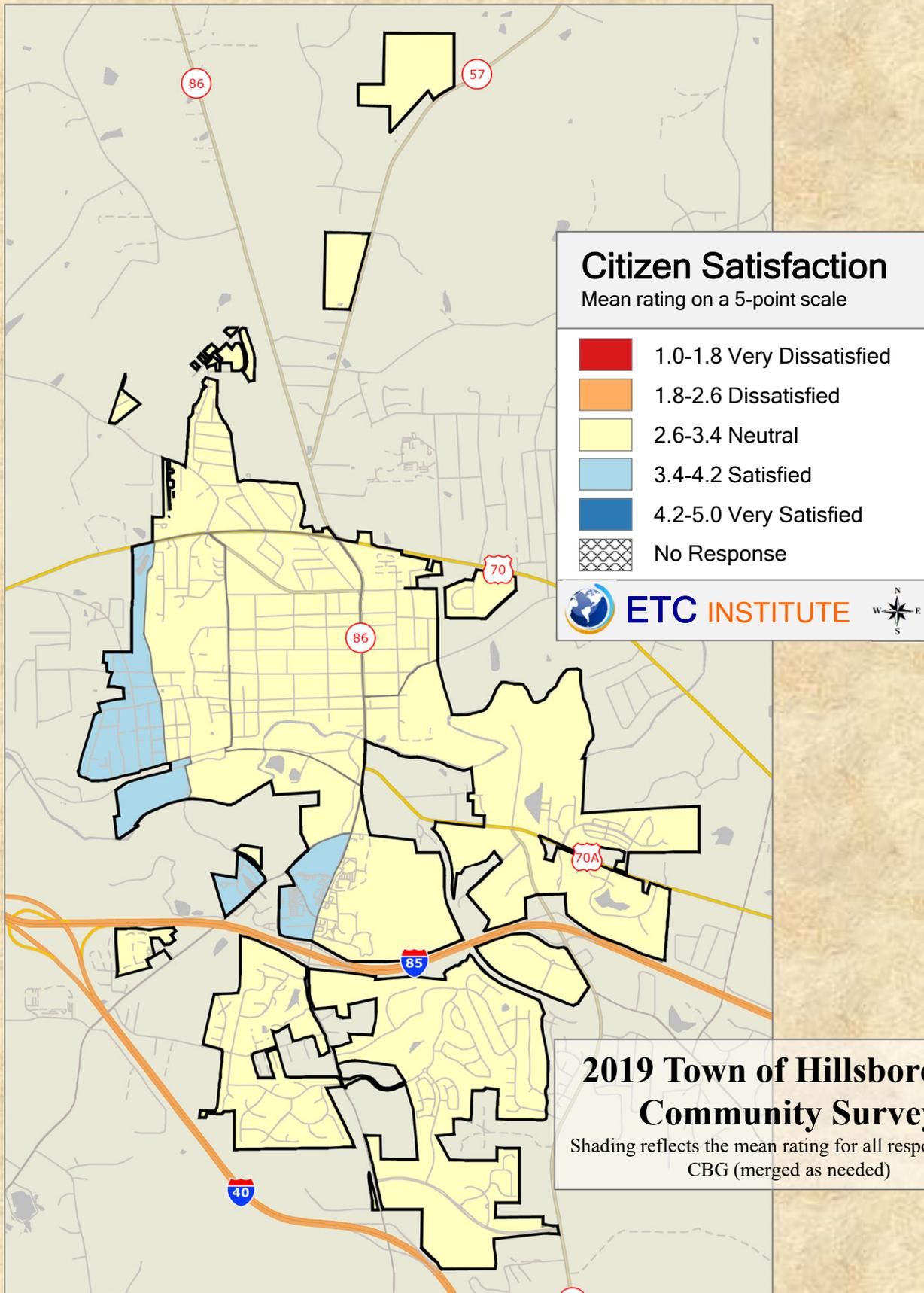
Q8-3. Ease of travel by driving to key destinations



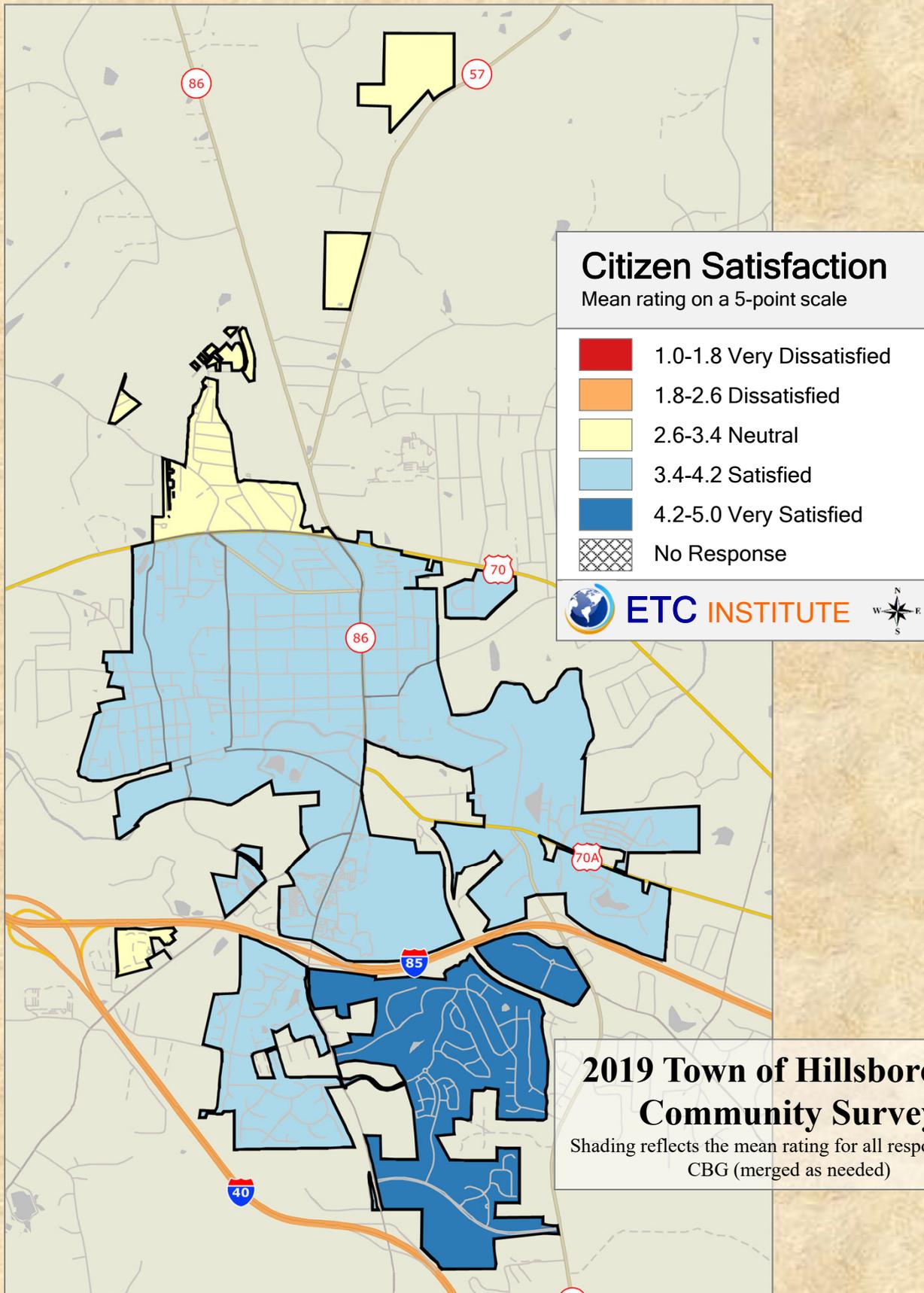
Q8-4. Ease of travel by biking to key destinations



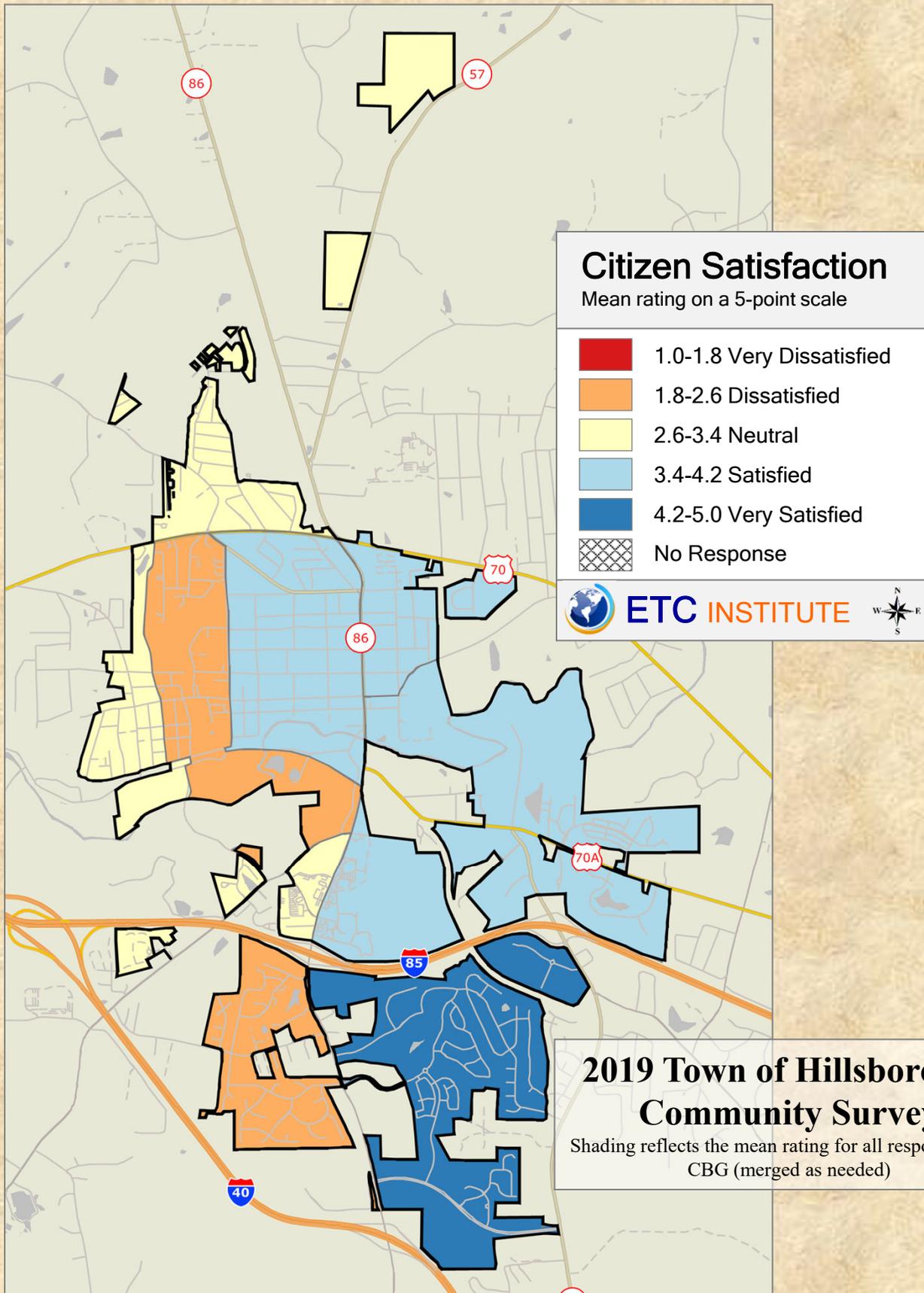
Q8-5. Ease of travel by bus to key destinations



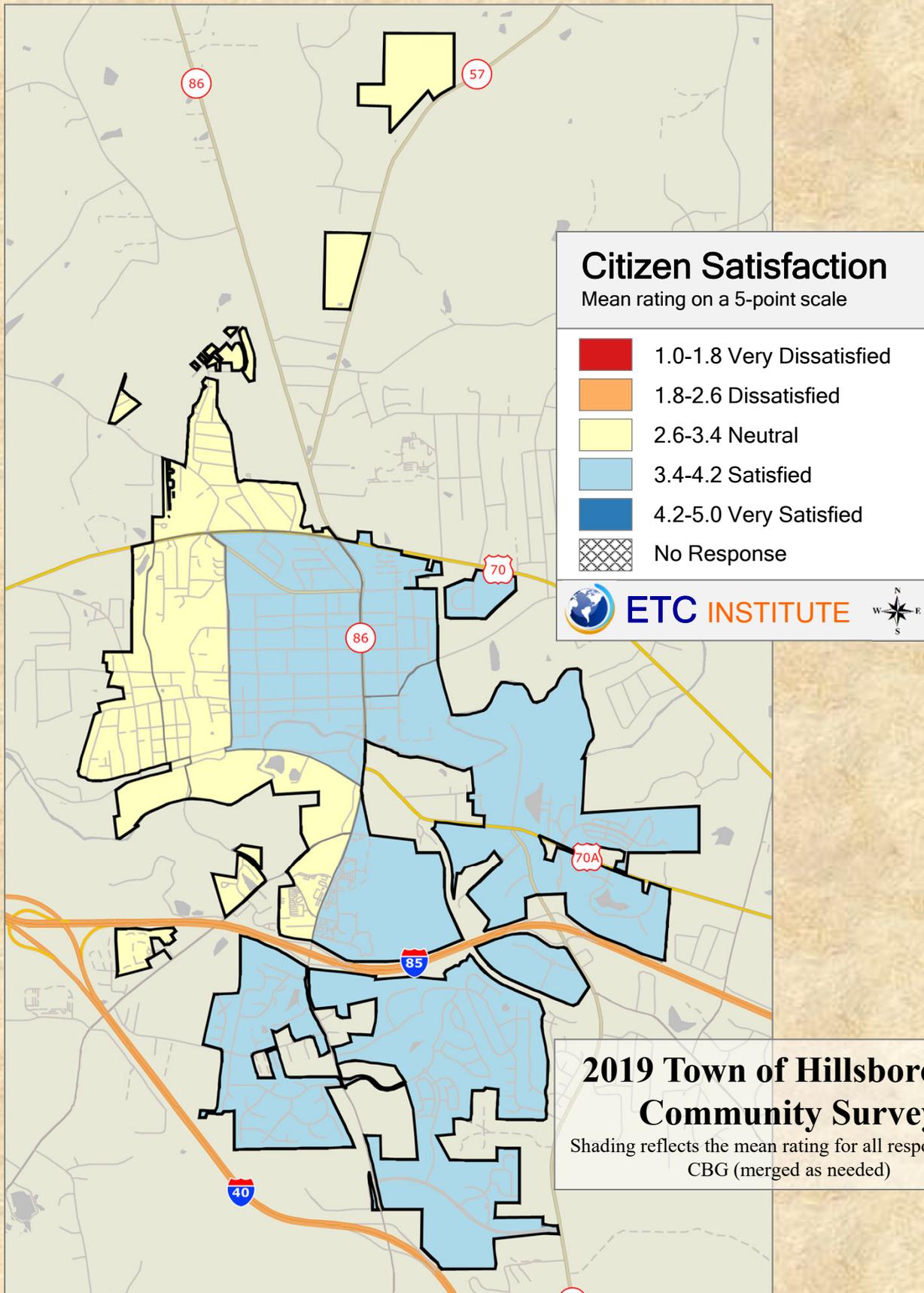
Q9-1. Condition of streets in your neighborhood



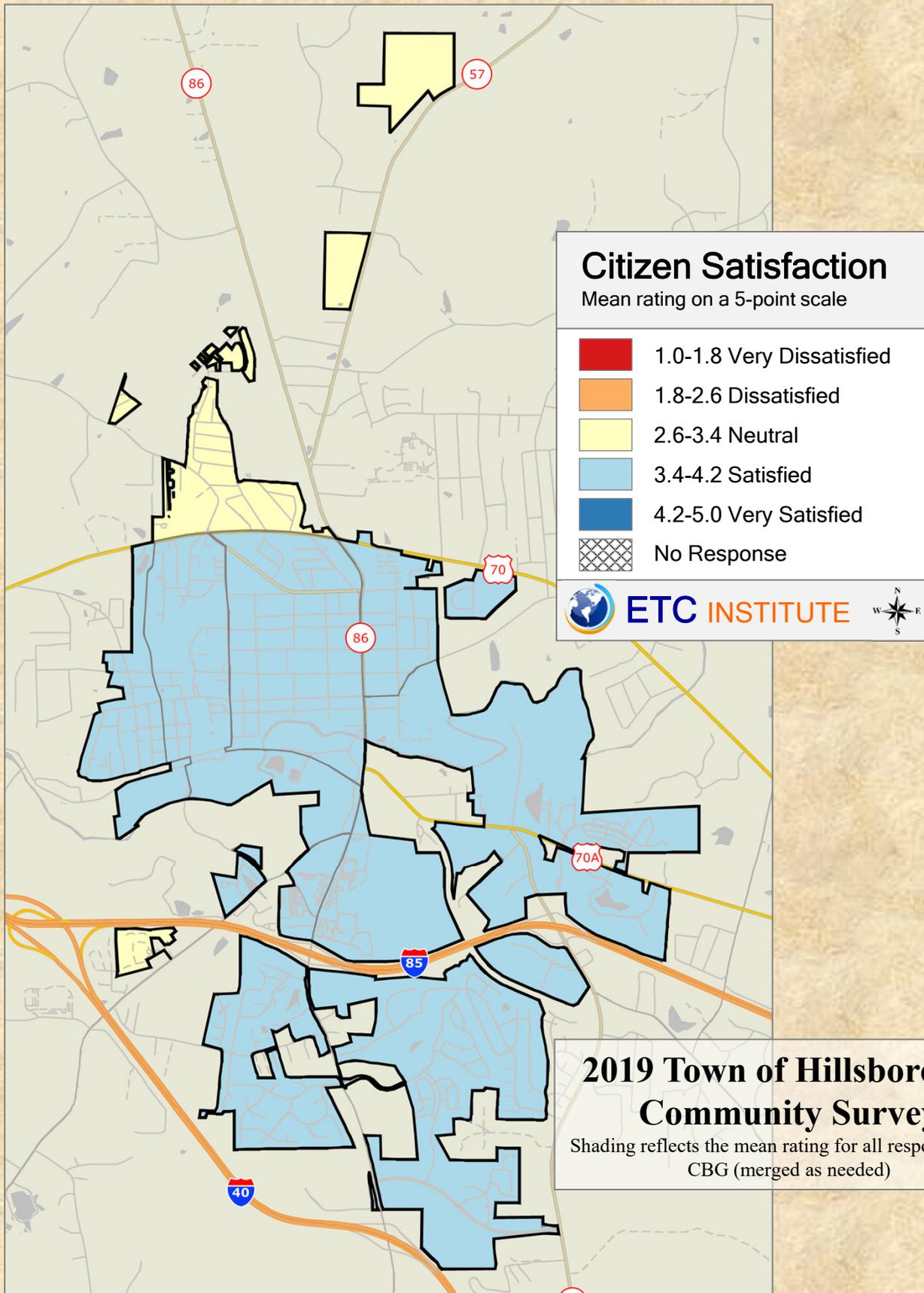
Q9-2. Condition of sidewalks in your neighborhood



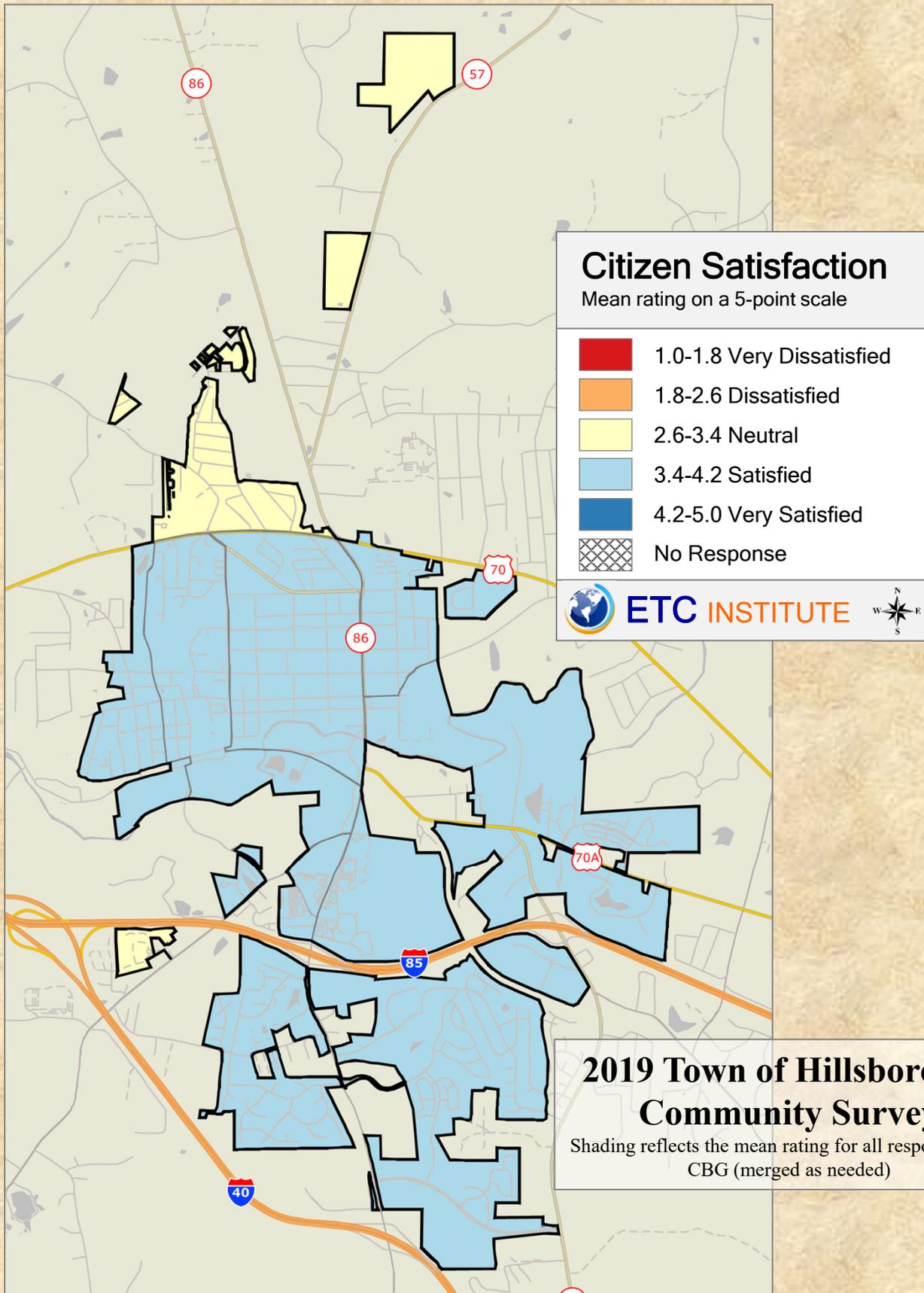
Q9-3. Cleanliness and appearance of medians and roadsides



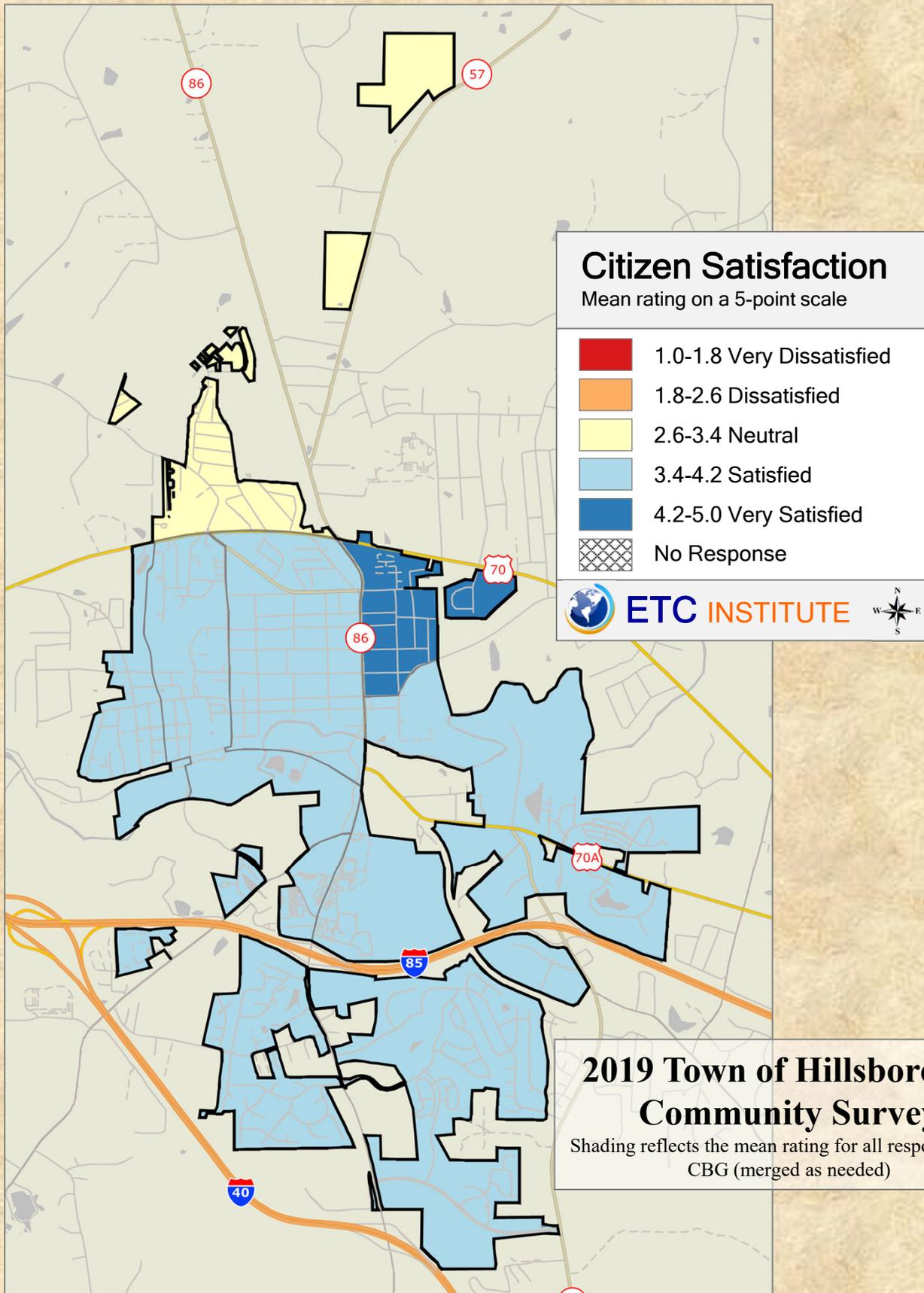
Q9-4. Mowing and tree trimming along streets and other public areas



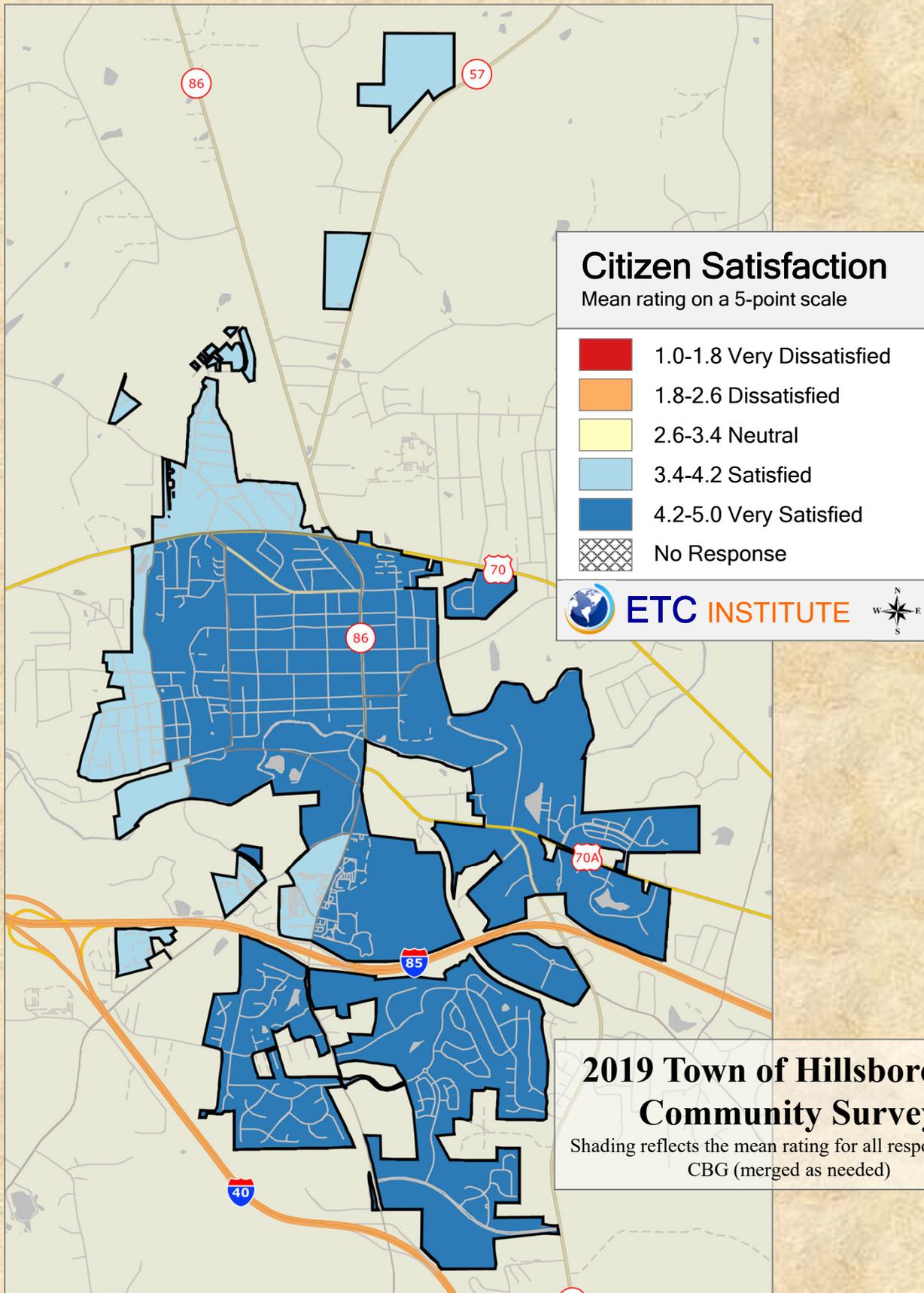
Q9-5. Adequacy of street lighting in your neighborhood



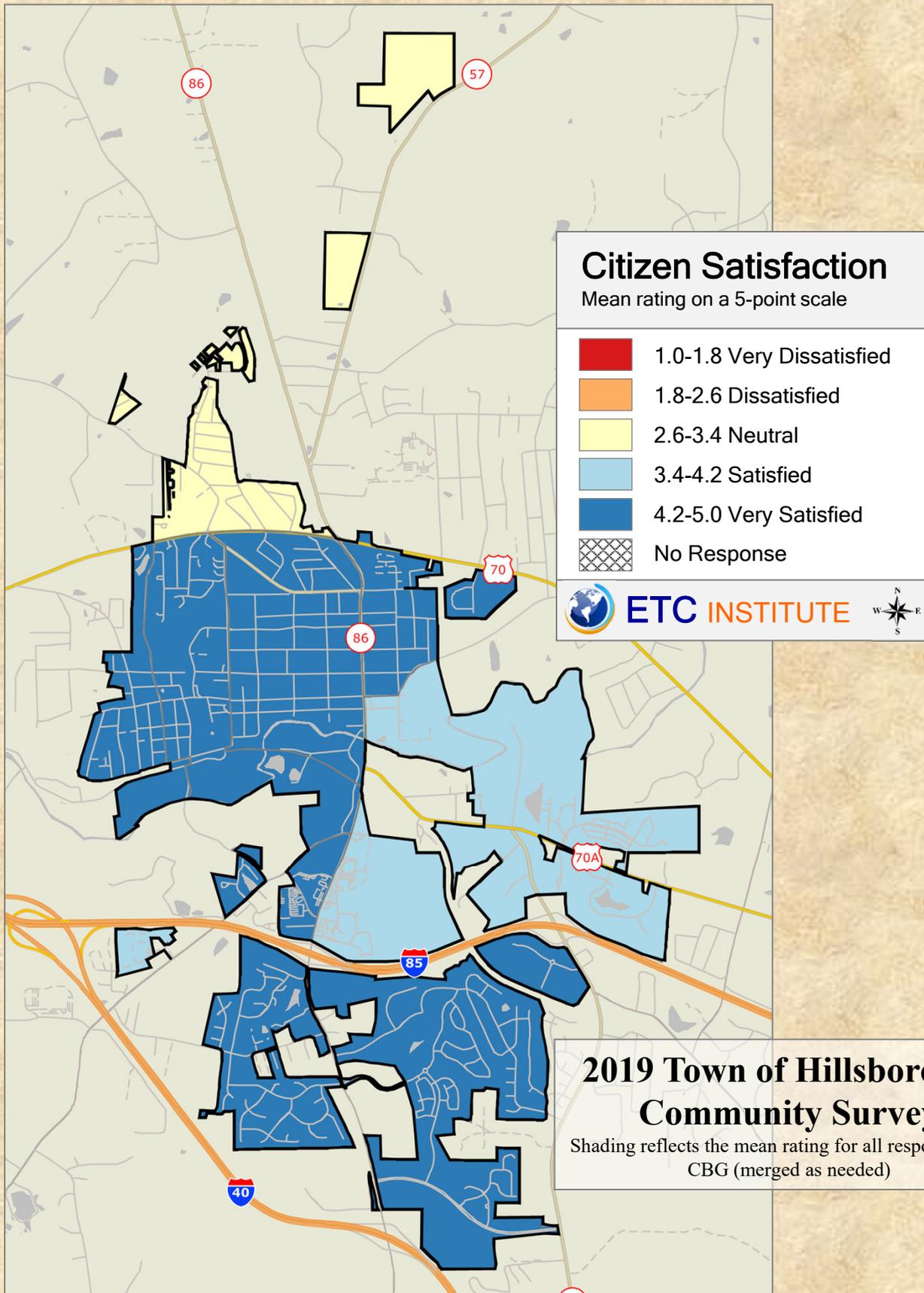
Q9-6. Winter weather response on town-maintained streets



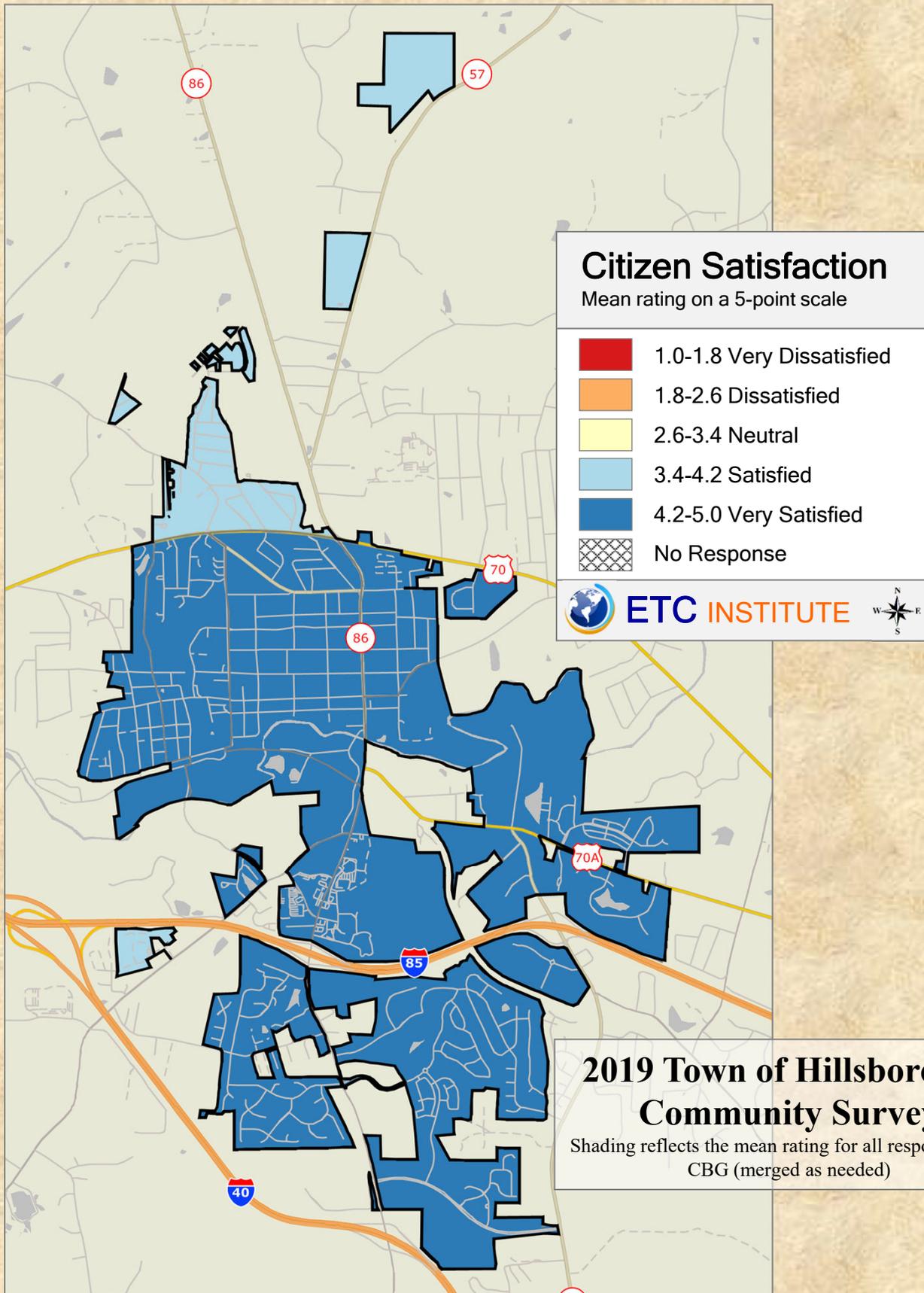
Q9-7. Condition of parks



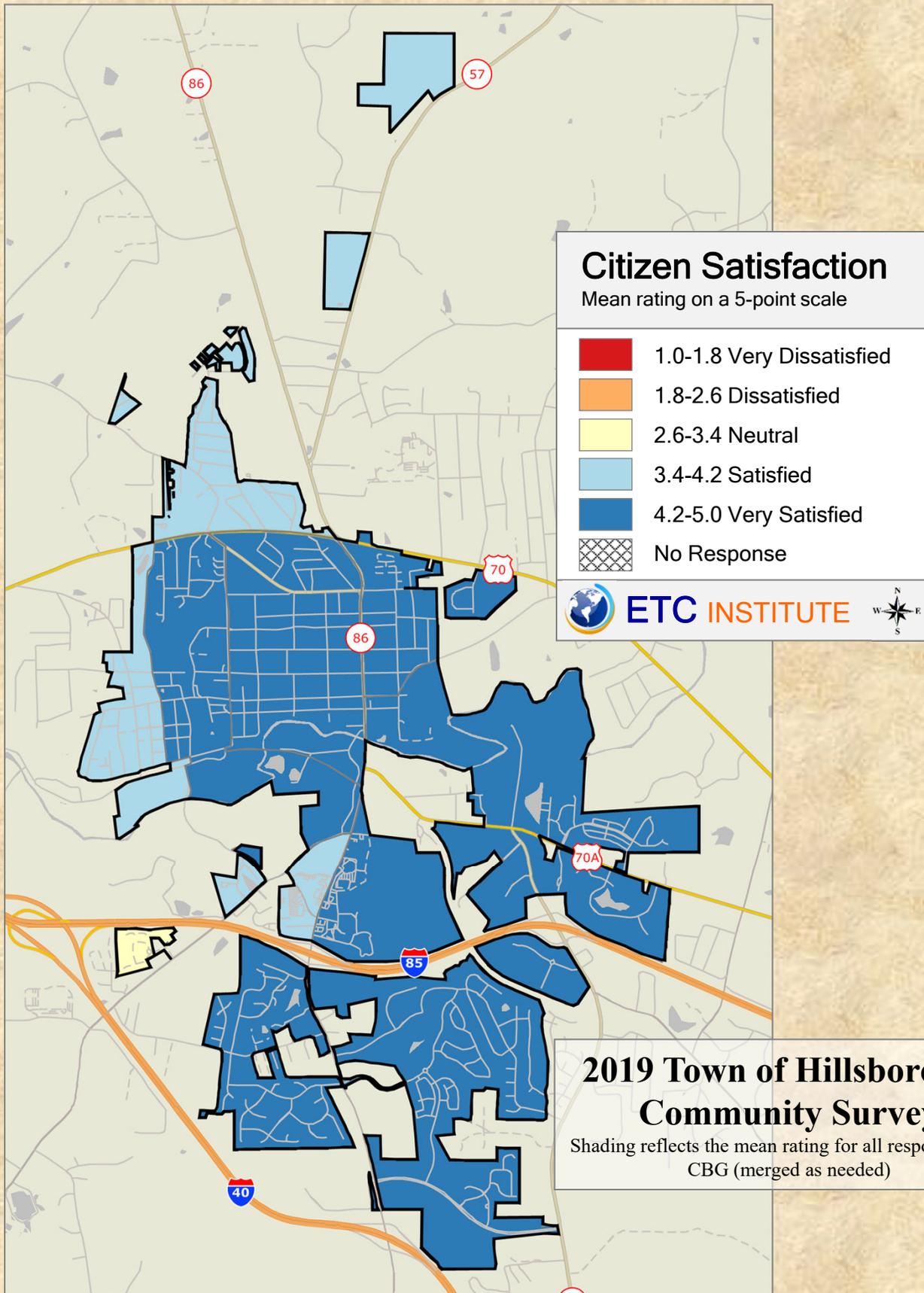
Q9-8. Condition of greenways



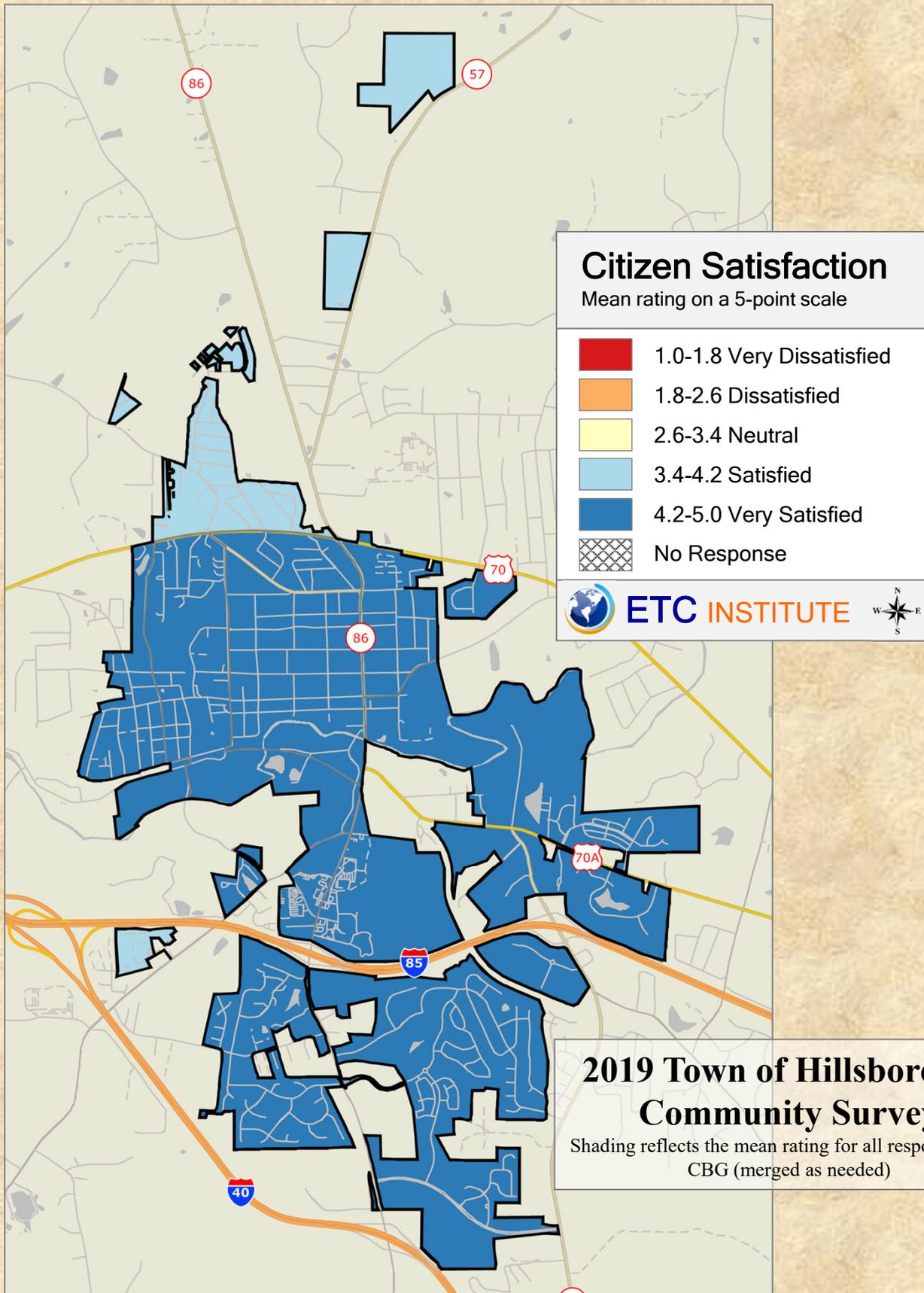
Q11-1. Solid waste collection services



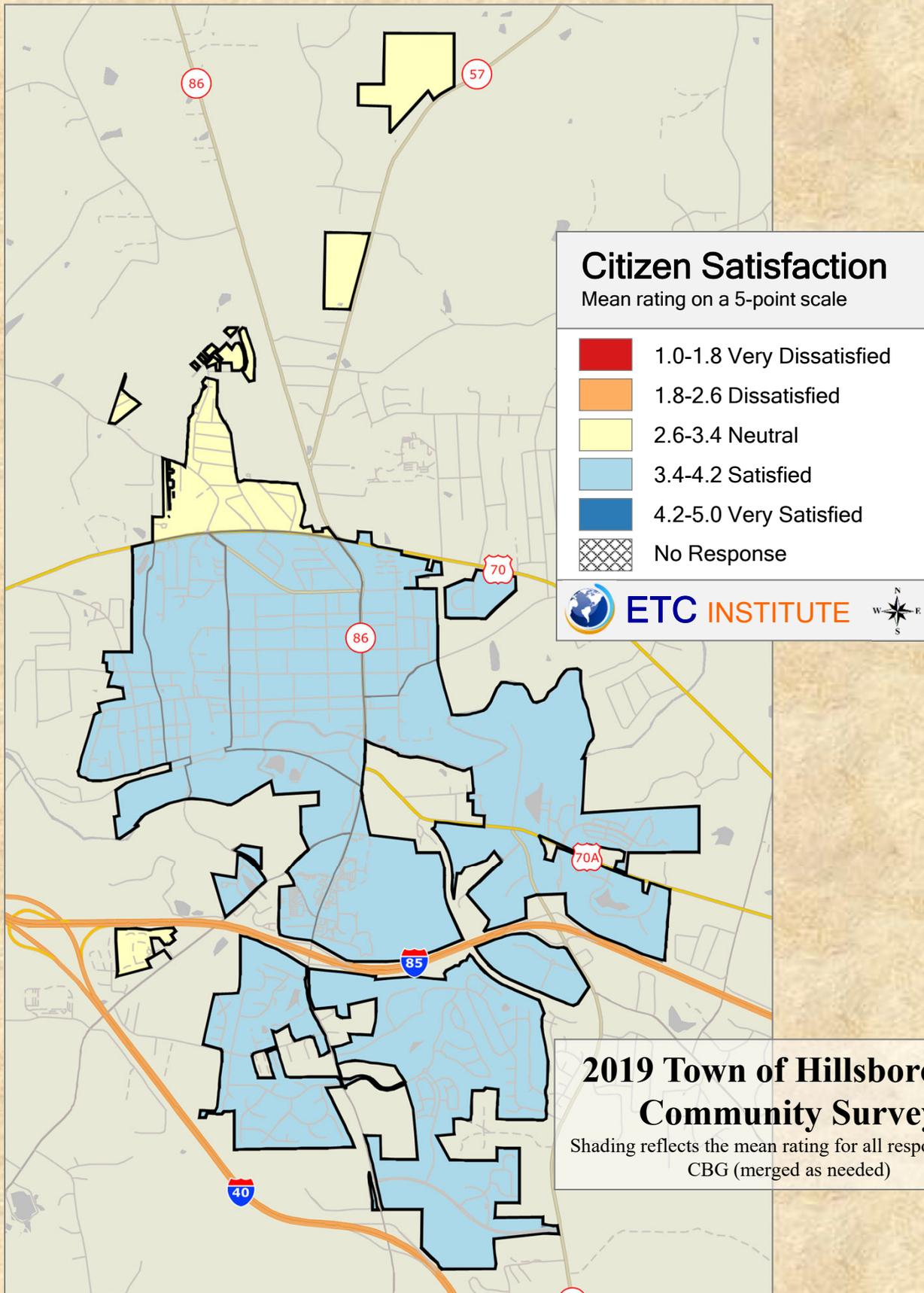
Q11-2. Residential bulk trash collection



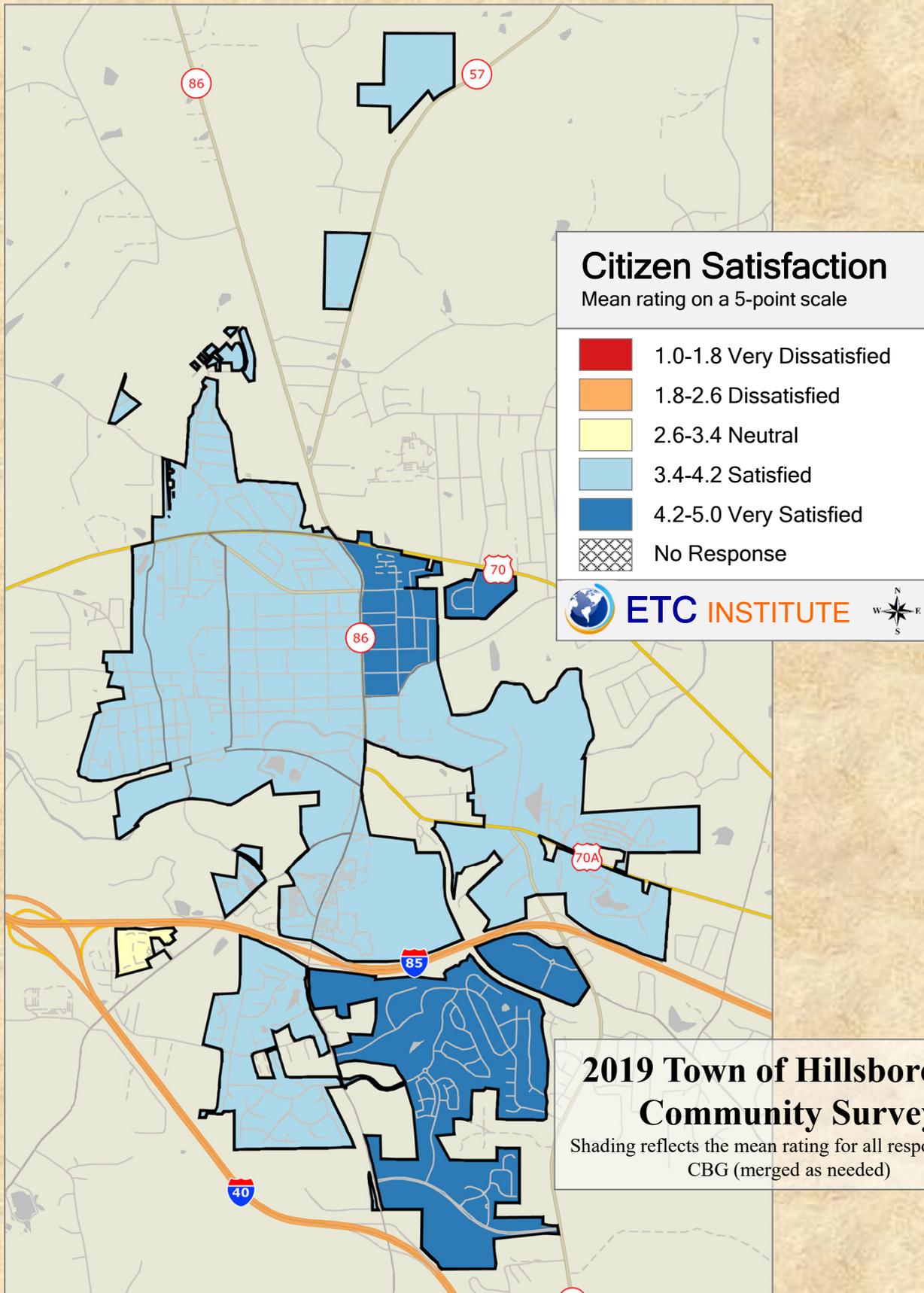
Q11-3. Yard waste collection services



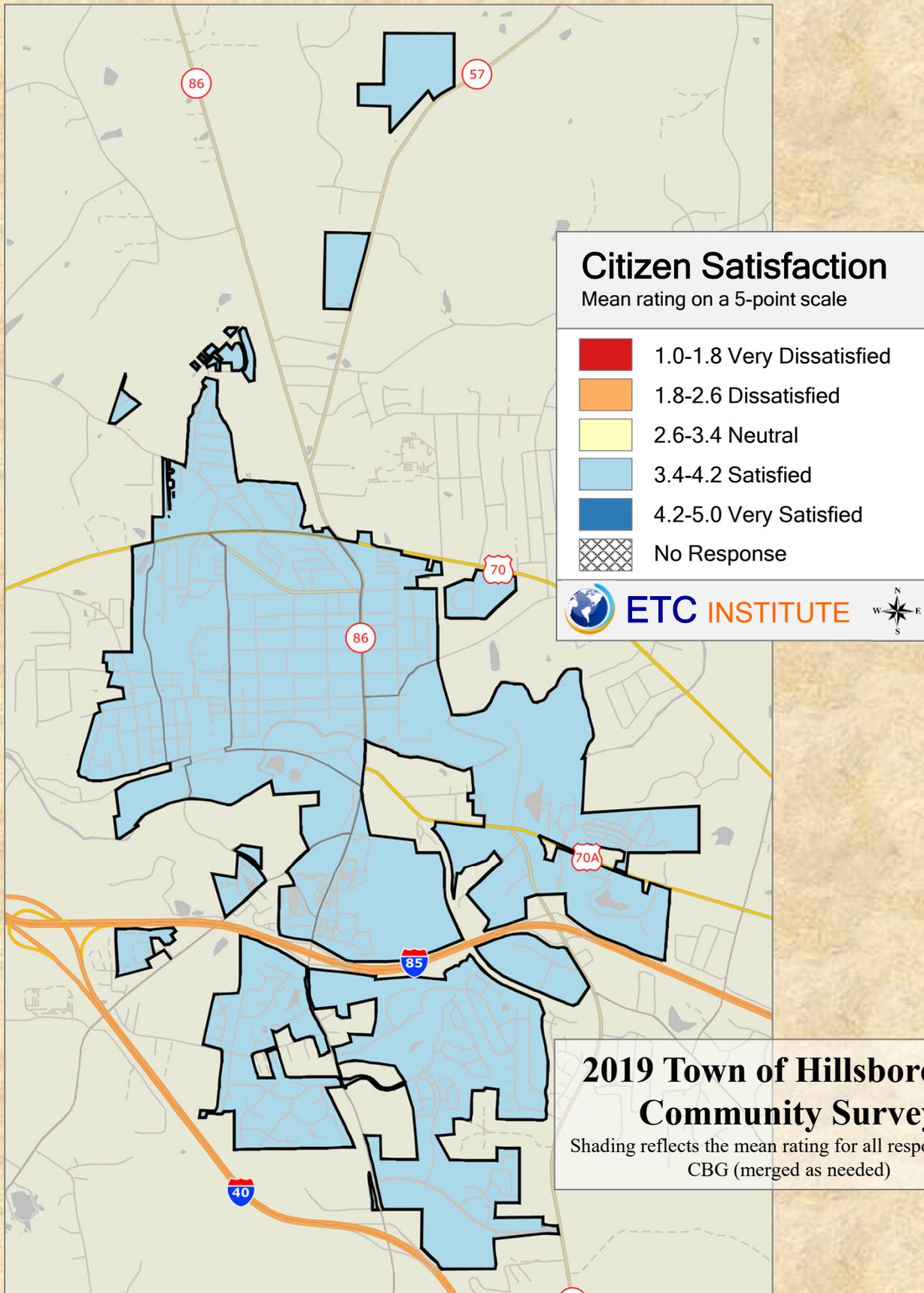
Q11-4. Quality of drinking water



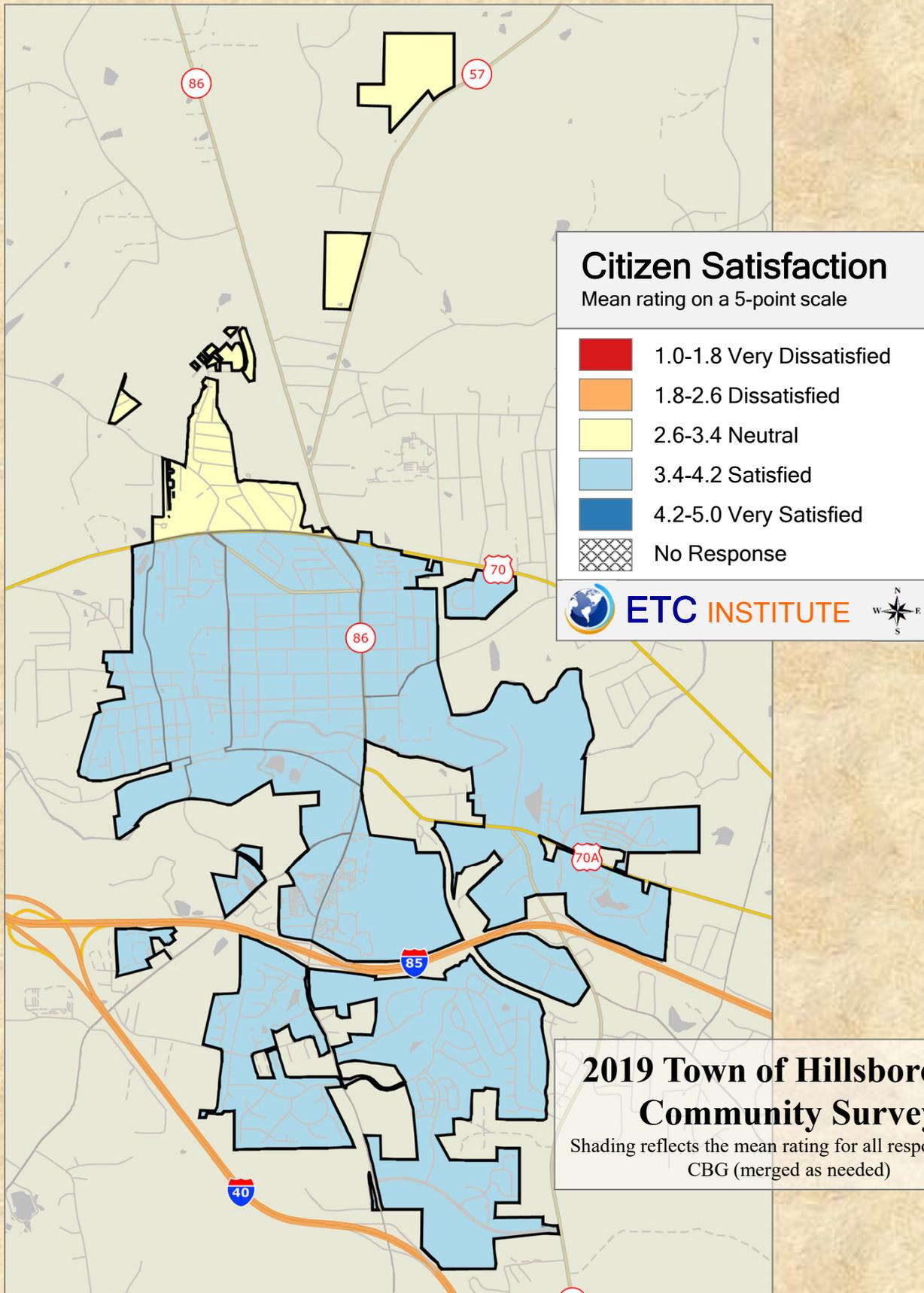
Q11-5. Sewer services



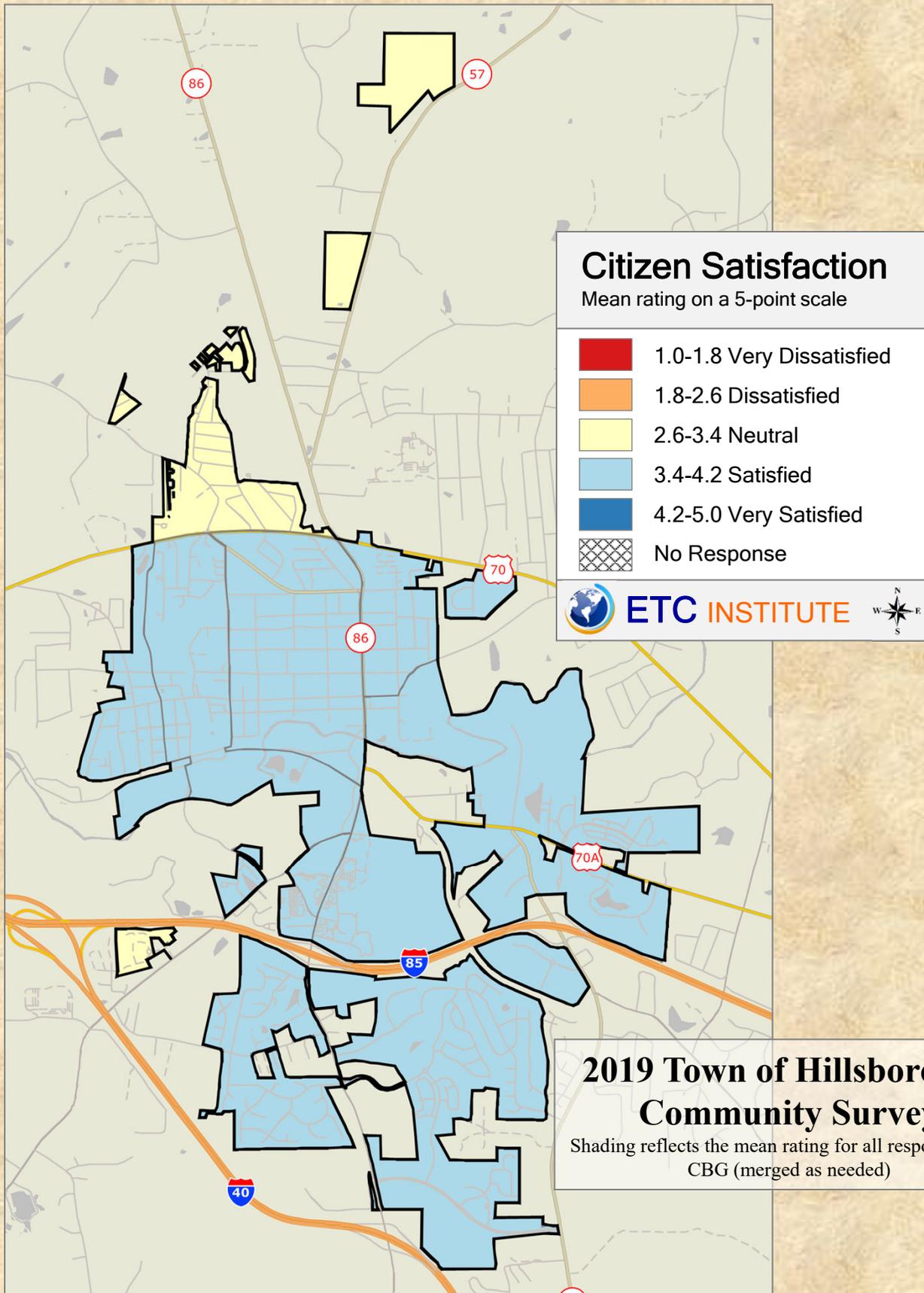
Q11-6. Eno River protection



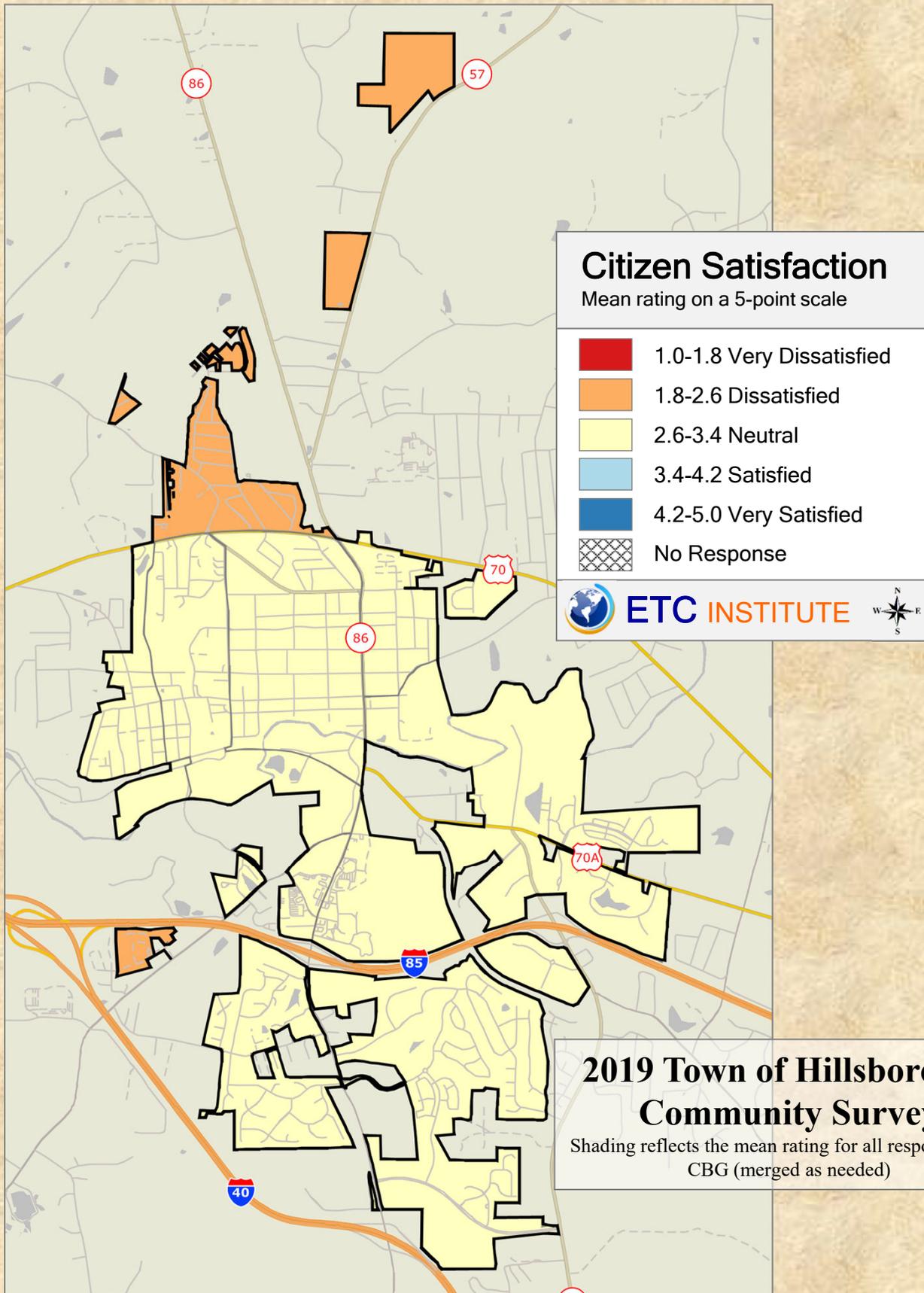
Q11-7. Drainage of town streets



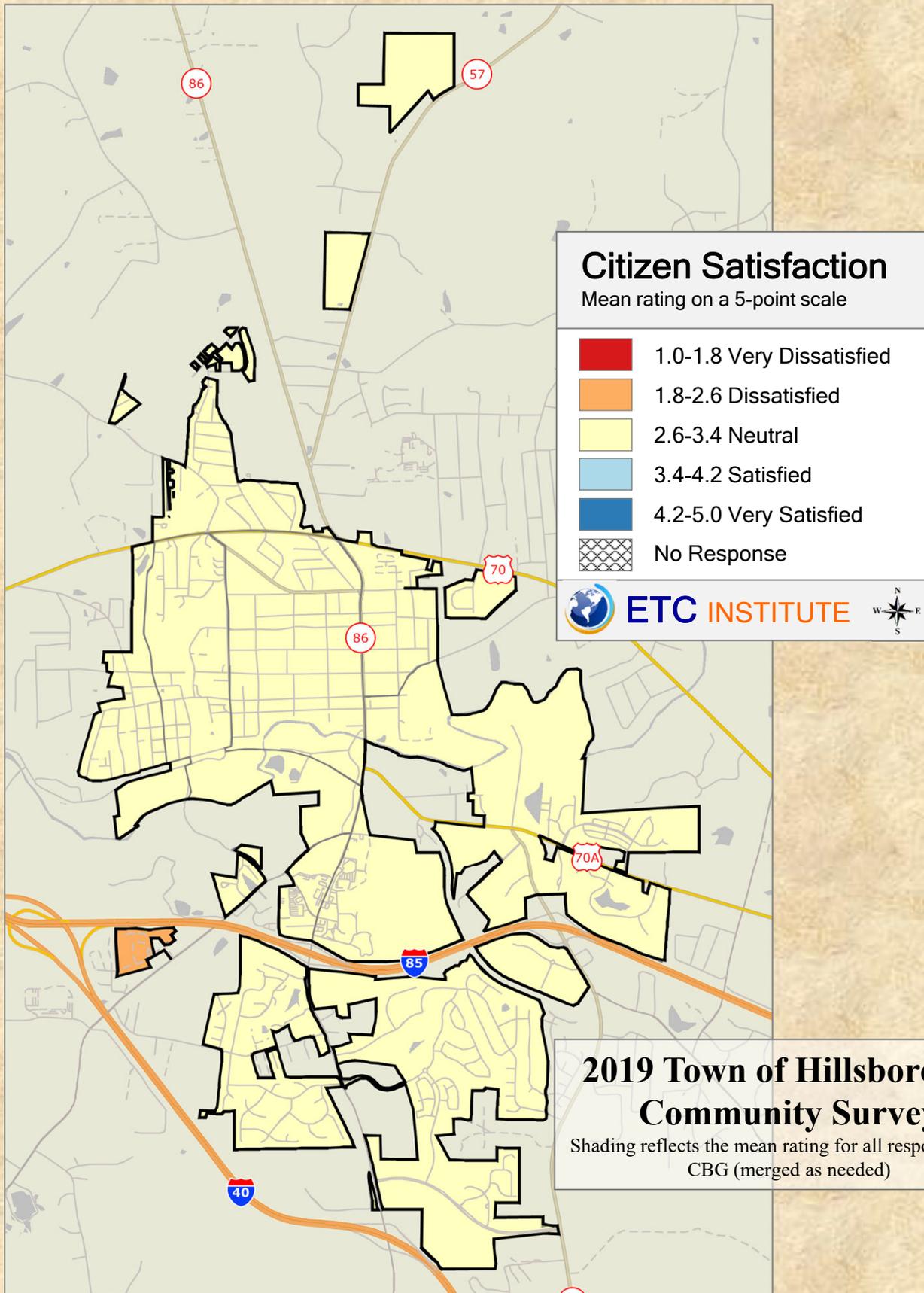
Q11-8. Ease of paying water and sewer bill



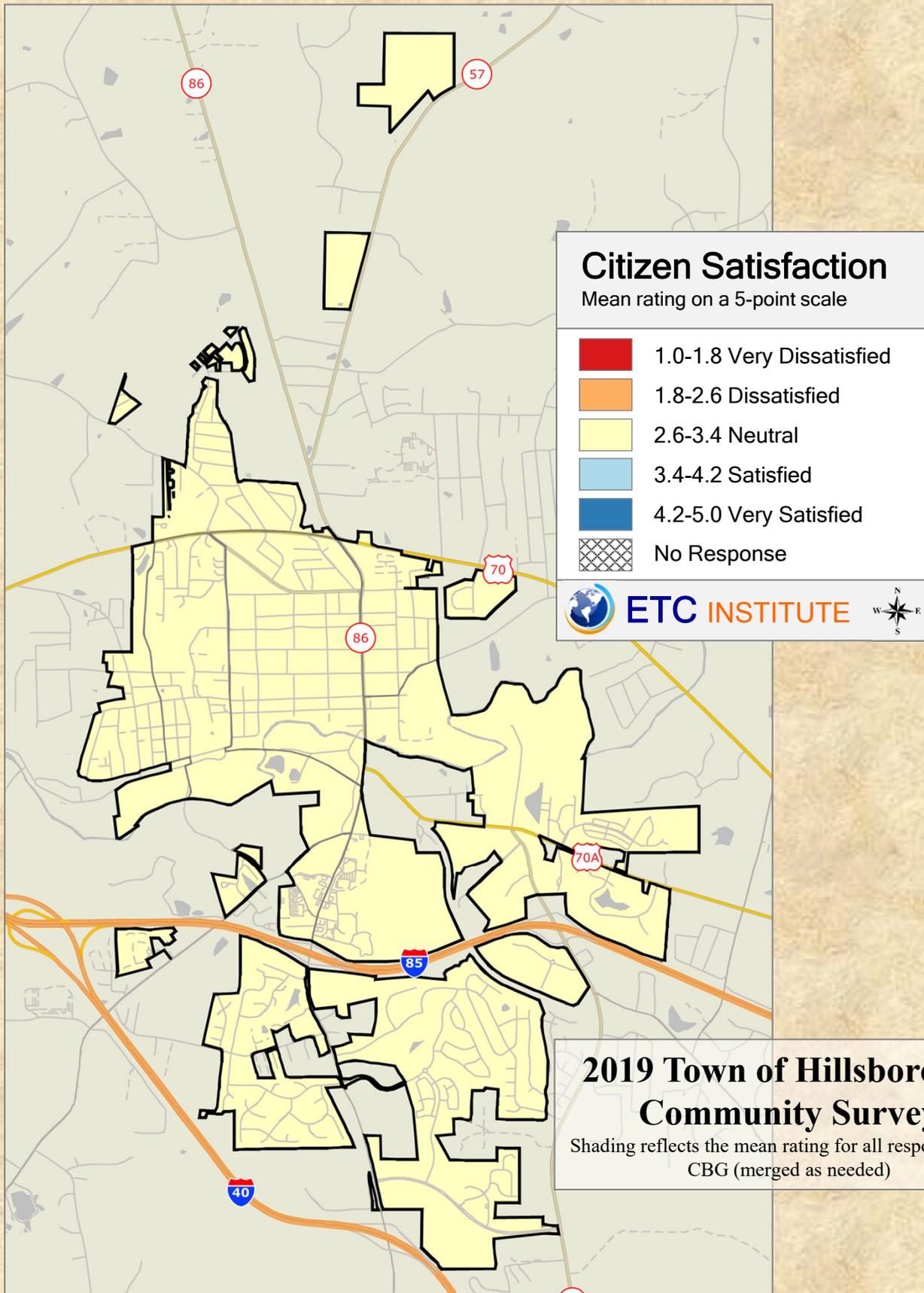
Q11-9. What you are charged for water and sewer services



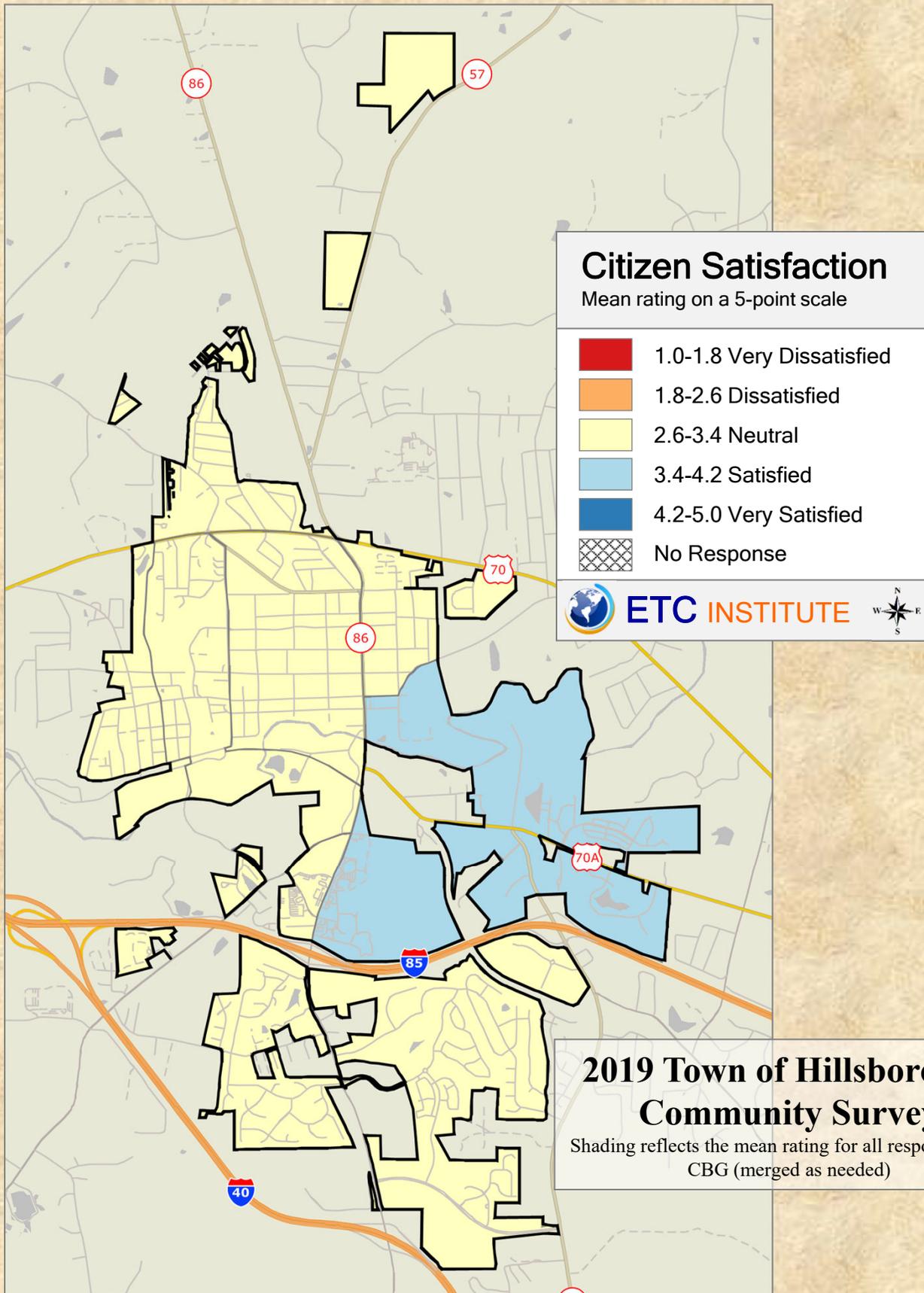
Q11-10. What you are charged for stormwater services



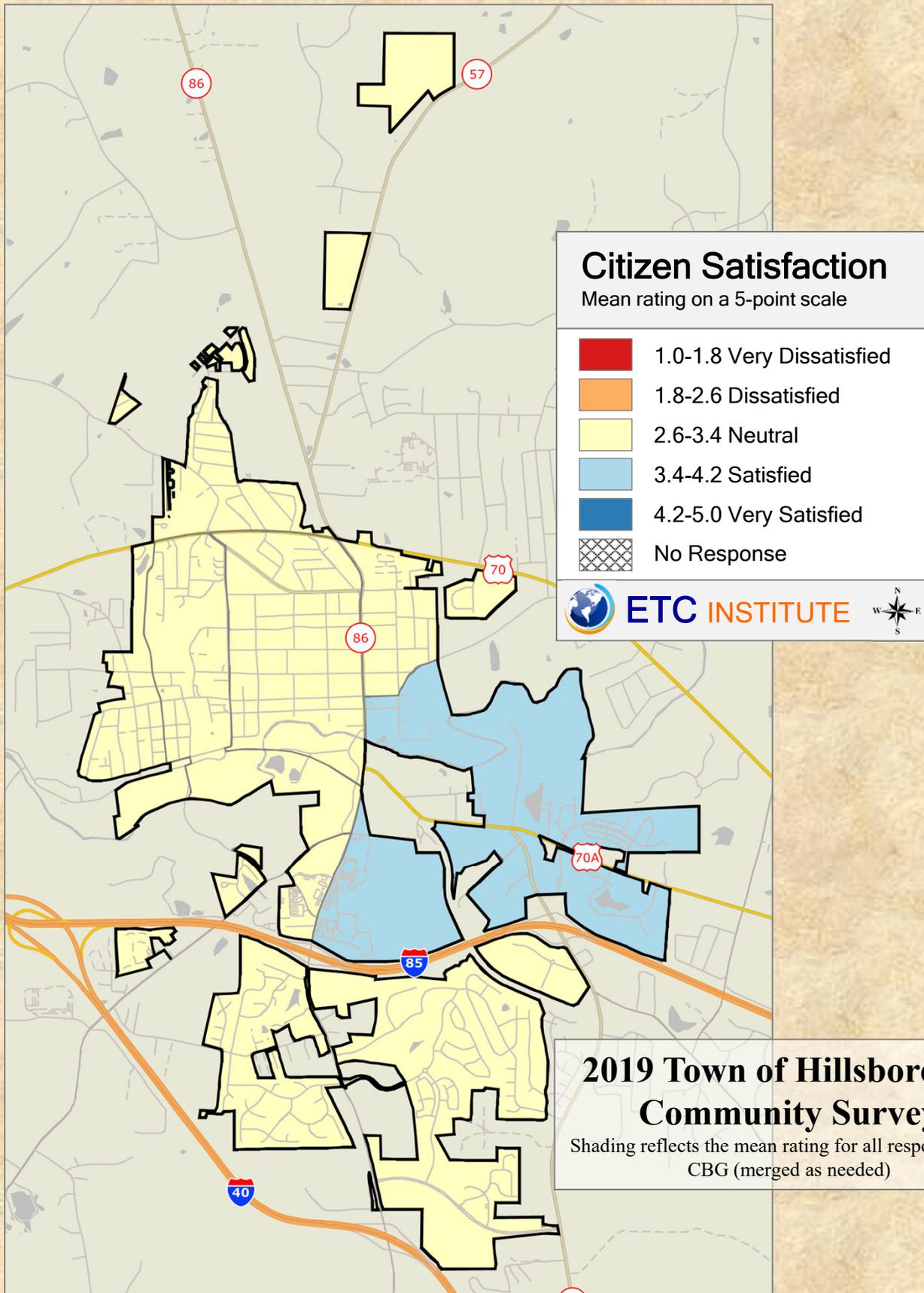
Q12-1. Amount of trees and shrubs retained and/or replaced on new development



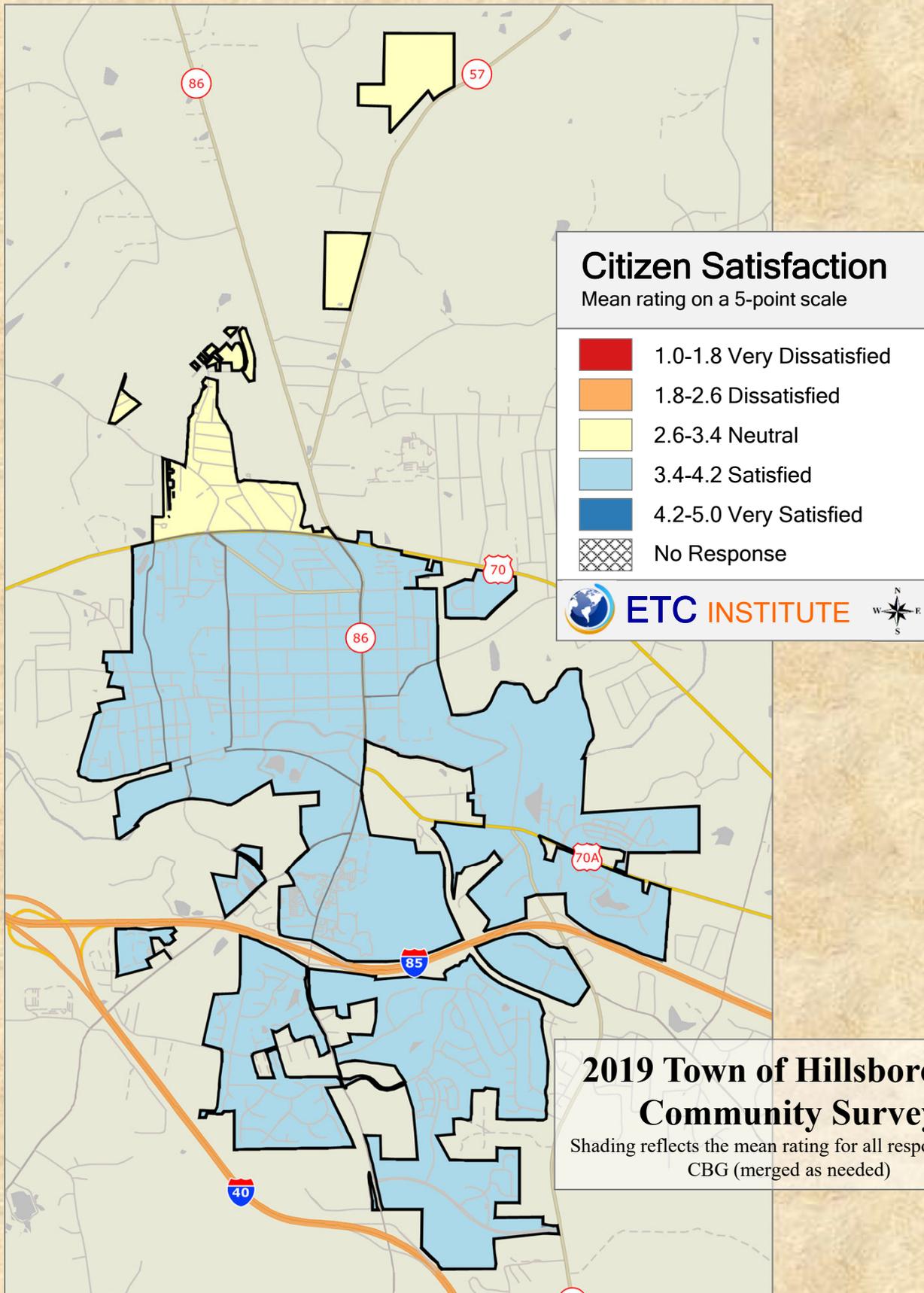
Q12-2. Overall quality of recent residential development in Hillsborough



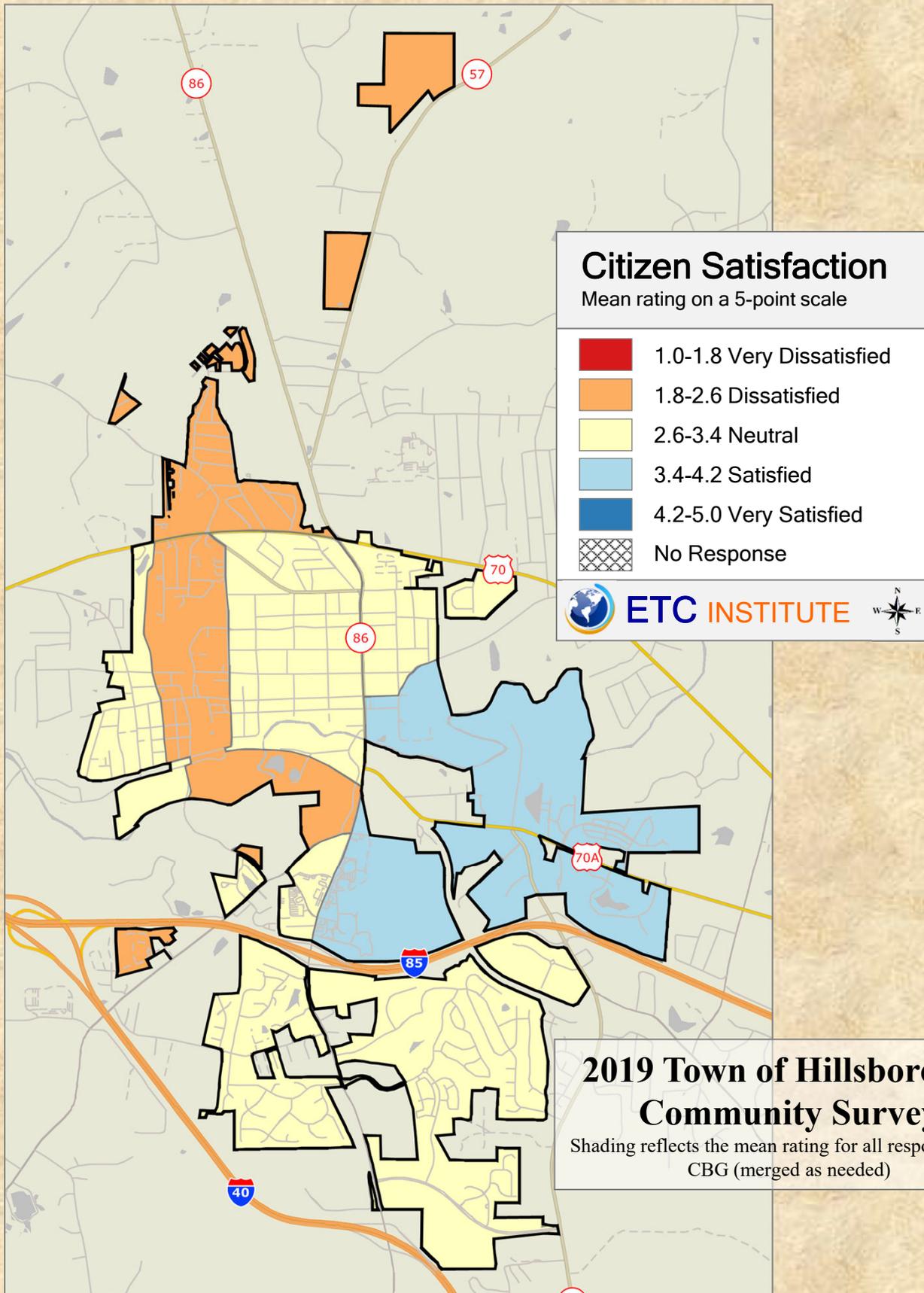
Q12-3. Overall quality of recent commercial development in Hillsborough



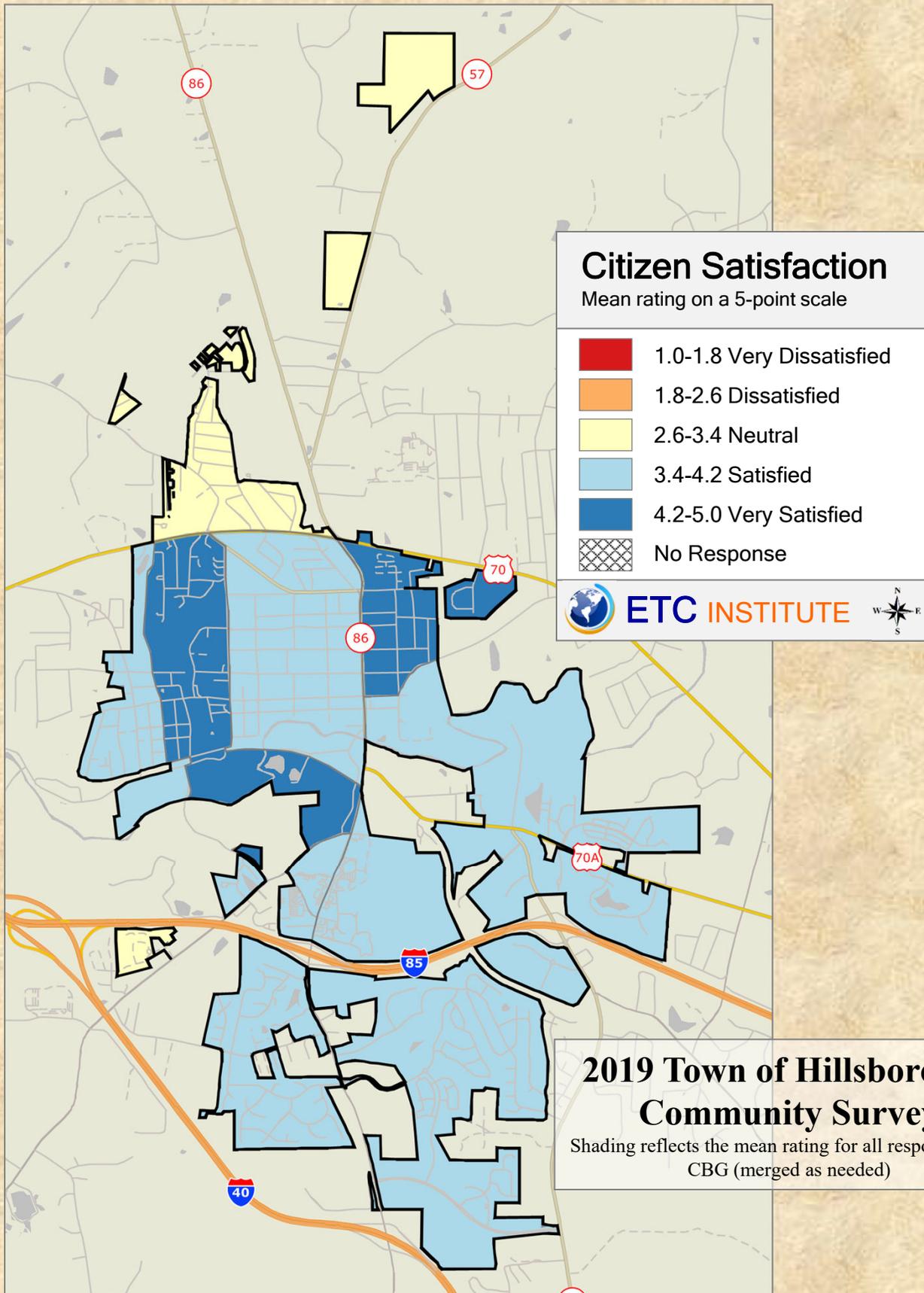
Q12-4. Protection of historic district and local landmarks



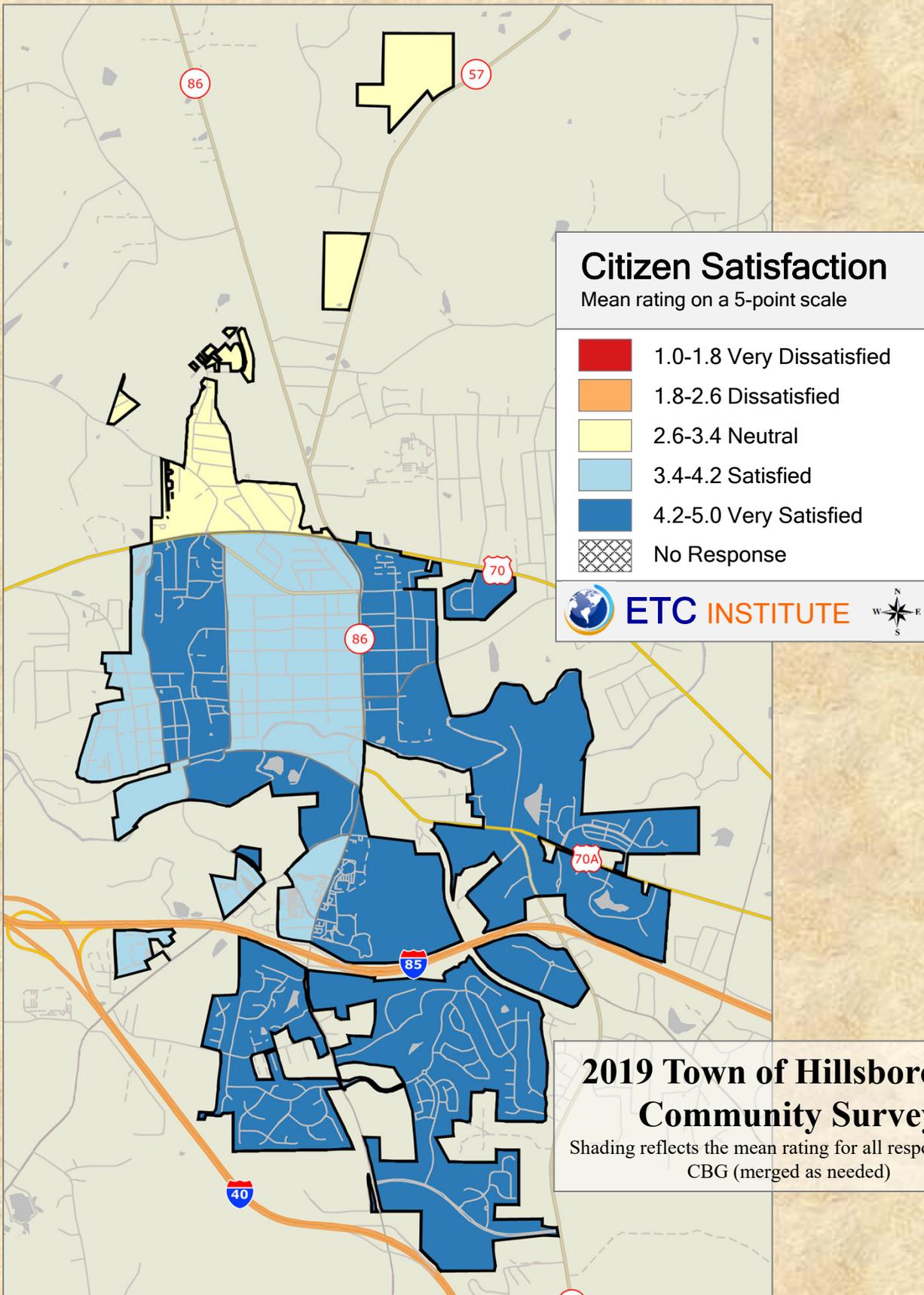
Q12-5. Ability to find housing you can afford in Hillsborough



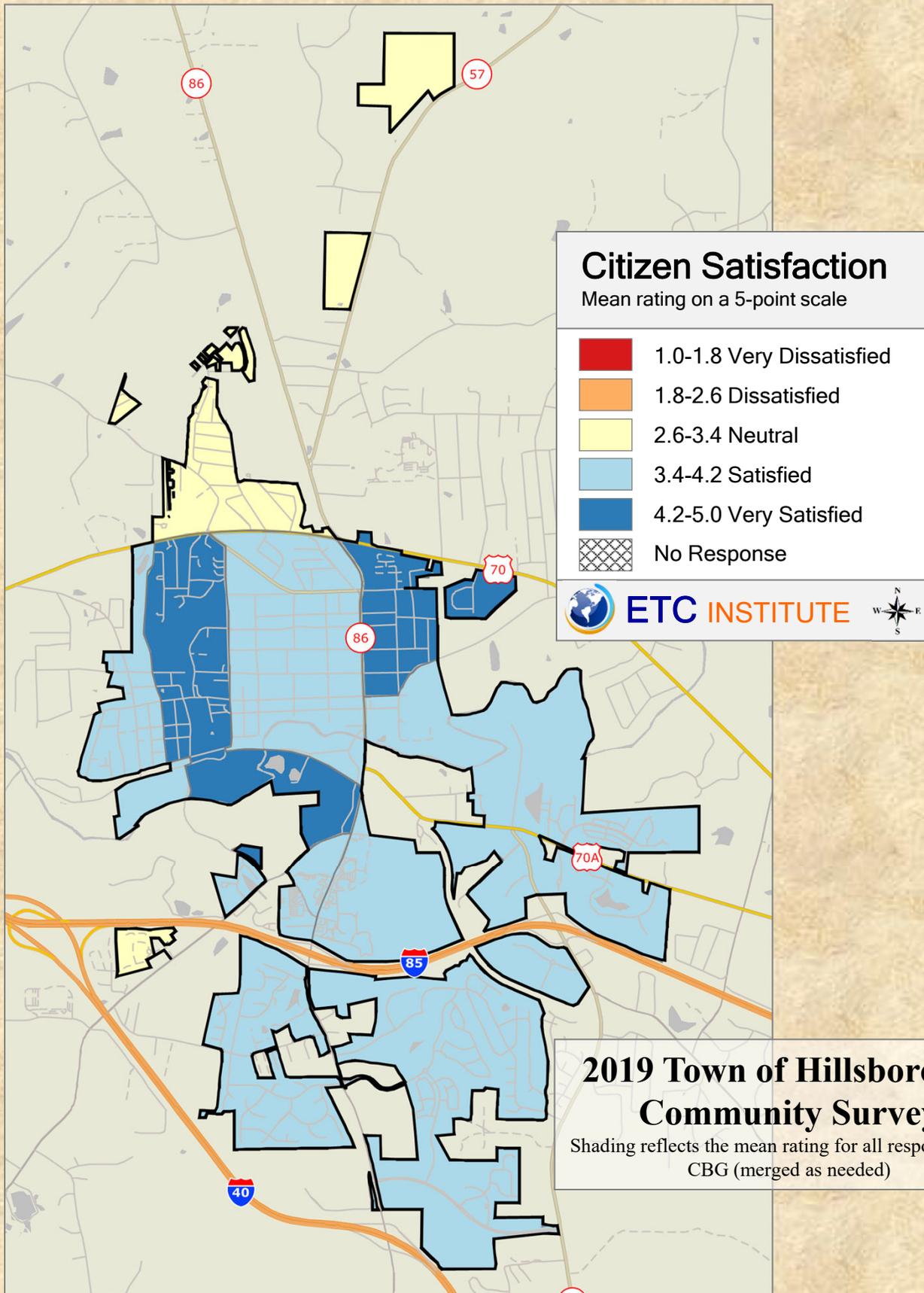
Q13a-1. How easy the employees were to contact



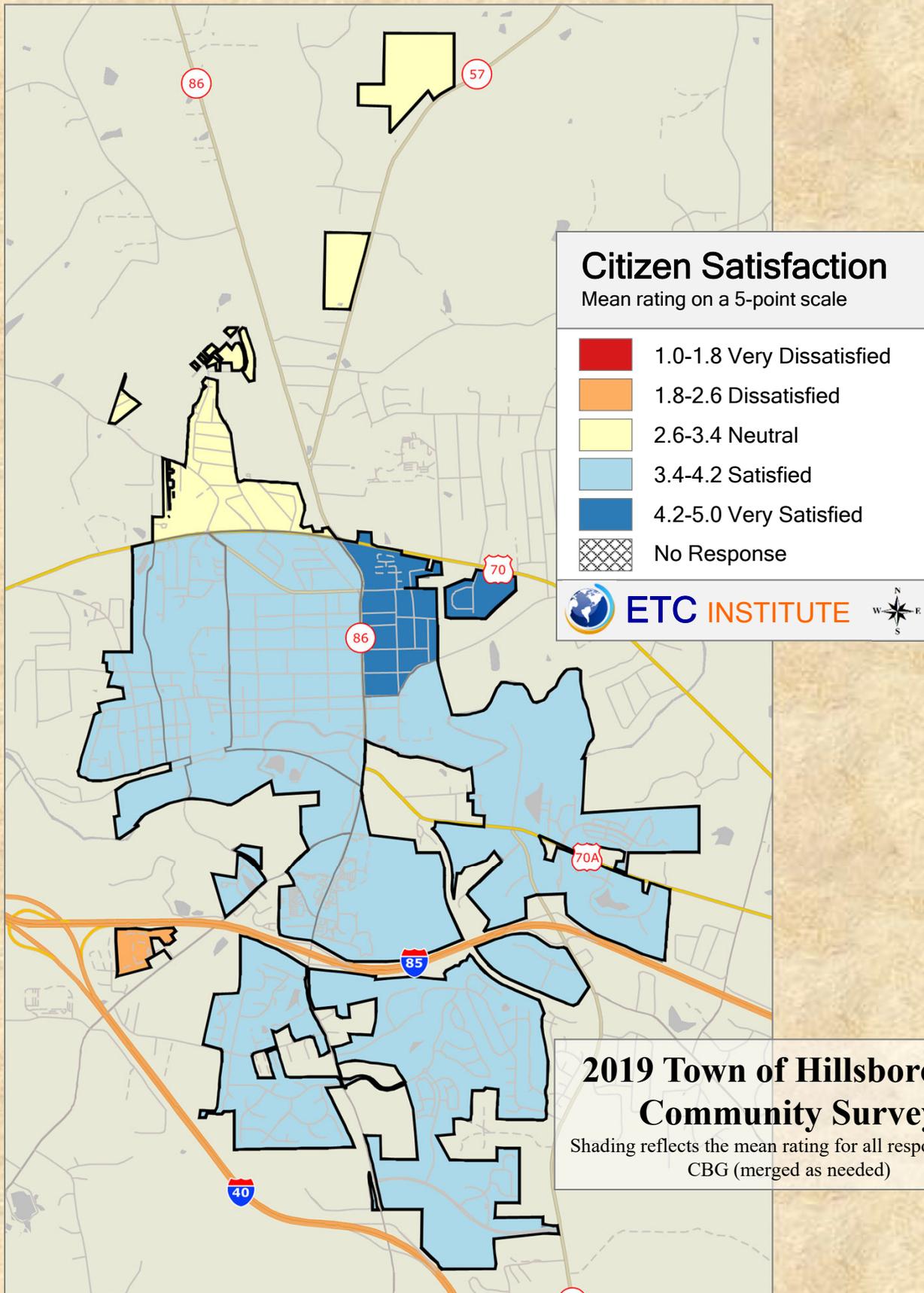
Q13a-2. Courtesy of employees



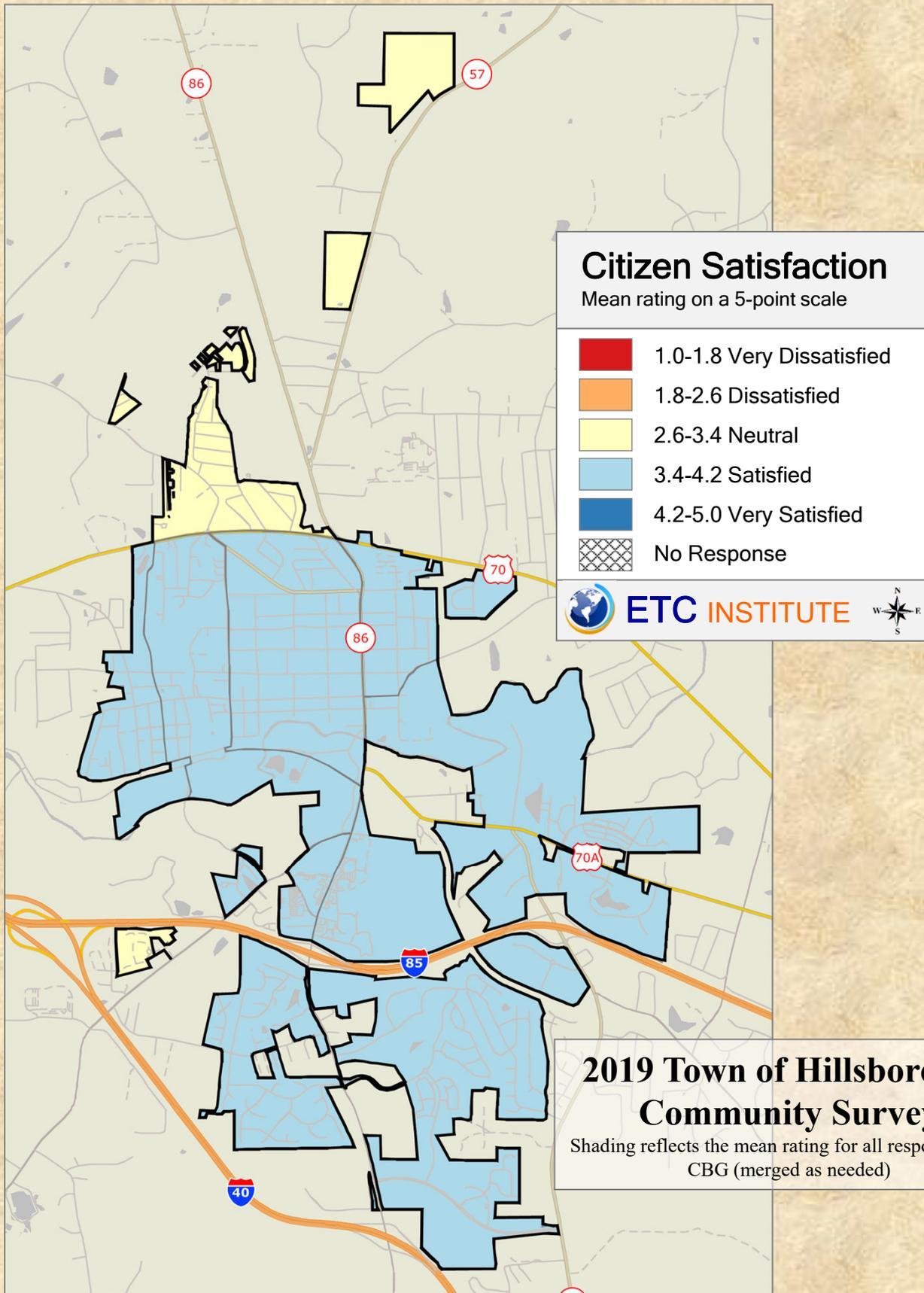
Q13a-3. Accuracy of the information and assistance you were given



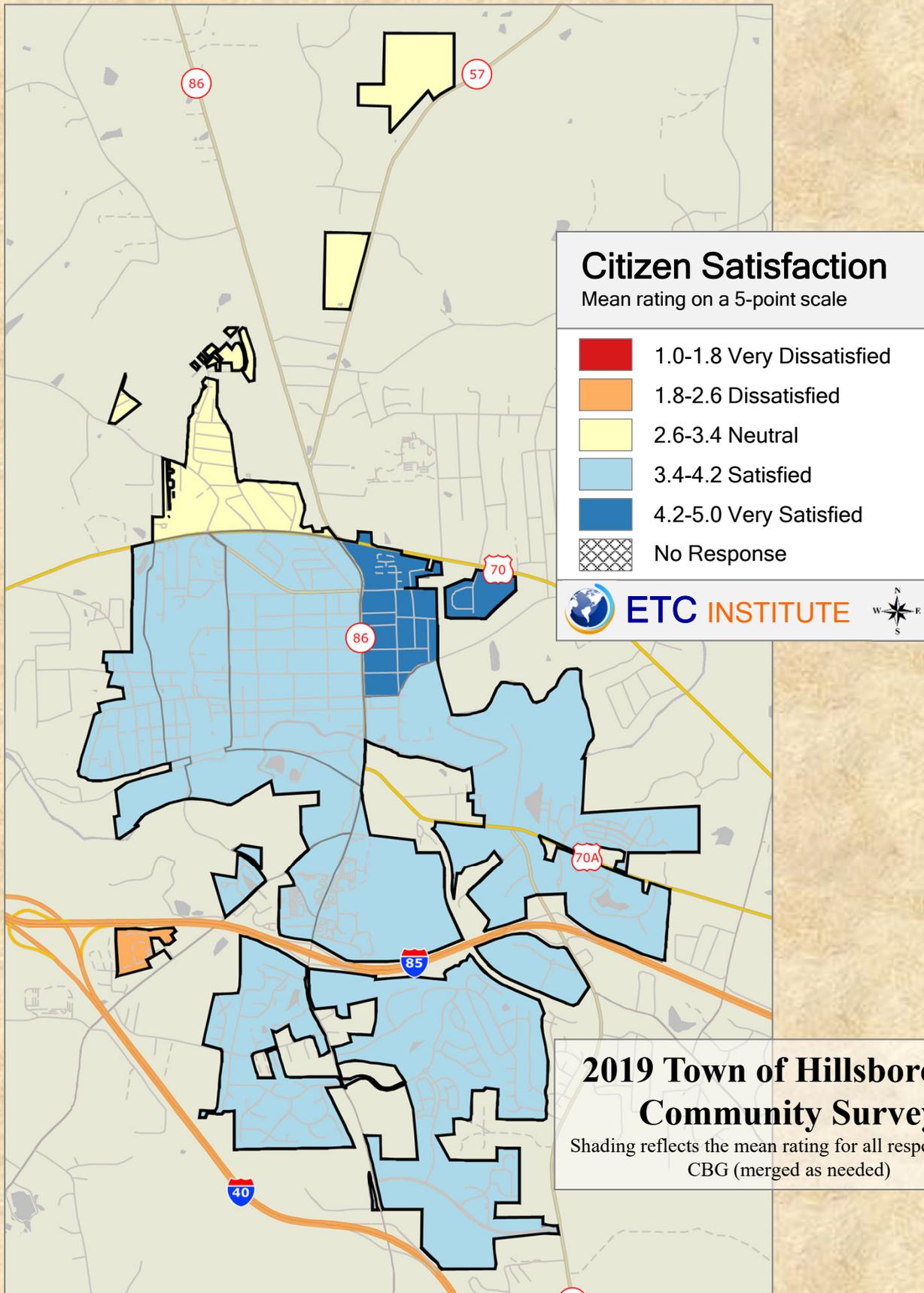
Q13a-4. Time it took for your request to be completed



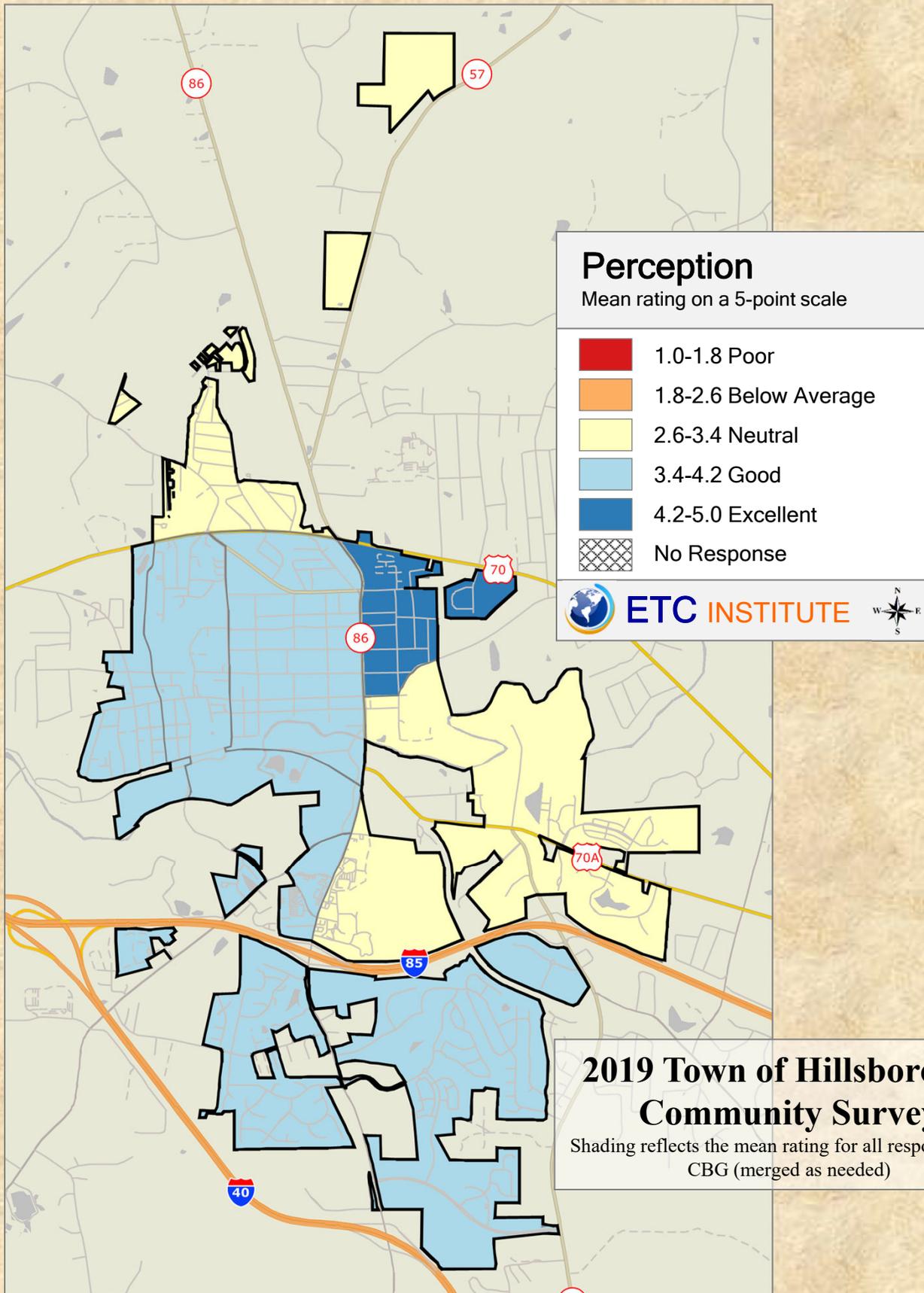
Q13a-5. How well your issue was handled



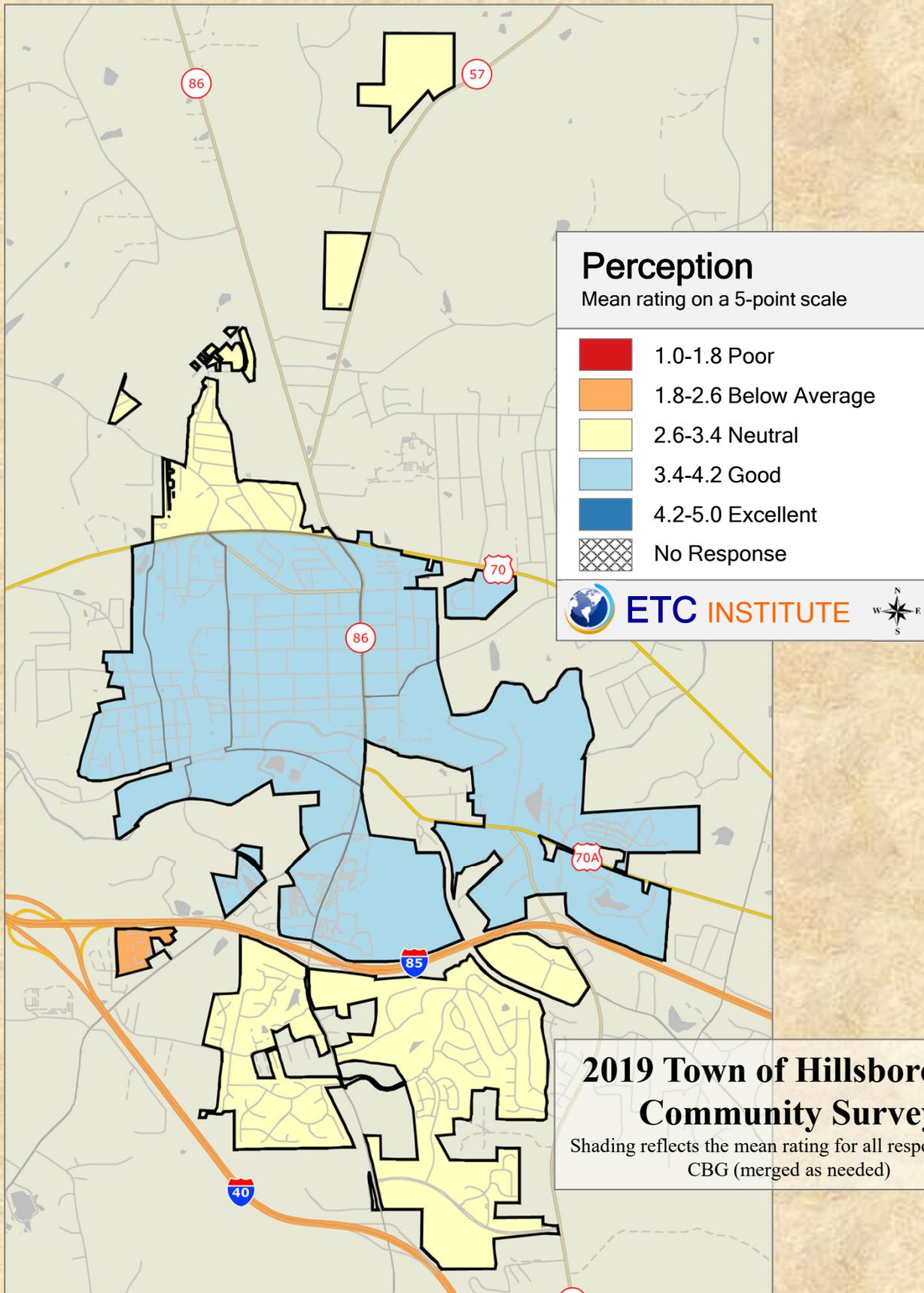
Q13a-6. Resolution to your issue or concern



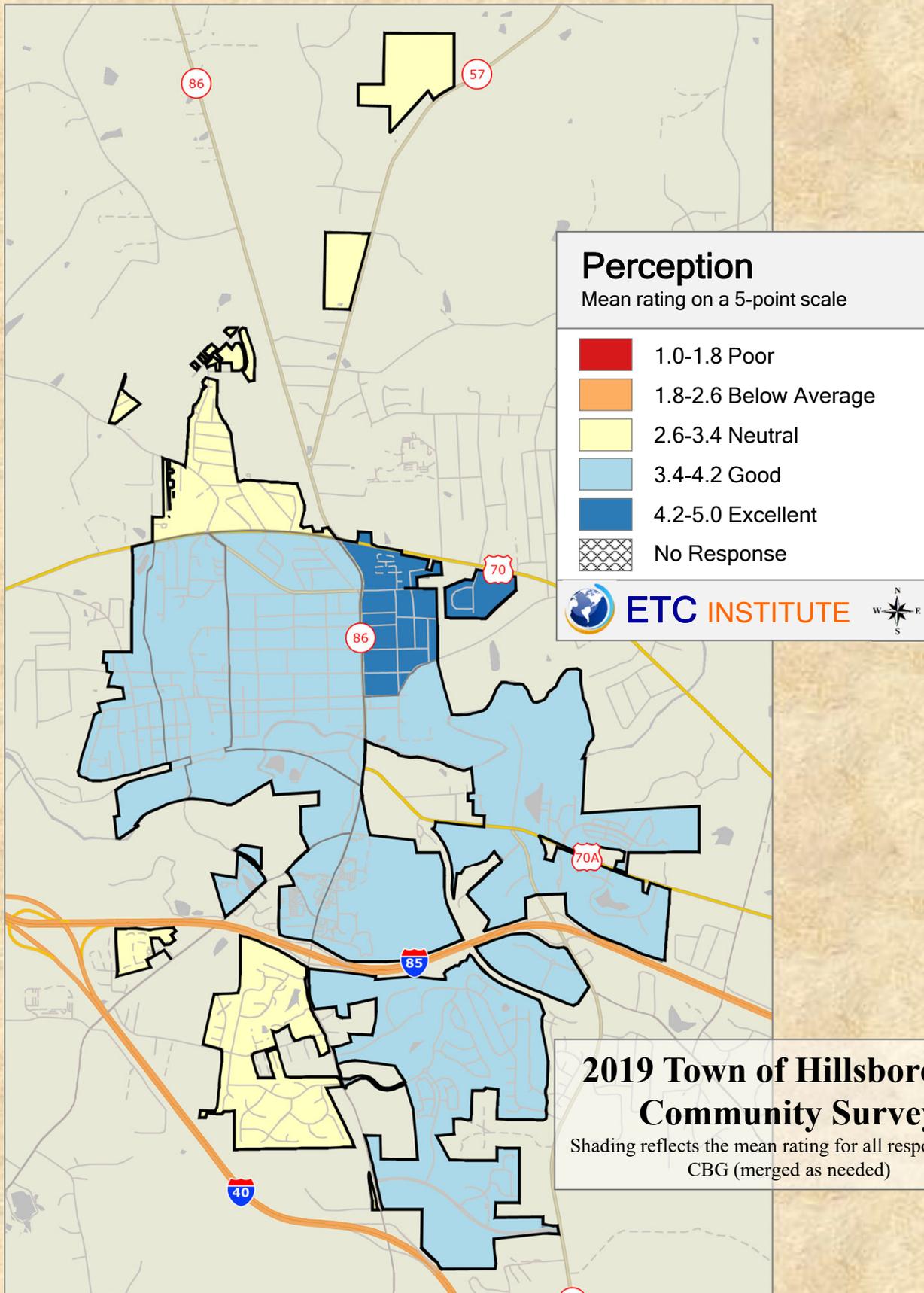
Q13b-1. Water and Sewer Services



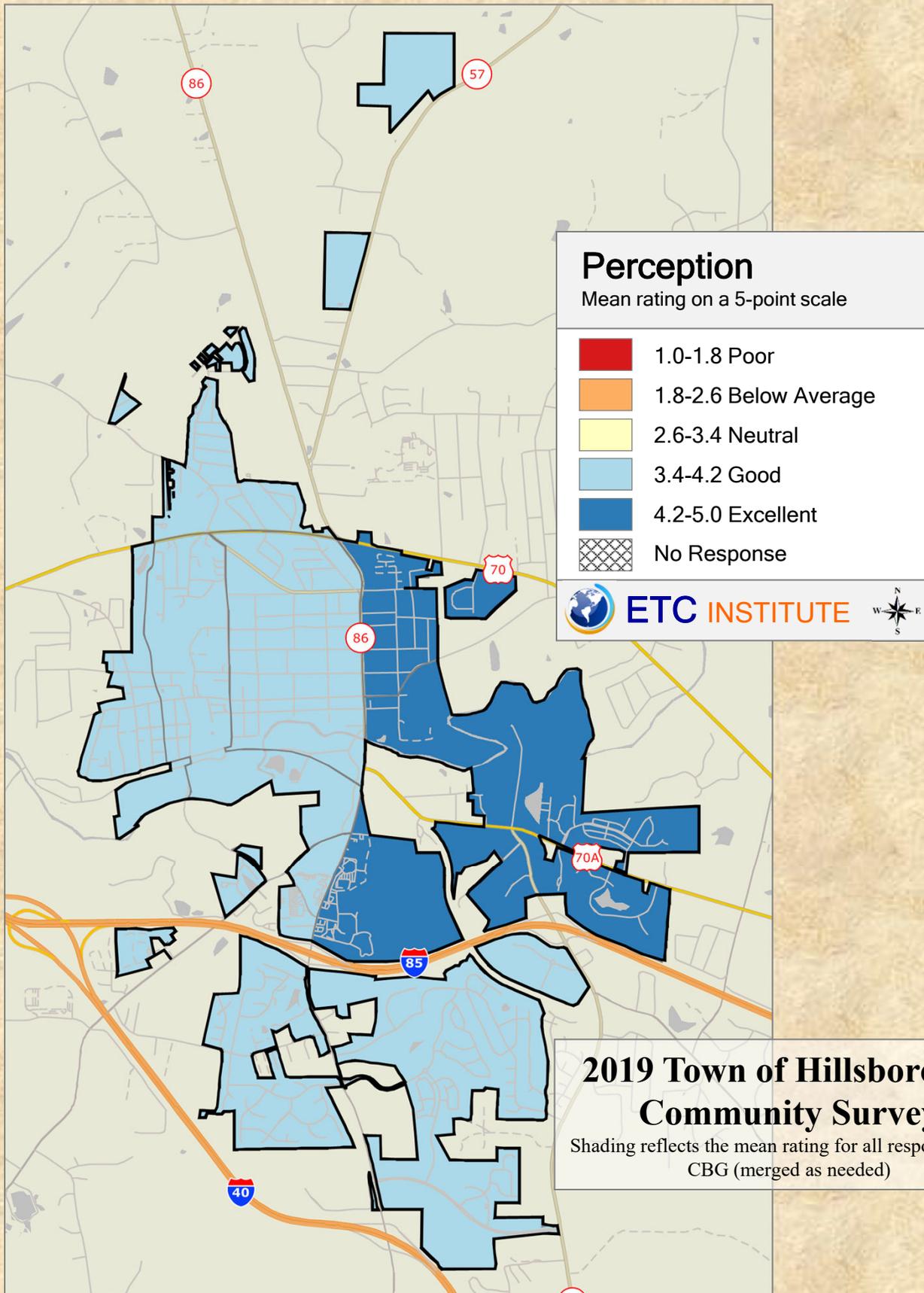
Q13b-2. Water and Sewer Billing and Collections



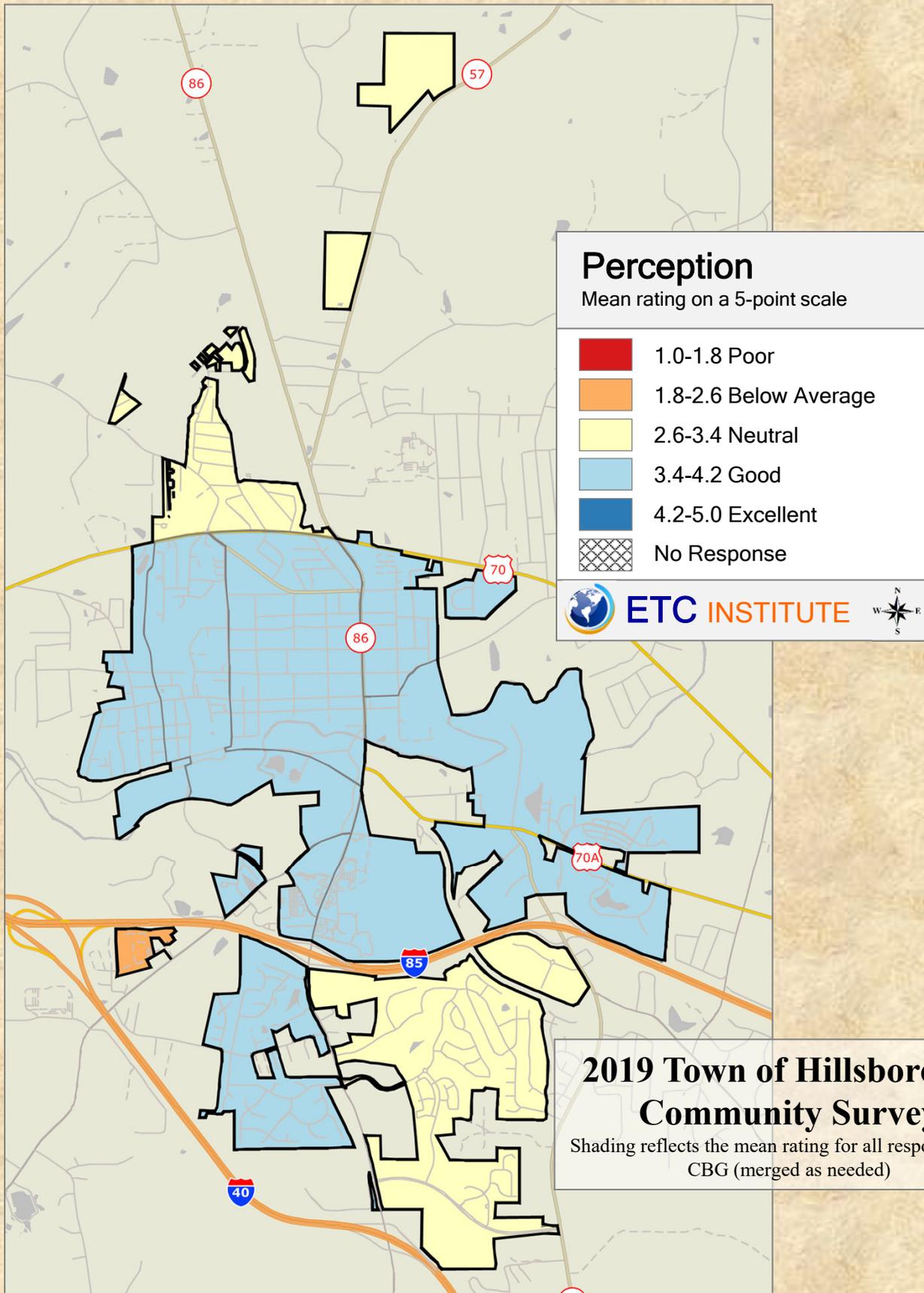
Q13b-3. Stormwater and Environmental Services



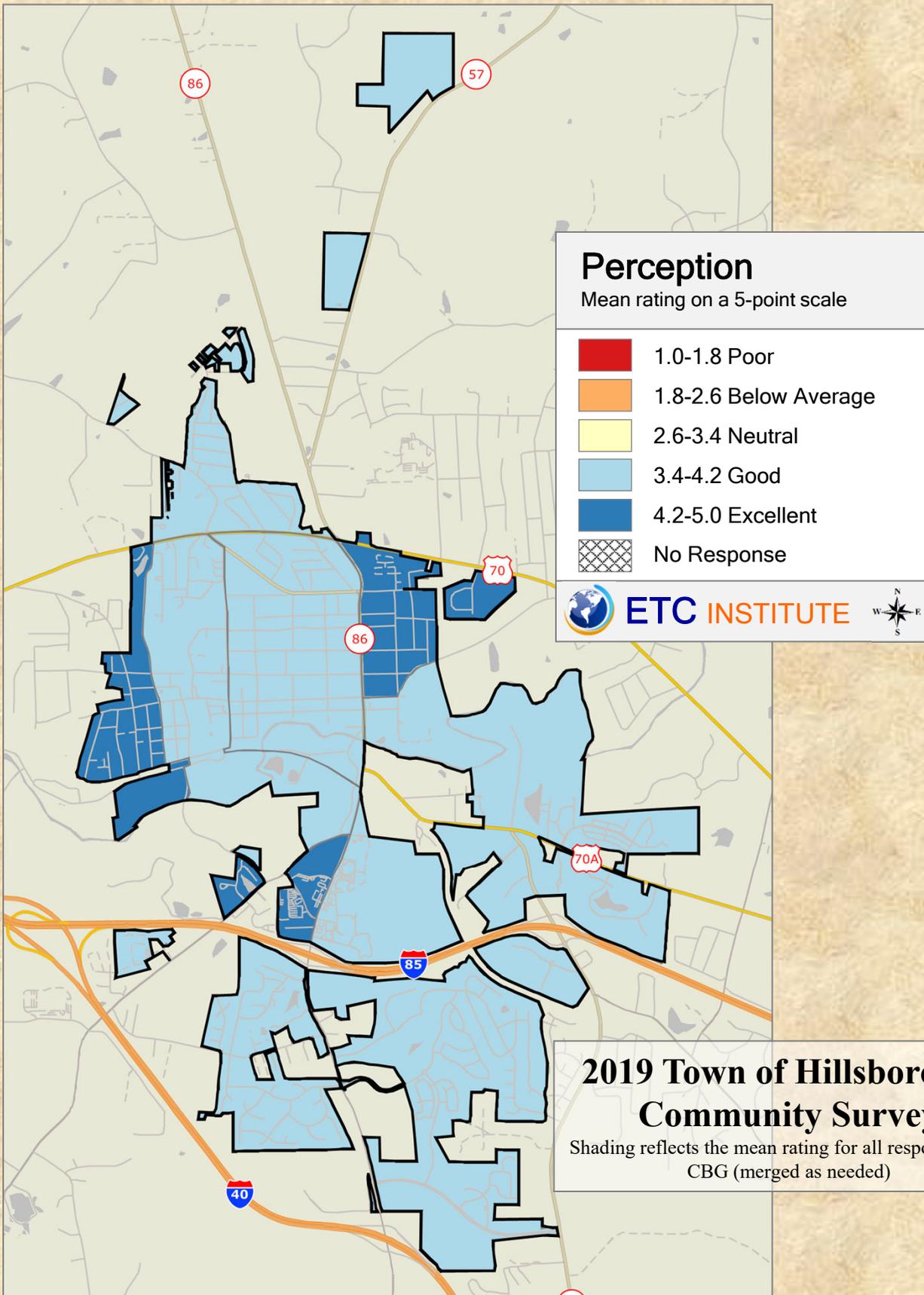
Q13b-4. Solid Waste/Public Works



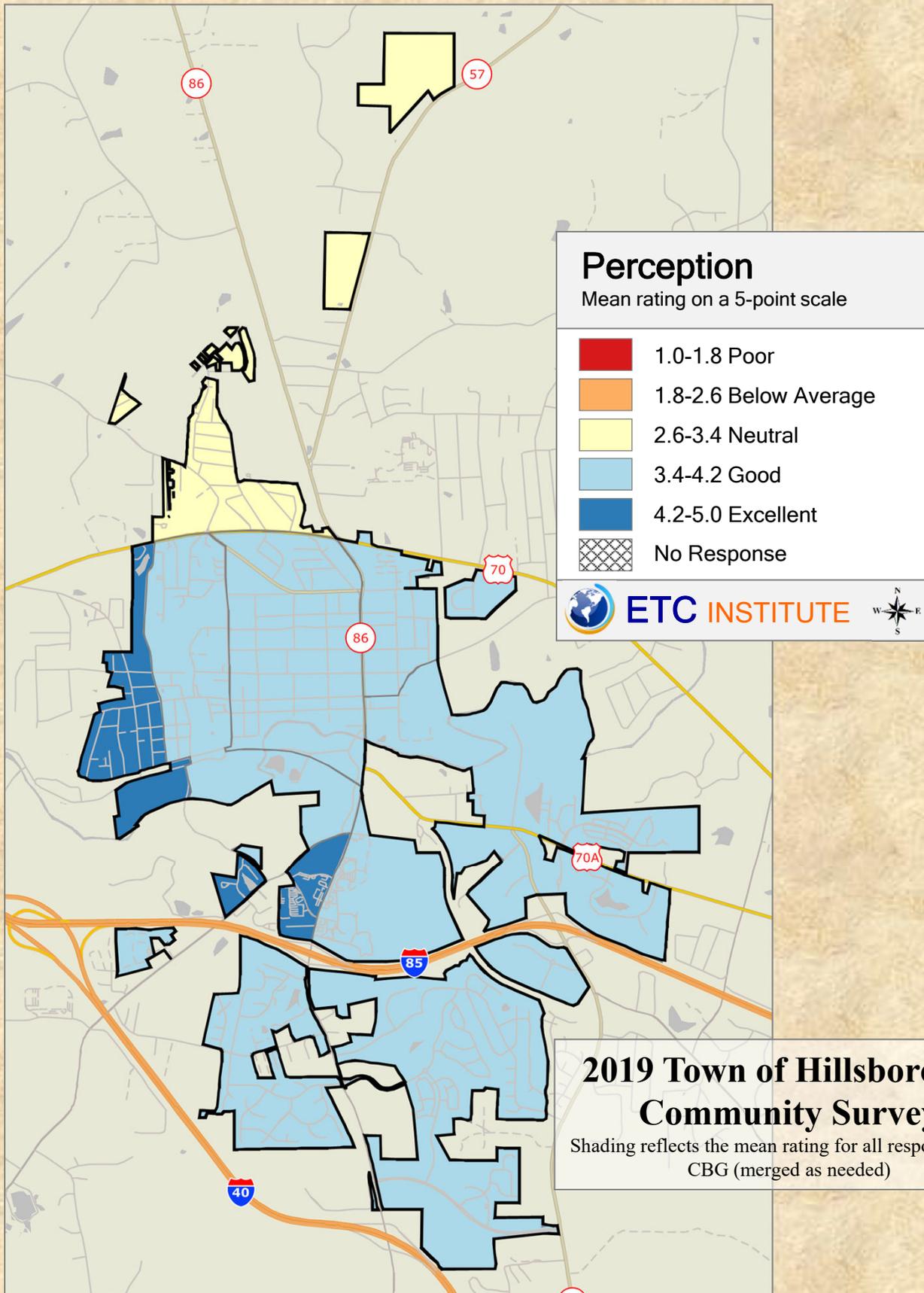
Q13b-5. Planning/Land Development



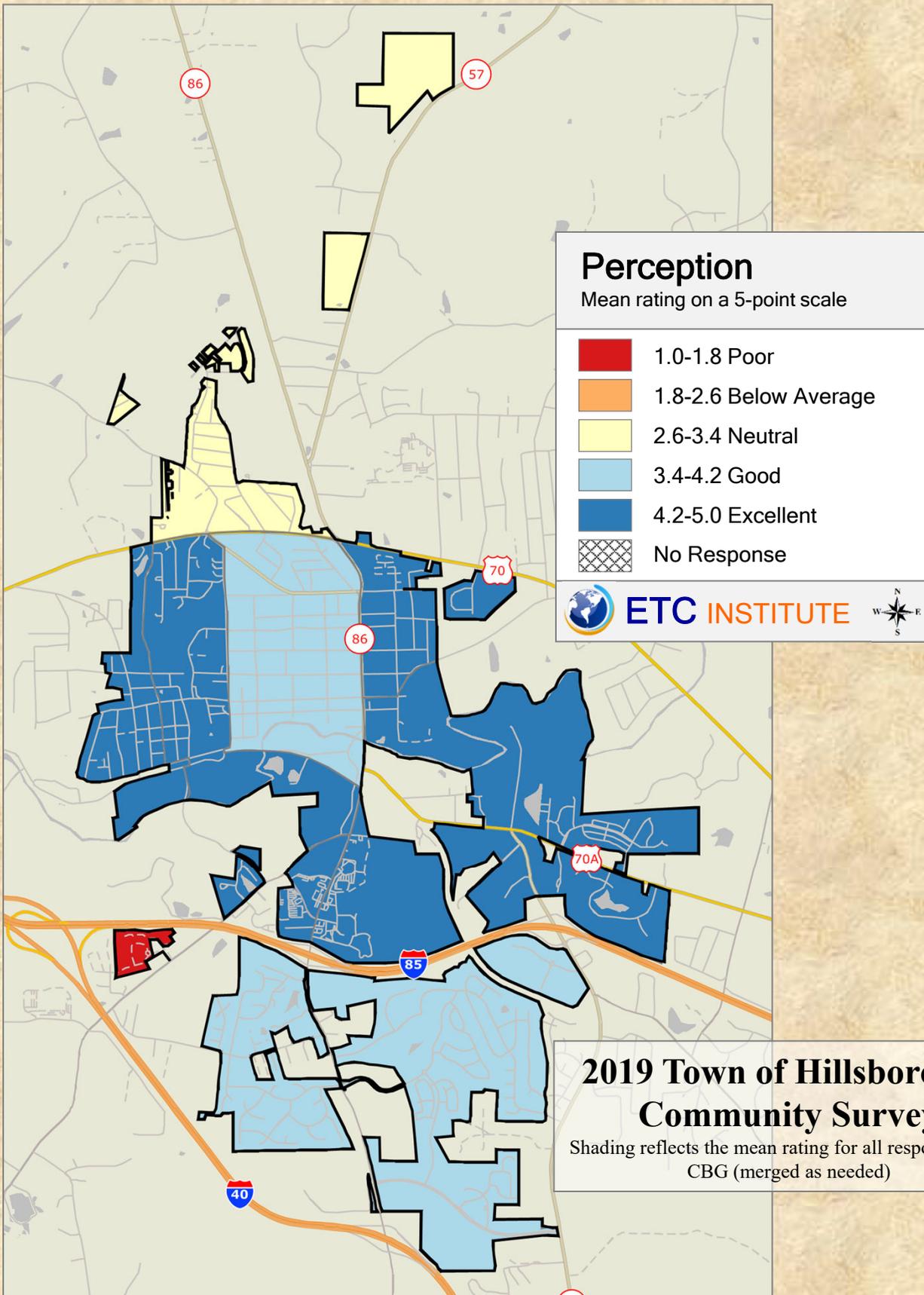
Q13b-6. Parks and Public Spaces



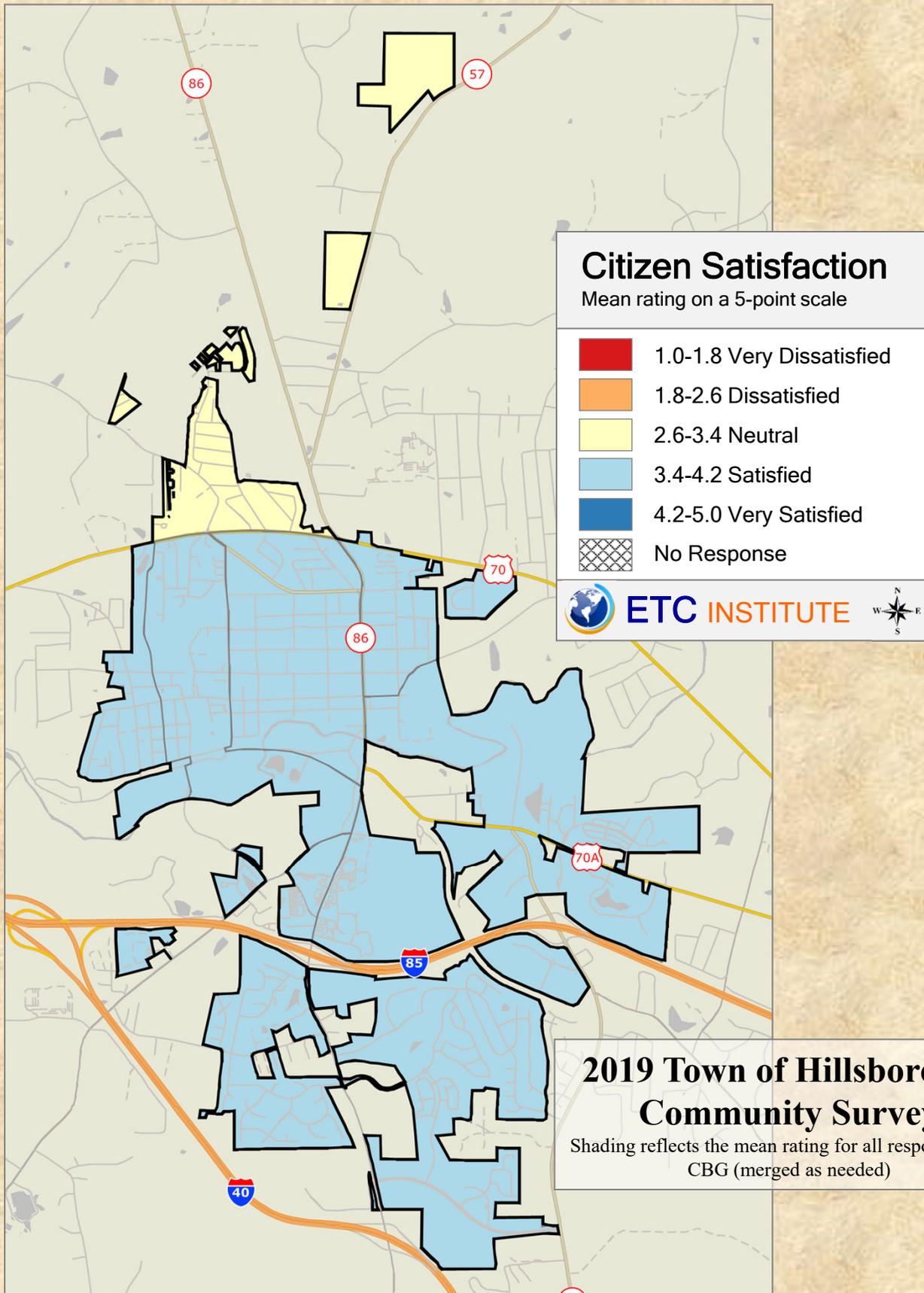
Q13b-7. Fire Marshal



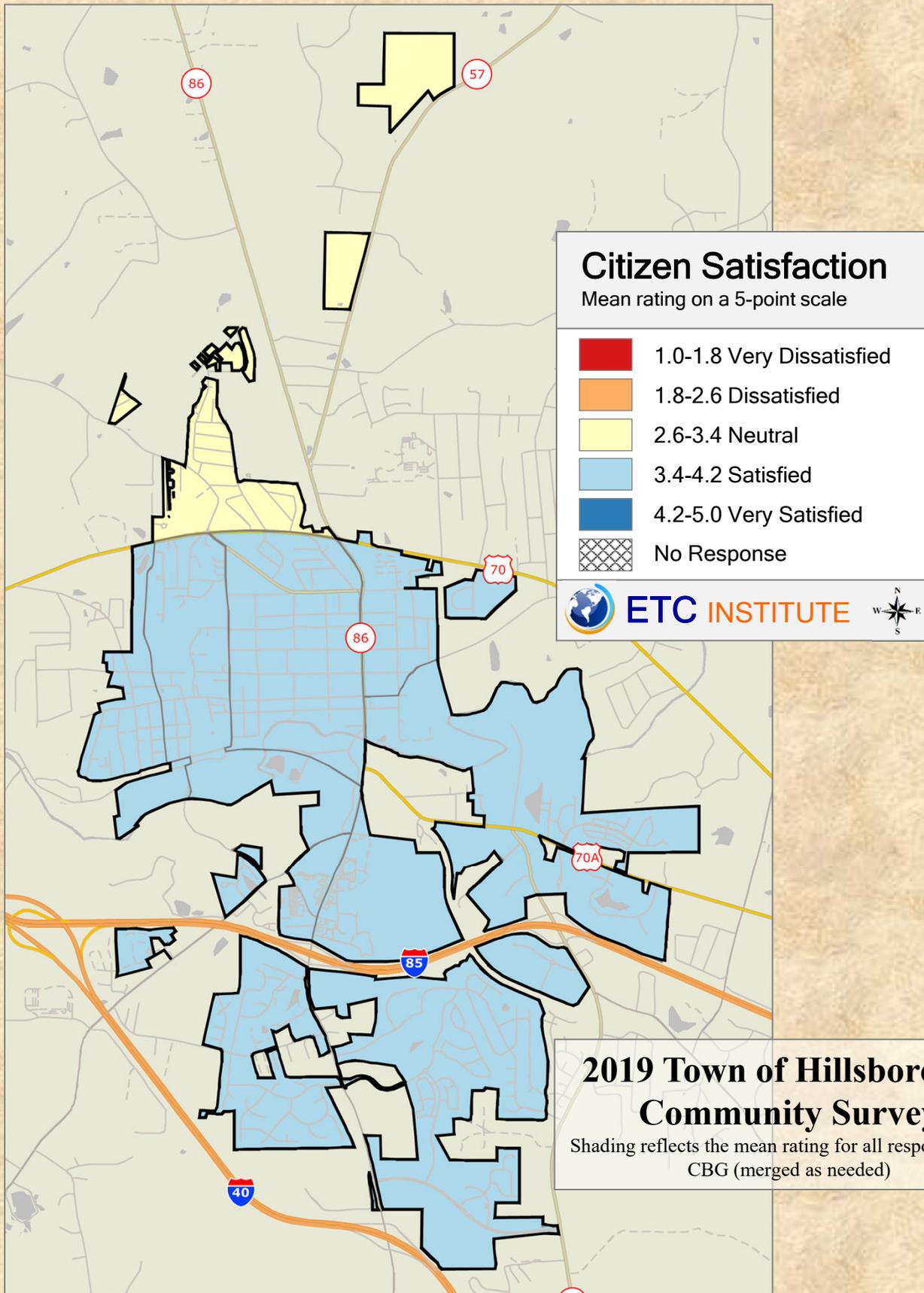
Q13b-8. Police



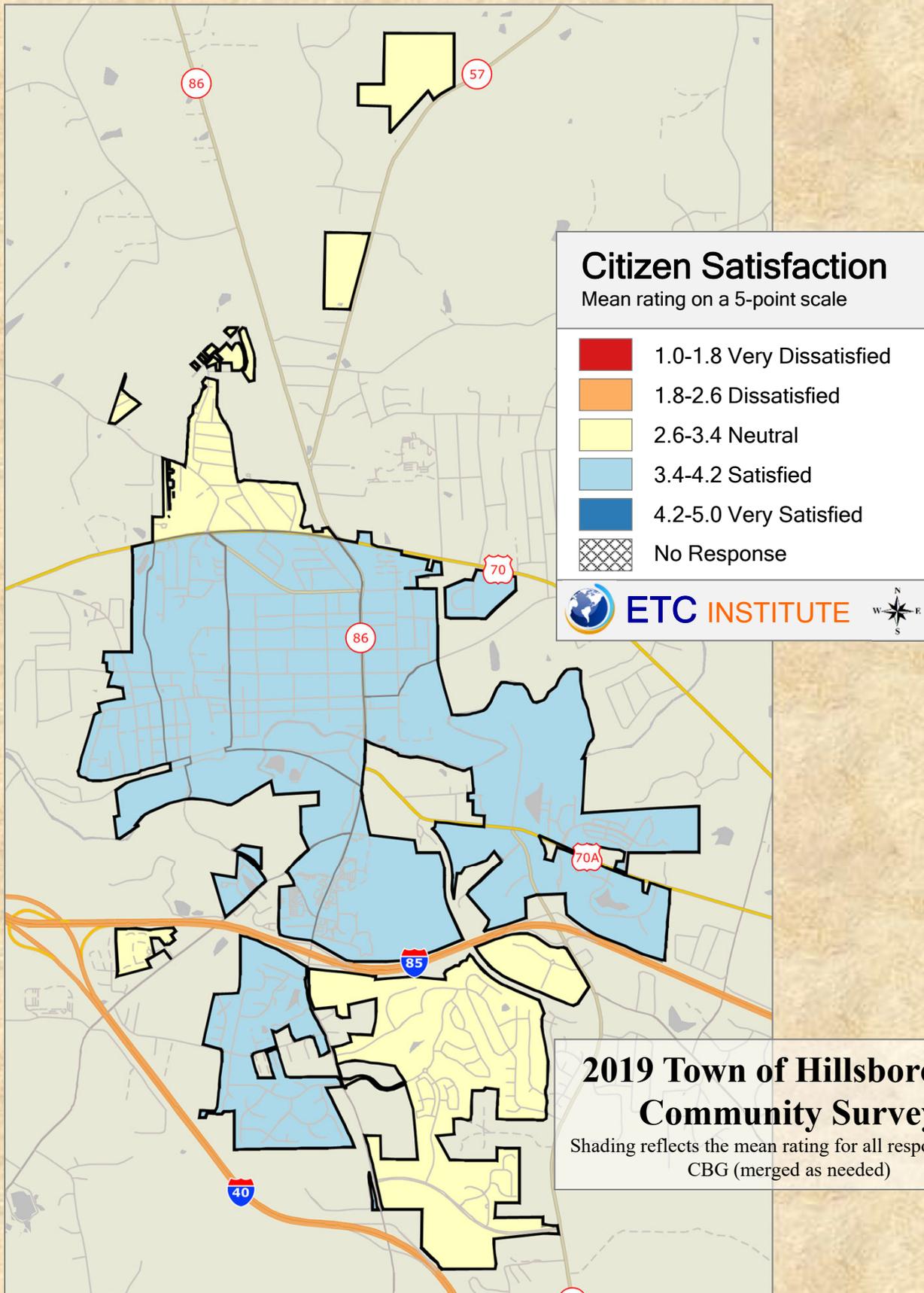
Q14-1. Availability of information about town programs and services



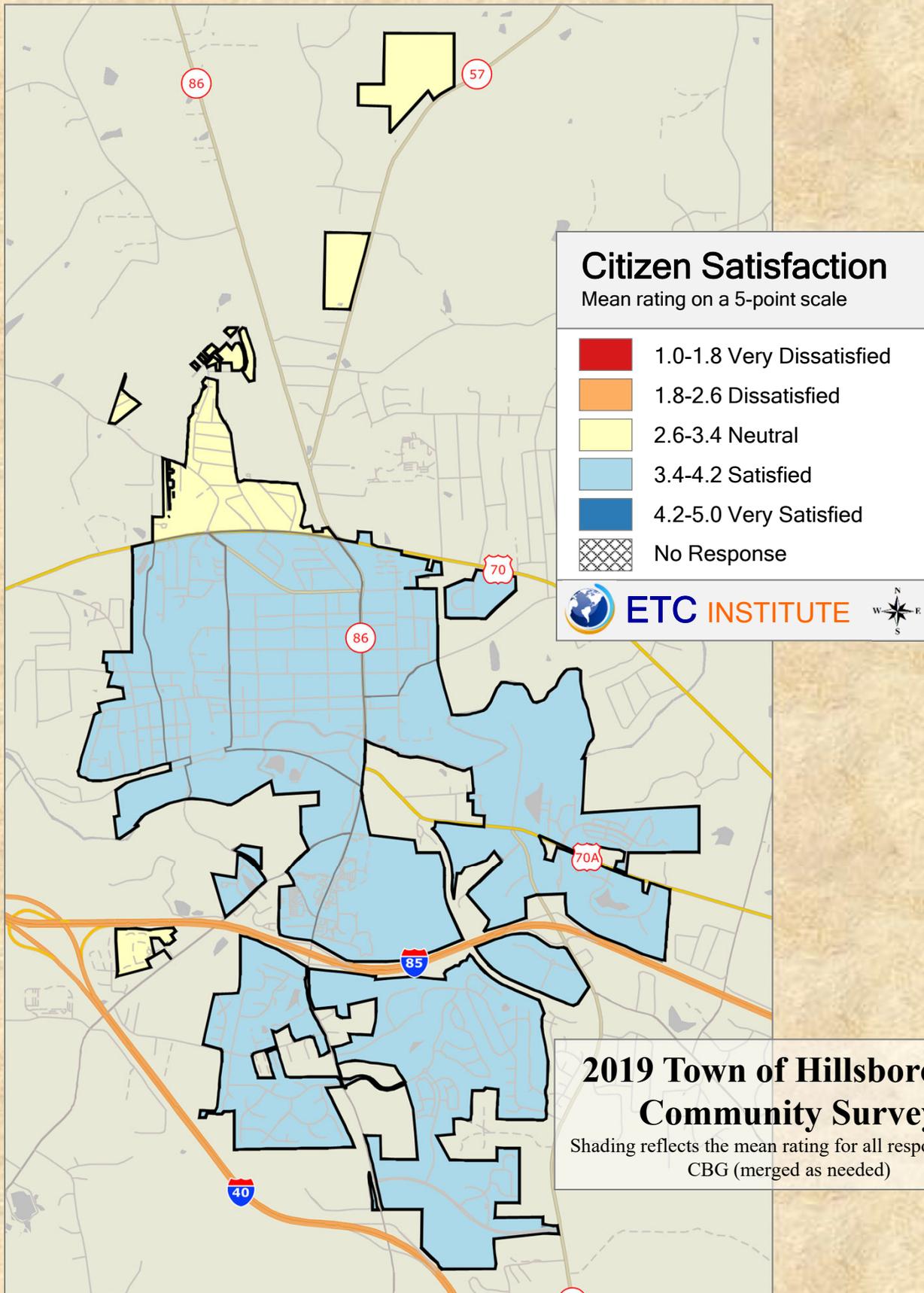
Q14-2. Town efforts to keep you informed about local issues



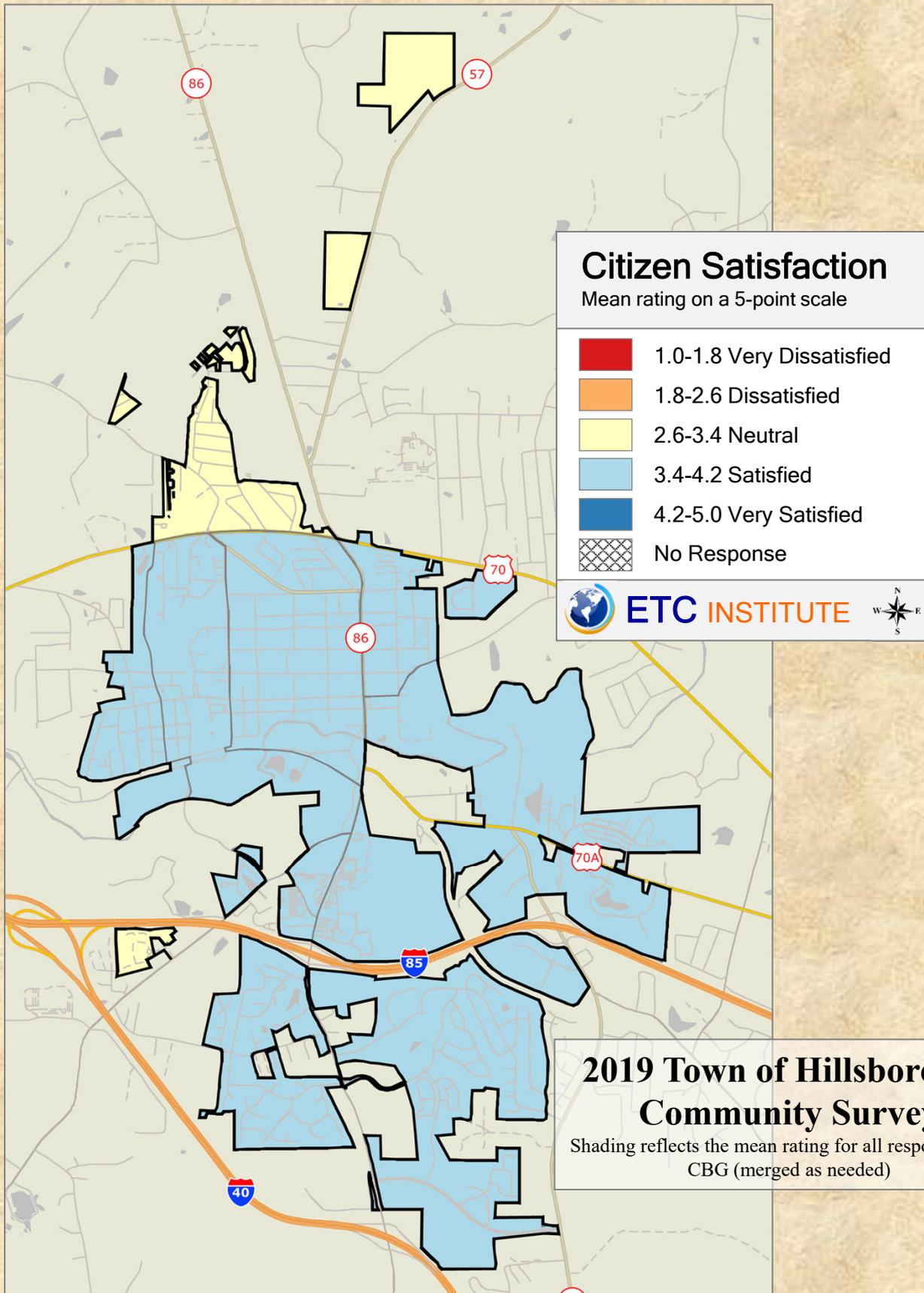
Q14-3. Level of public involvement in local decisions



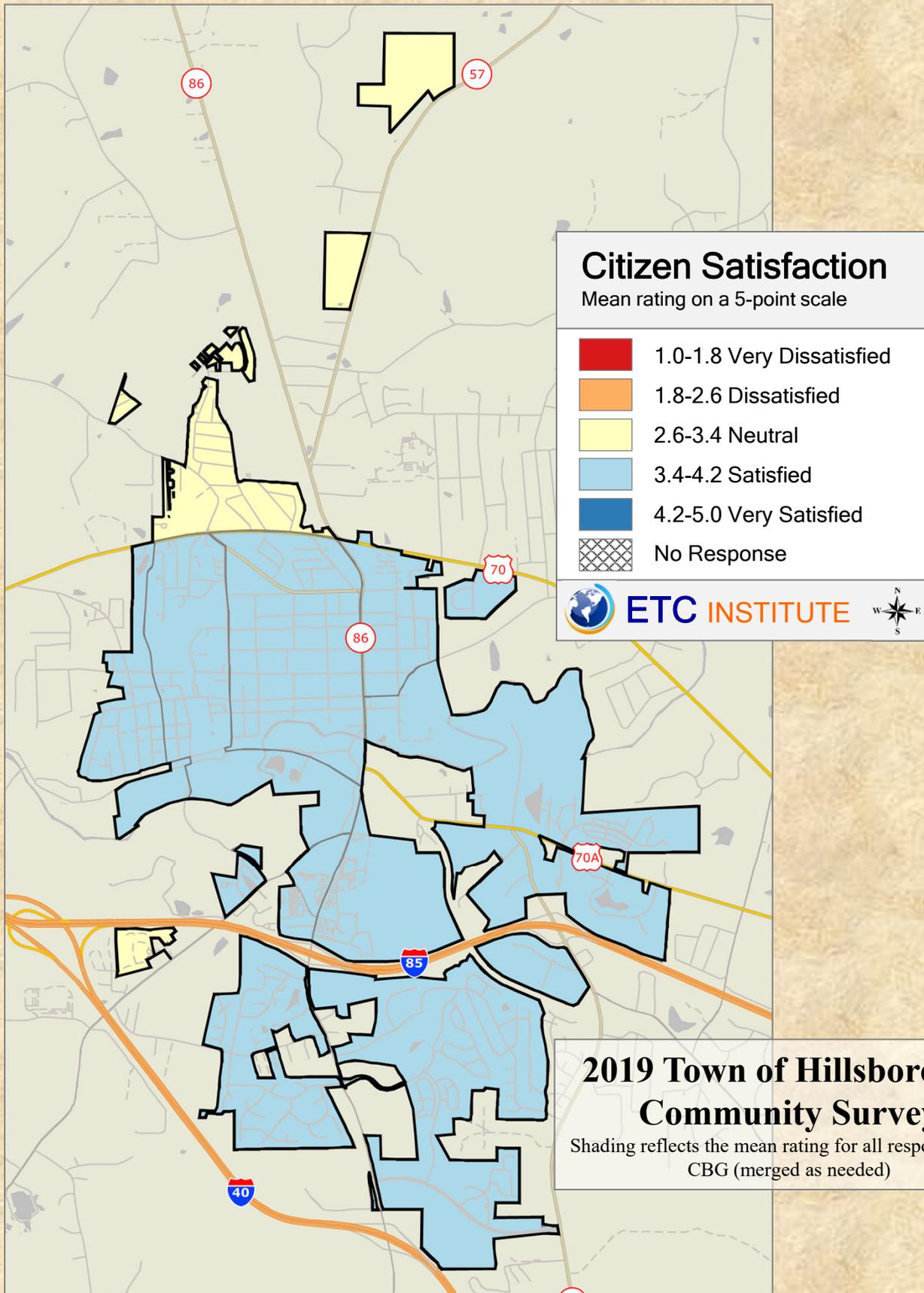
Q14-4. Quality of social media outlets



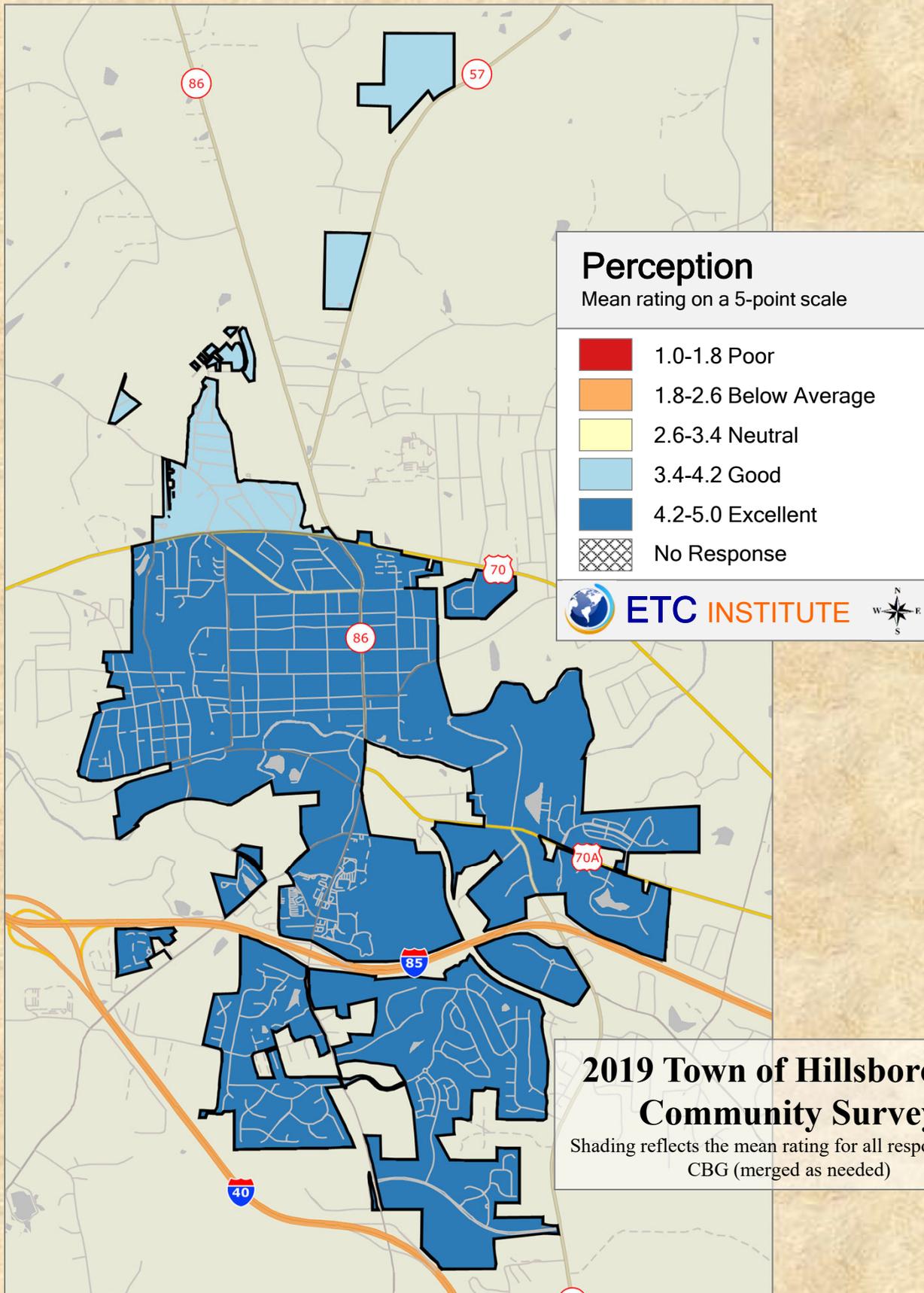
Q14-5. Citizens newsletter



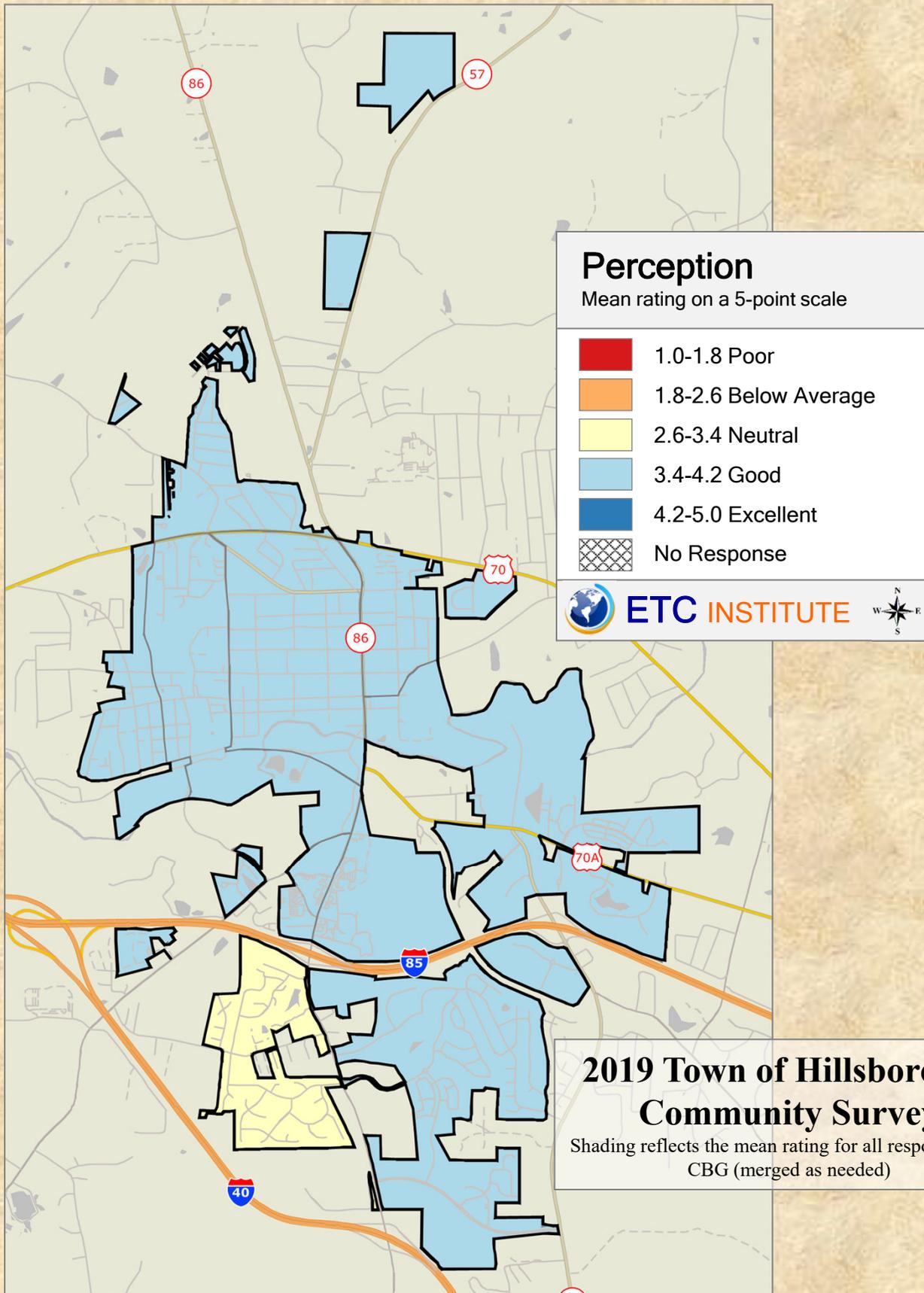
Q14-6. Overall usefulness of the Hillsborough website



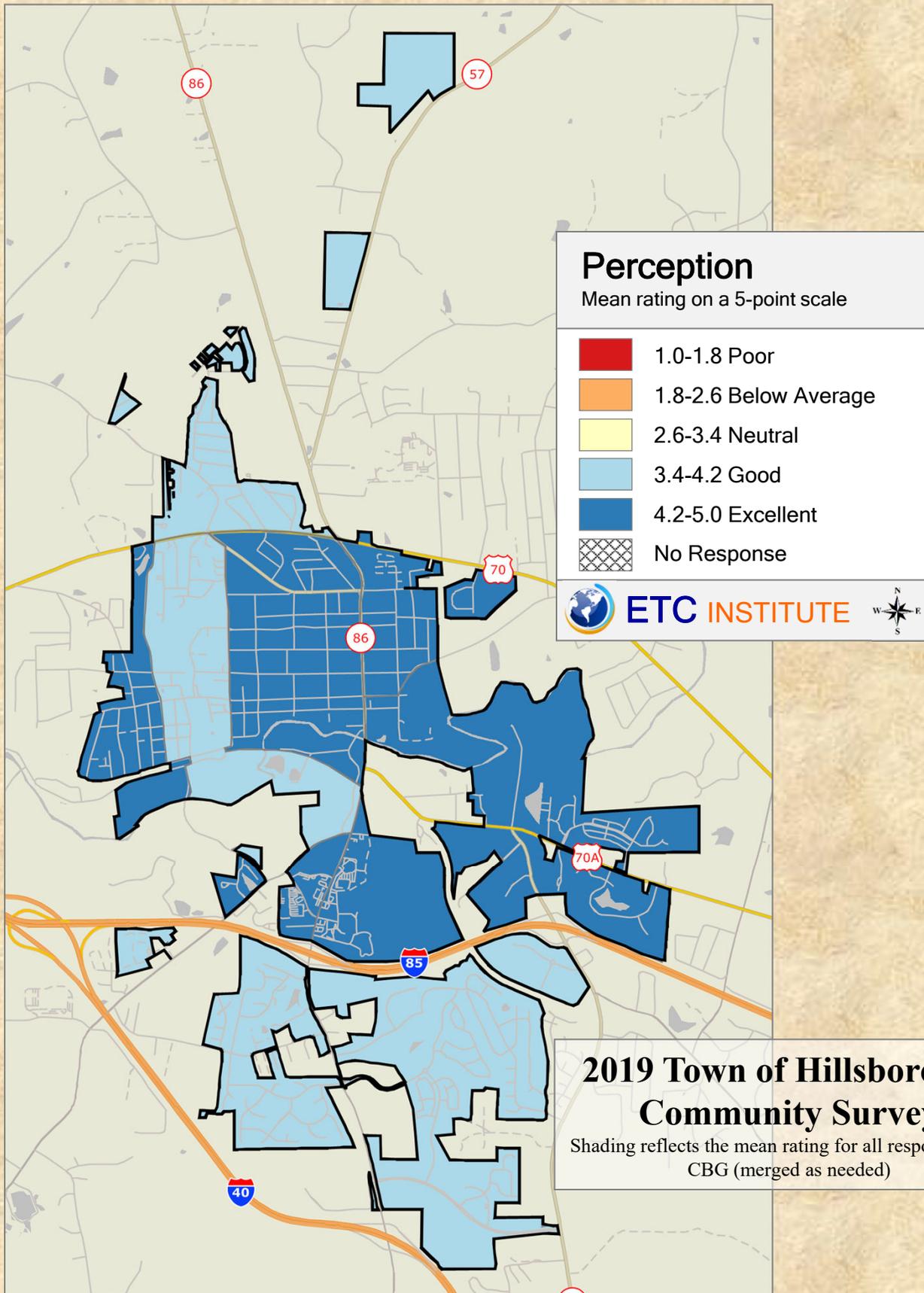
Q18-1. As a place to live



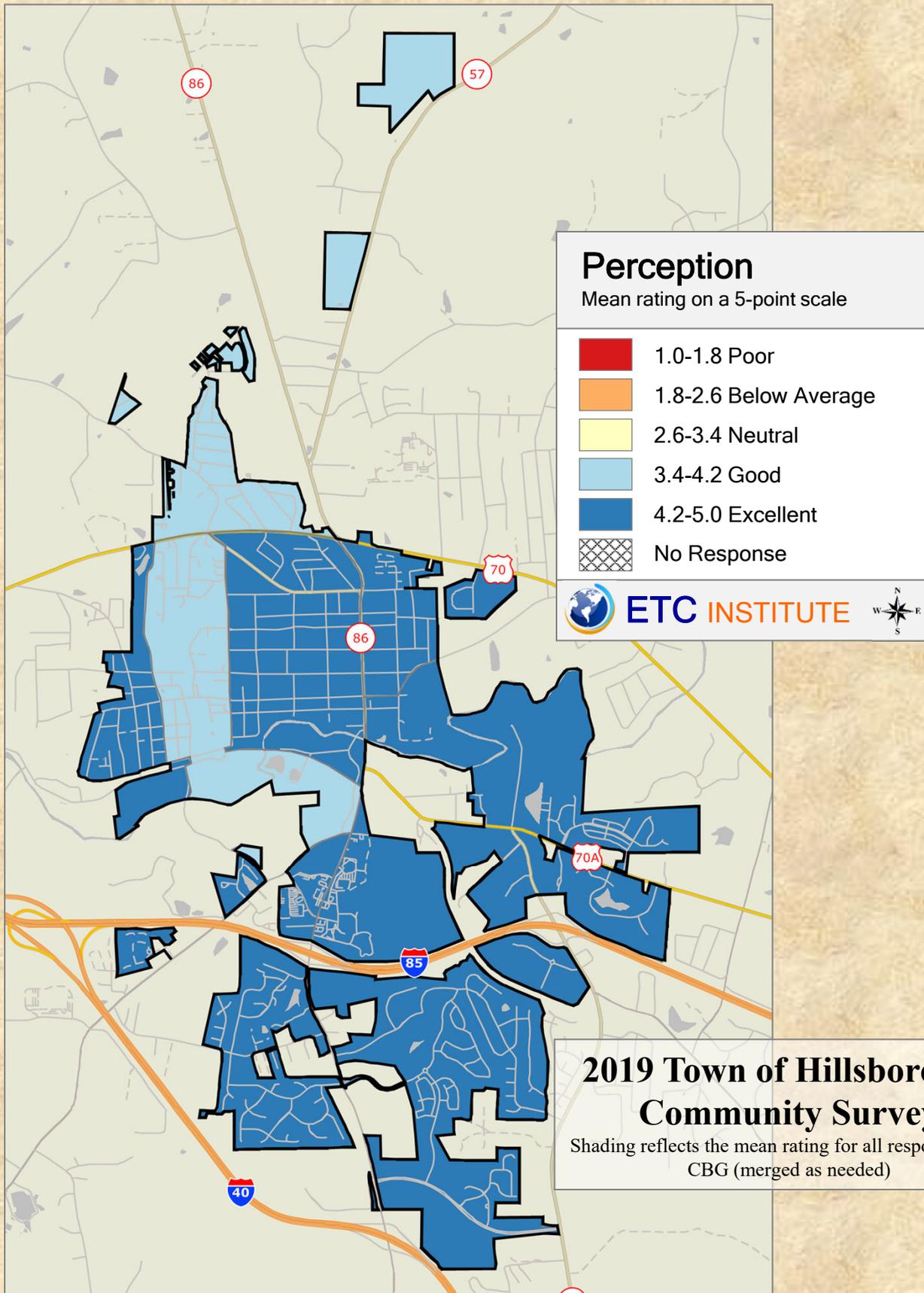
Q18-2. As a place to work



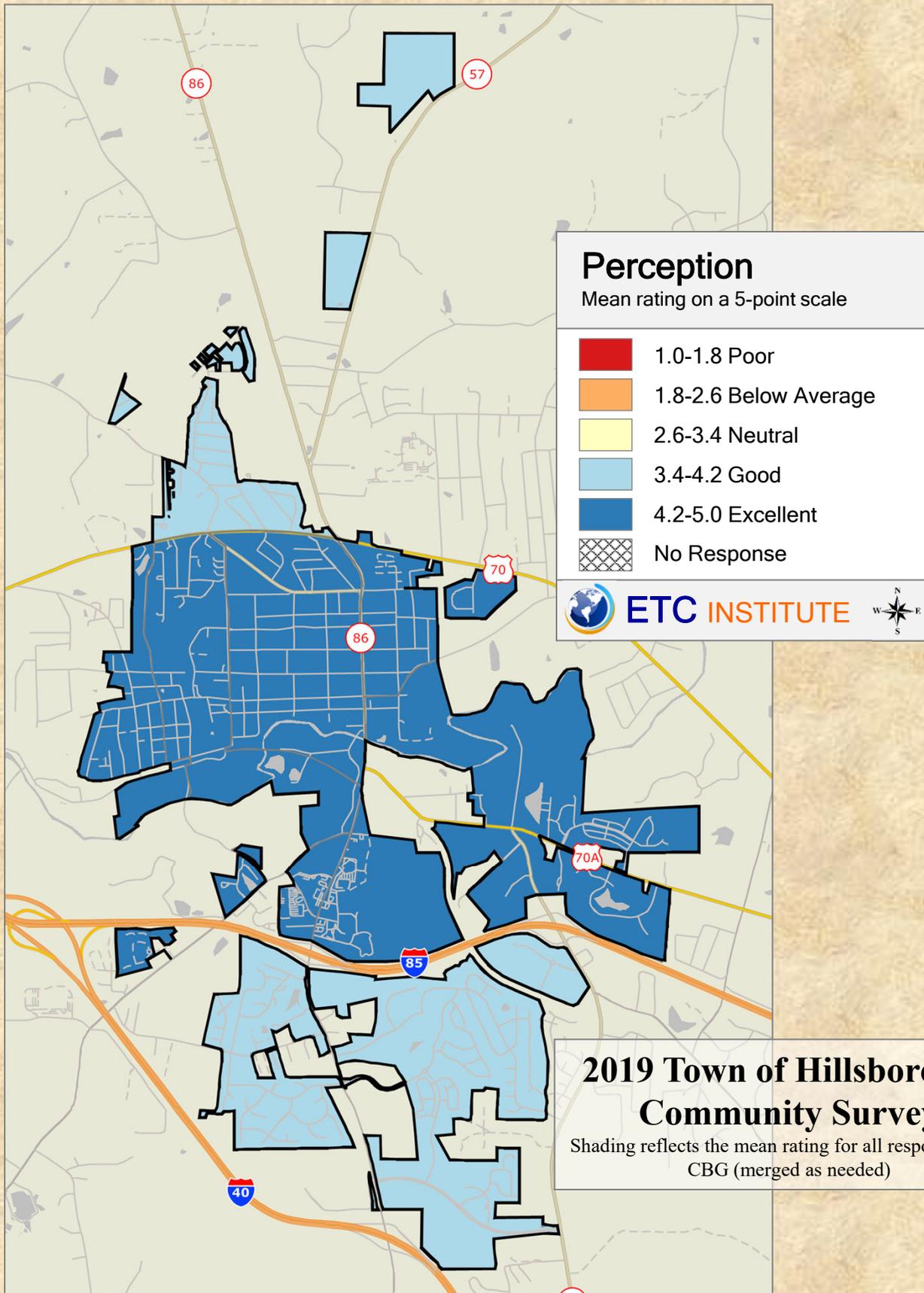
Q18-3. As a place to play



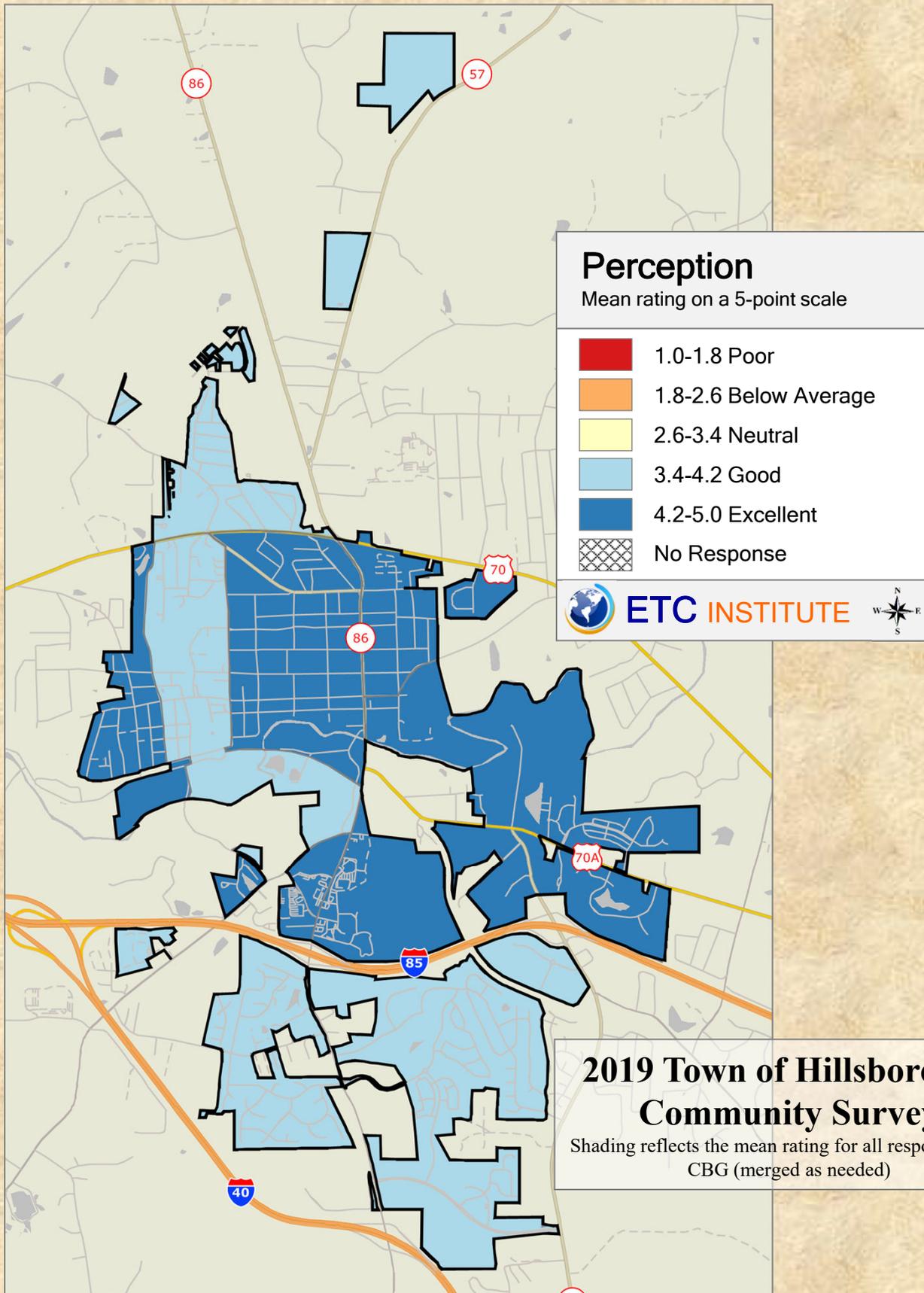
Q18-4. As a place to raise children



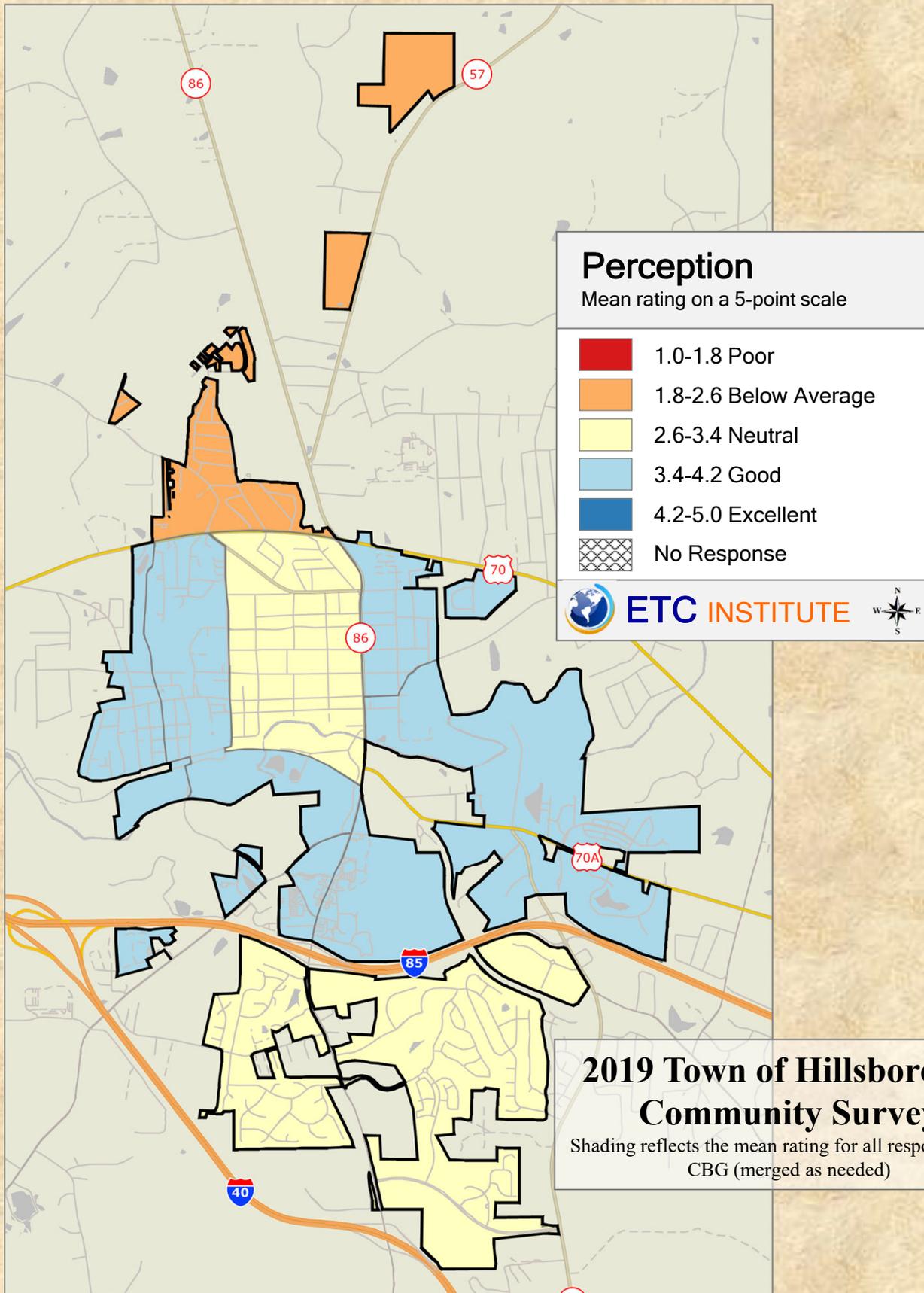
Q18-5. As a place to retire



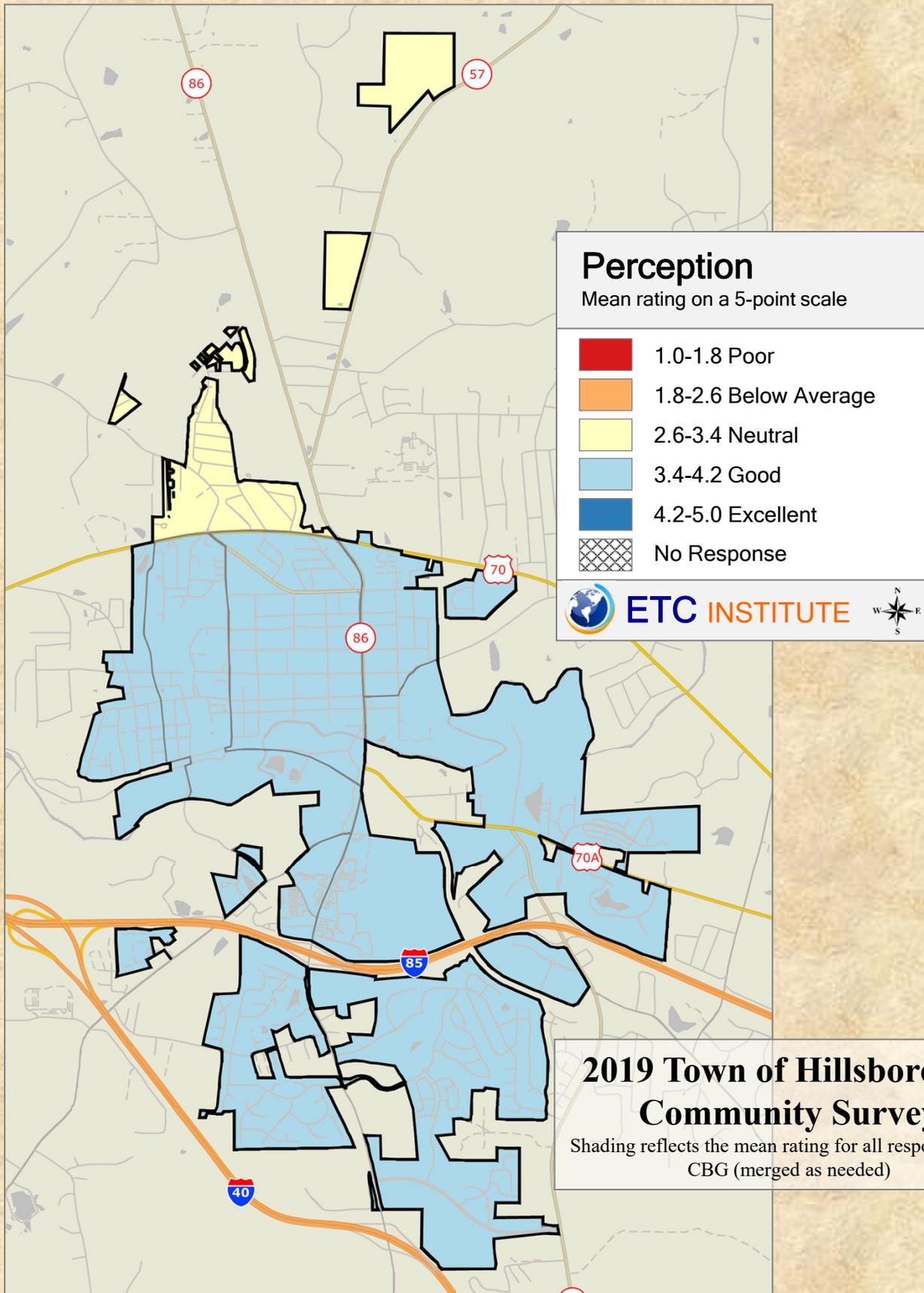
Q18-6. As a place to visit



Q18-7. As a place to start a business



Q18-8. As a partner with its residents



Q18-9. As a town that is moving in the right direction

